2015 UVic Student Technology Survey

Results Report

Prepared by In-In Po, Libraries' Assessment Resource Office

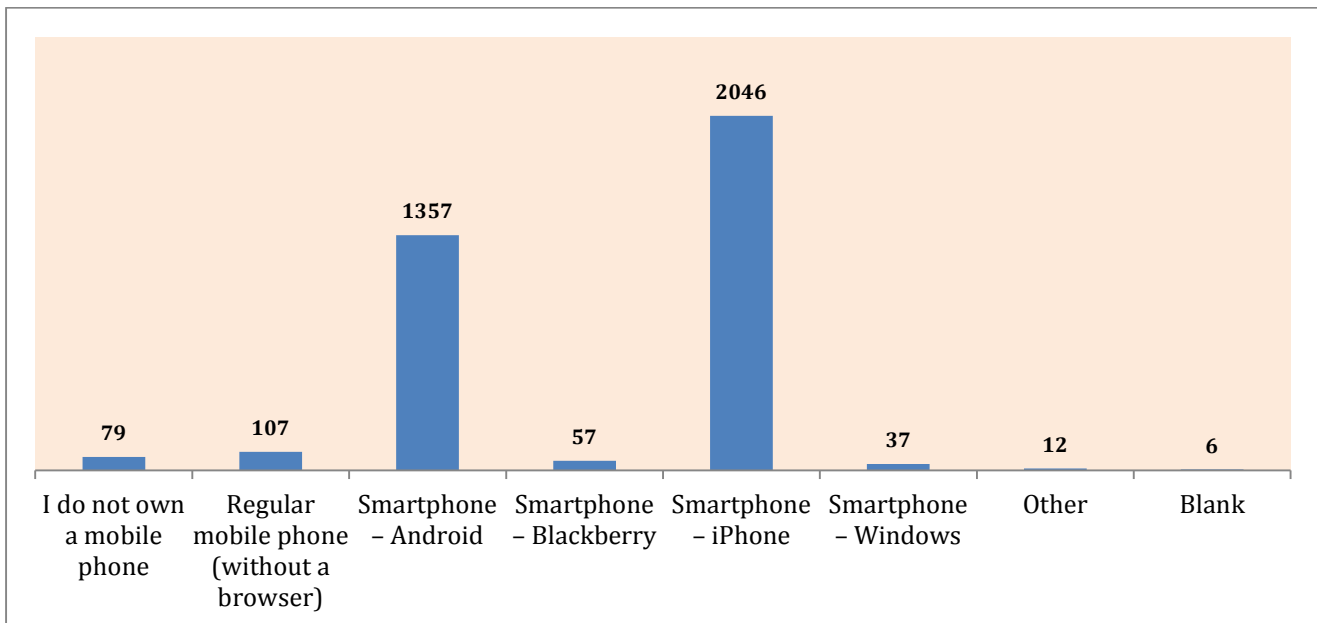December 14, 2015

INTRODUCTION

The UVic Student Technology Survey aims at gathering information about student technology usage in order to help improve services to students. This survey is important especially in ensuring that the University Systems and the Libraries make informed decisions when implementing new technologies.

The survey was designed on the Fluid Survey with the survey invitation link emailed by the Registrar Information Systems Office of the Registrar to participants in the UVic student listserv. The survey consisted of 24 questions, with about 10 minute anticipated completion time. The survey was active for about two weeks, from September 30th to October 16th, and it was distributed to 20,622 registered students with 3,701 responses received in return. This results in an overall good response rate of 17.9%.
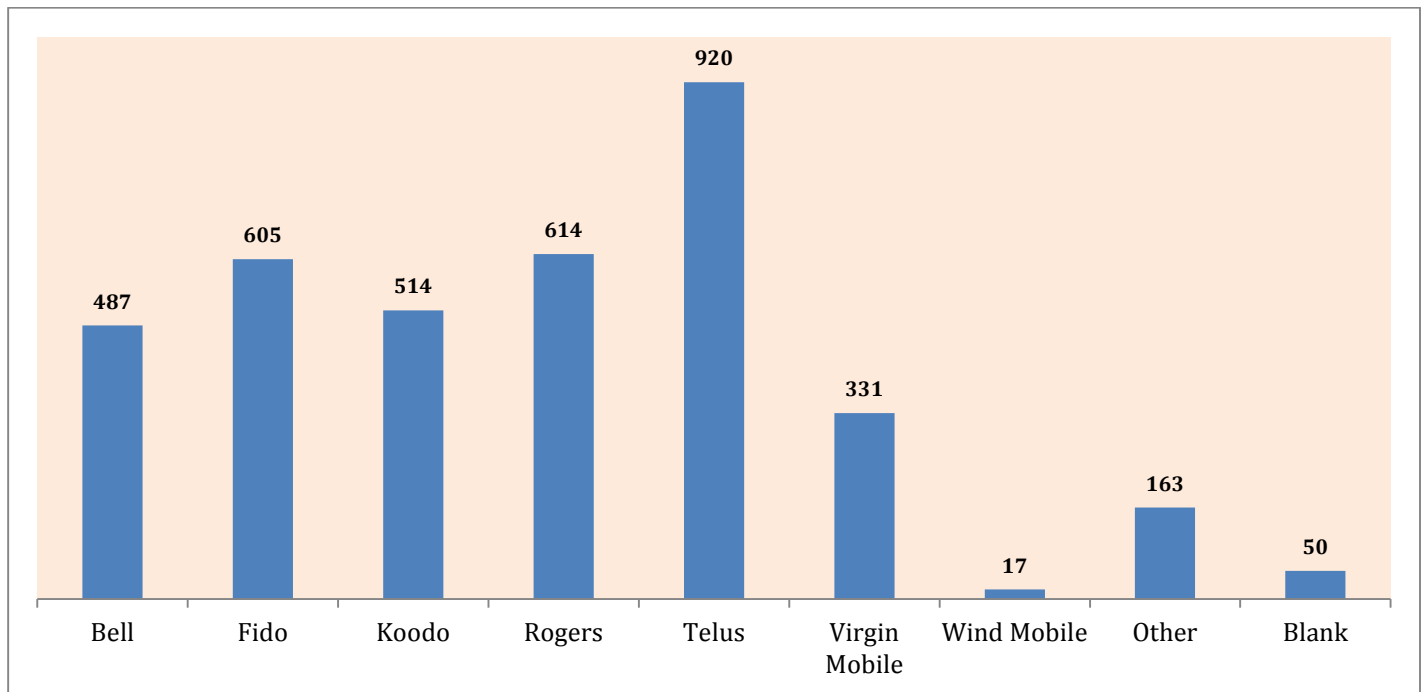
For analysis purposes, results data were downloaded and cleaned in MS Excel, and tables and charts were created (see the results below). This report also includes the Appendix section which contains a list of comments on how UVic technology should be improved.
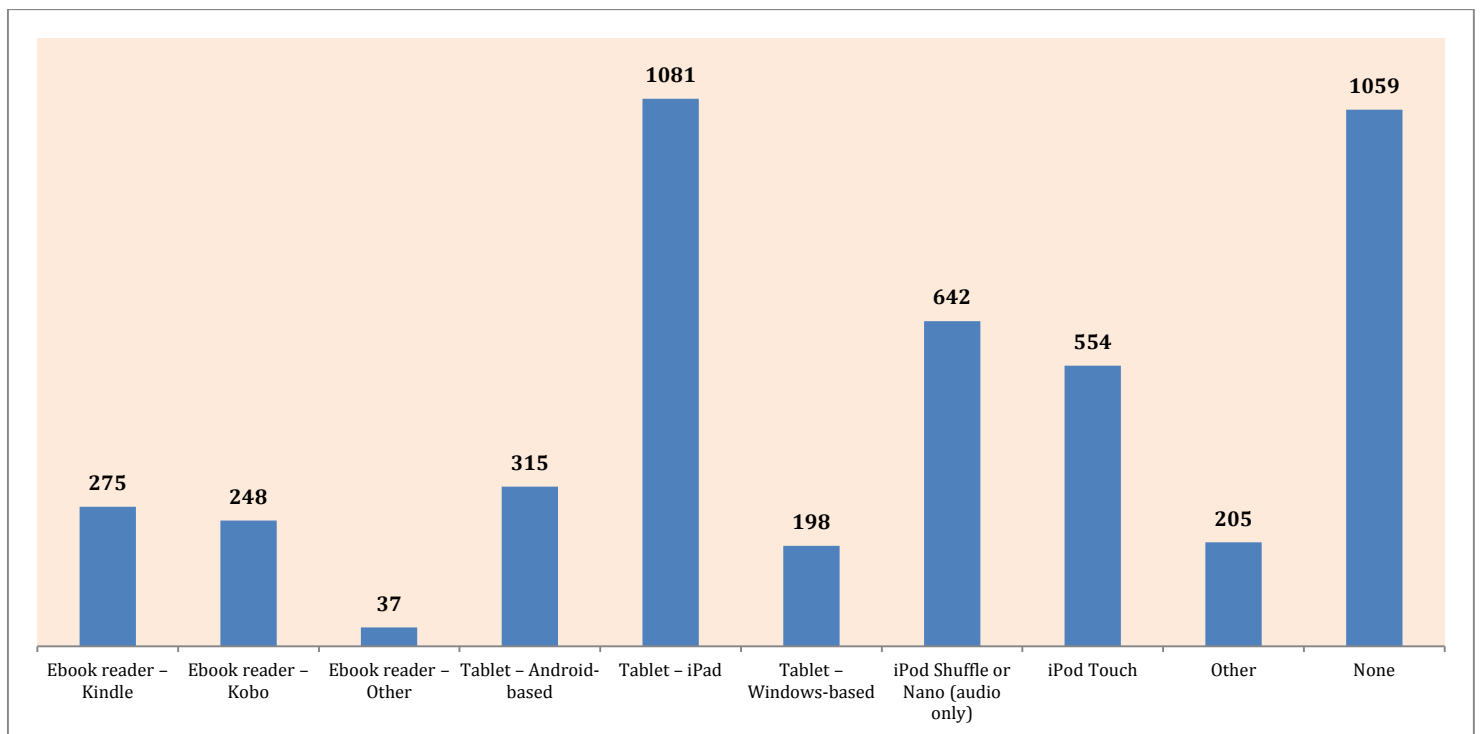
MOBILE DEVICES

1. **What kind of mobile phone do you own? (Please choose the best answer)**
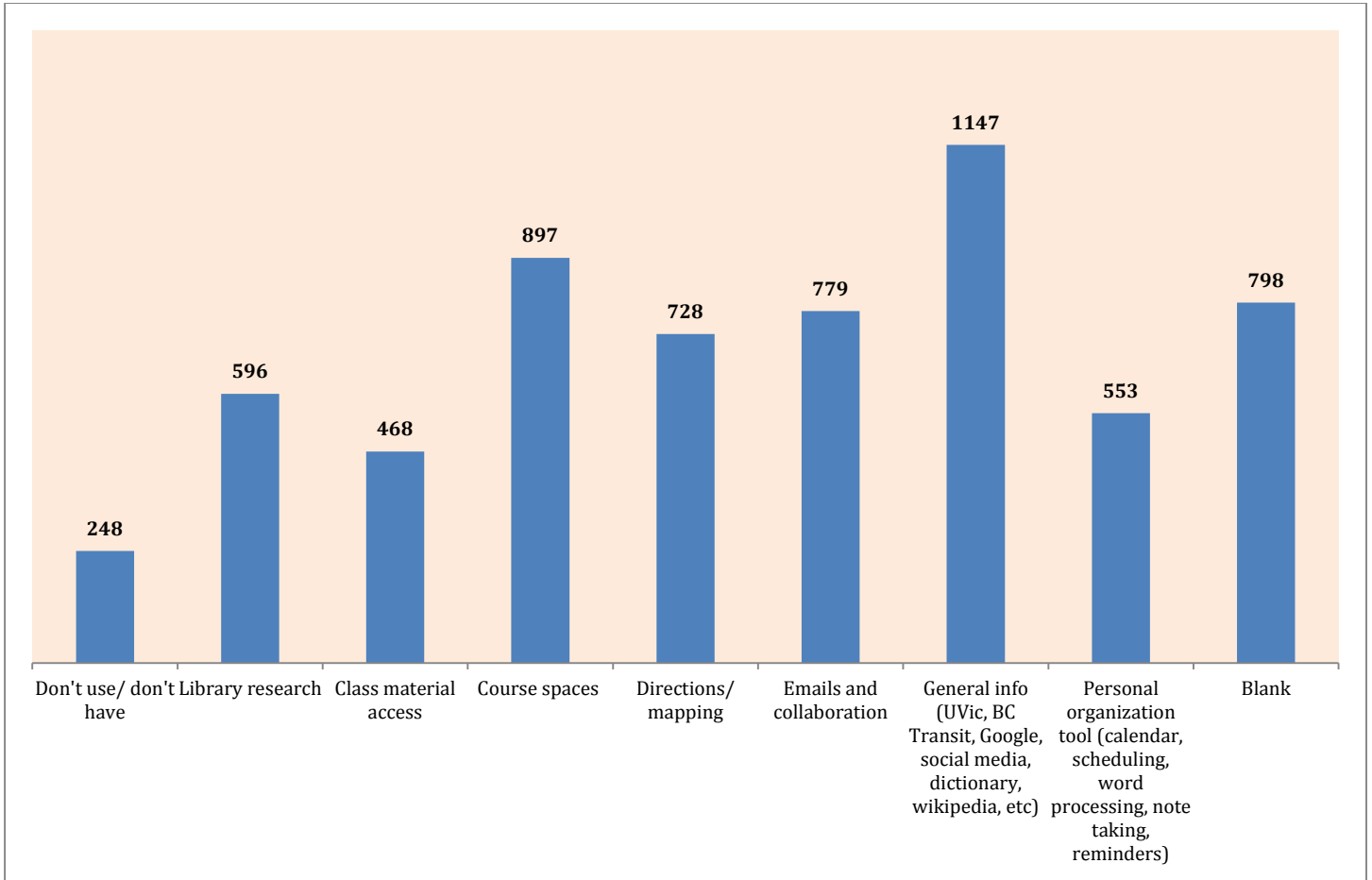
2.   What mobile phone carrier do you use?

Carrier	Count
Bell	487
Fido	605
Koodo	514
Rogers	614
Telus	920
Virgin Mobile	331
Wind Mobile	17
Other	163
Blank	50

3.   What other mobile devices do you own? (Please select all that apply)

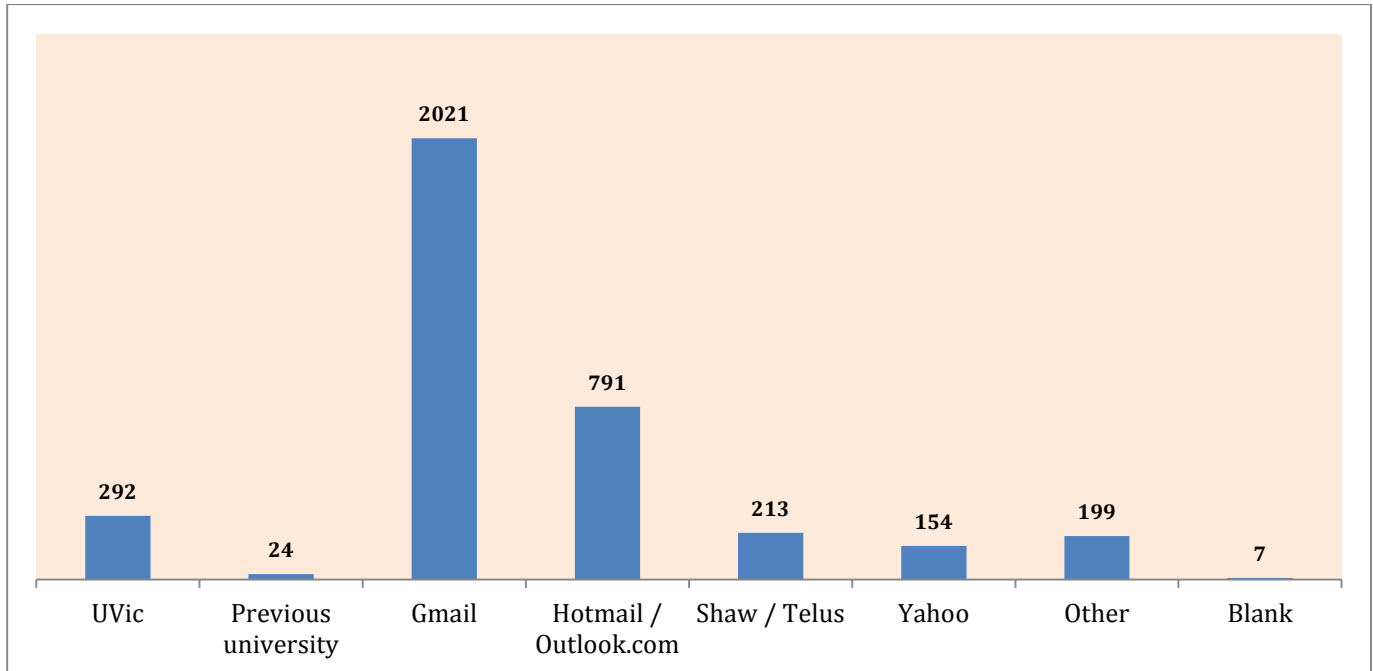| Device	Count
Ebook reader – Kindle	275
Ebook reader – Kobo	248
Ebook reader – Other	37
Tablet – Android-based	315
Tablet – iPad	1081
Tablet – Windows-based	198
iPod Shuffle or Nano (audio only)	642
iPod Touch	554
Other	205
None	1059

4. **Please tell us how you have used your mobile device(s) for research, learning, campus directions, etc.:**

The following themes were generated from students' responses to this open-ended question. The highest usage of mobile devices is for browsing for general information. As many students indicated, they prefer to do light research on their devices as supposed to heavy library research.
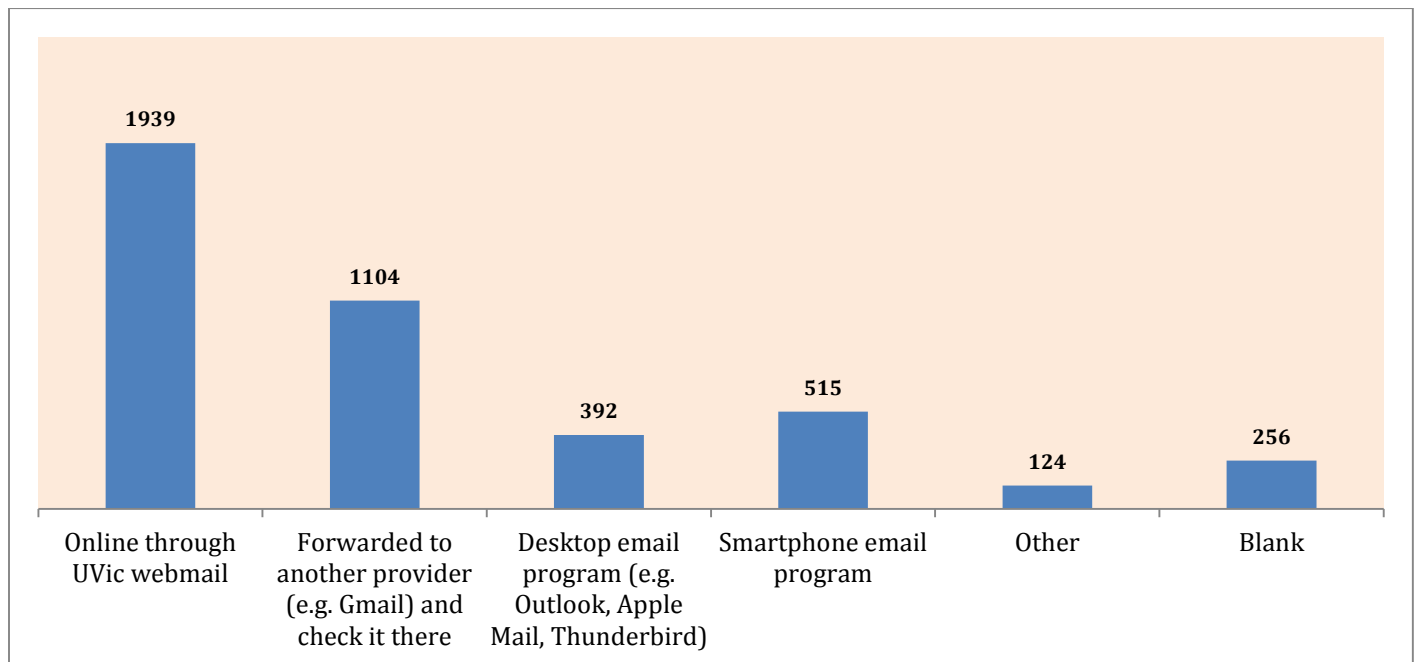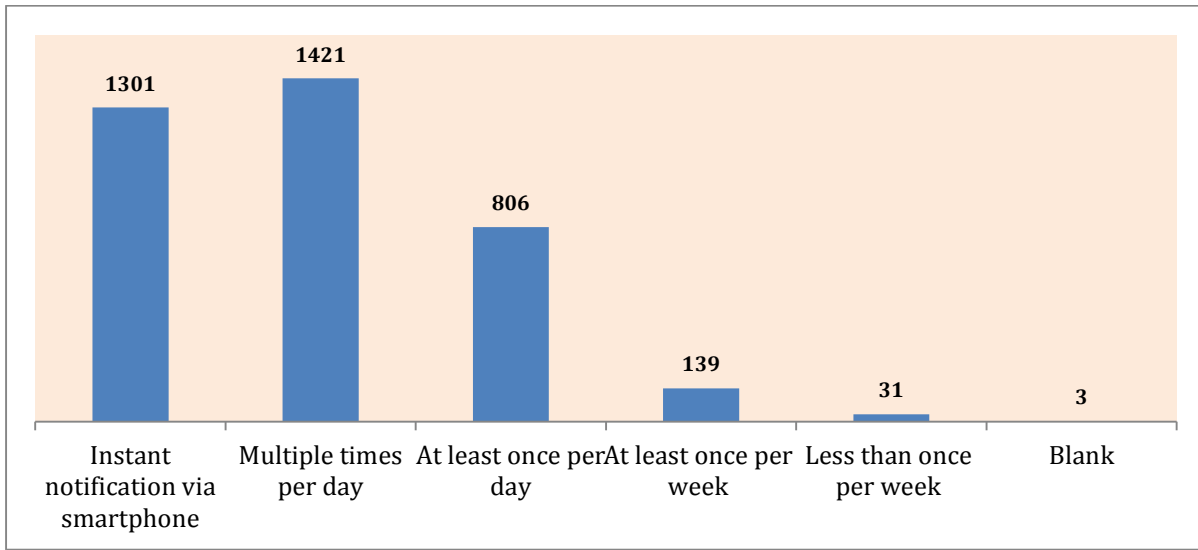
EMAIL AND COLLABORATION

5. What is your primary e-mail account?

Bar chart showing primary e-mail account responses:
- UVic: 292
- Previous university: 24
- Gmail: 2021
- Hotmail / Outlook.com: 791
- Shaw / Telus: 213
- Yahoo: 154
- Other: 199
- Blank: 7

6. If you use your UVic email at all, how do you check it? (select all that apply)

Bar chart showing how UVic email is checked:
- Online through UVic webmail: 1939
- Forwarded to another provider (e.g. Gmail) and check it there: 1104
- Desktop email program (e.g. Outlook, Apple Mail, Thunderbird): 392
- Smartphone email program: 515
- Other: 124
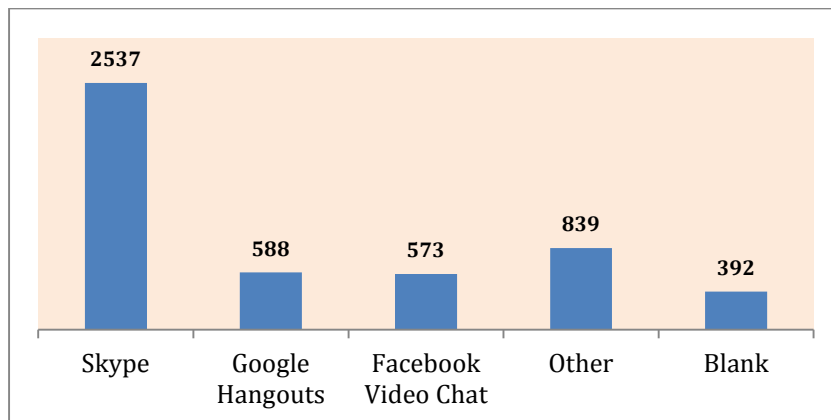- Blank: 256

7.   How often do you check your primary email? (please choose the best option)

8.   Which of these tools for collaborative document editing do you use? (please choose all that apply)
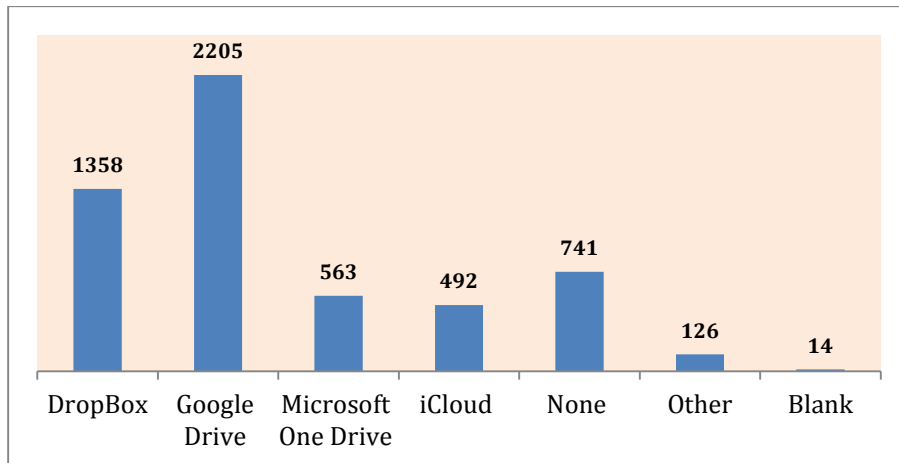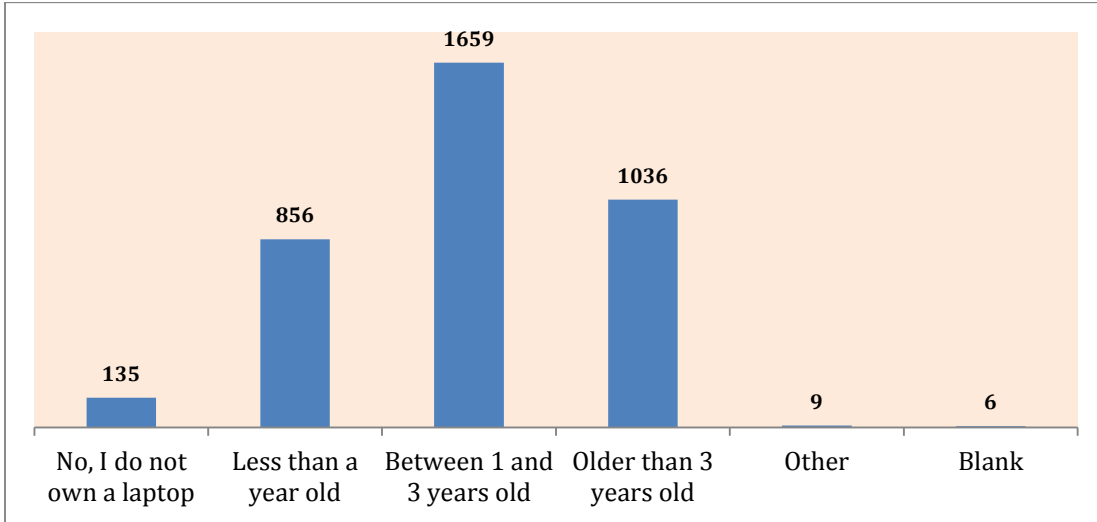

9.   Which of the following real-time audio-video collaboration tools do you use (please select all that apply):

COMPUTING AND INTERNET

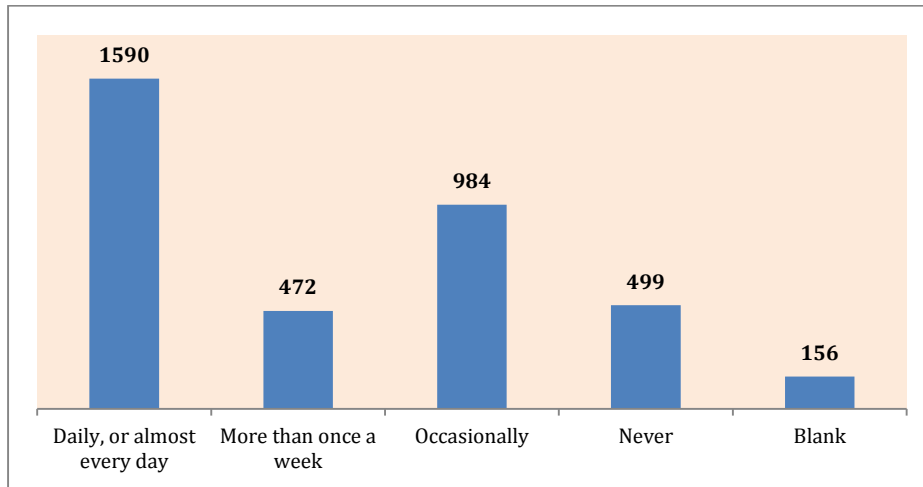10. **Do you own a laptop? If so, how old is it? (Please select the best answer)**
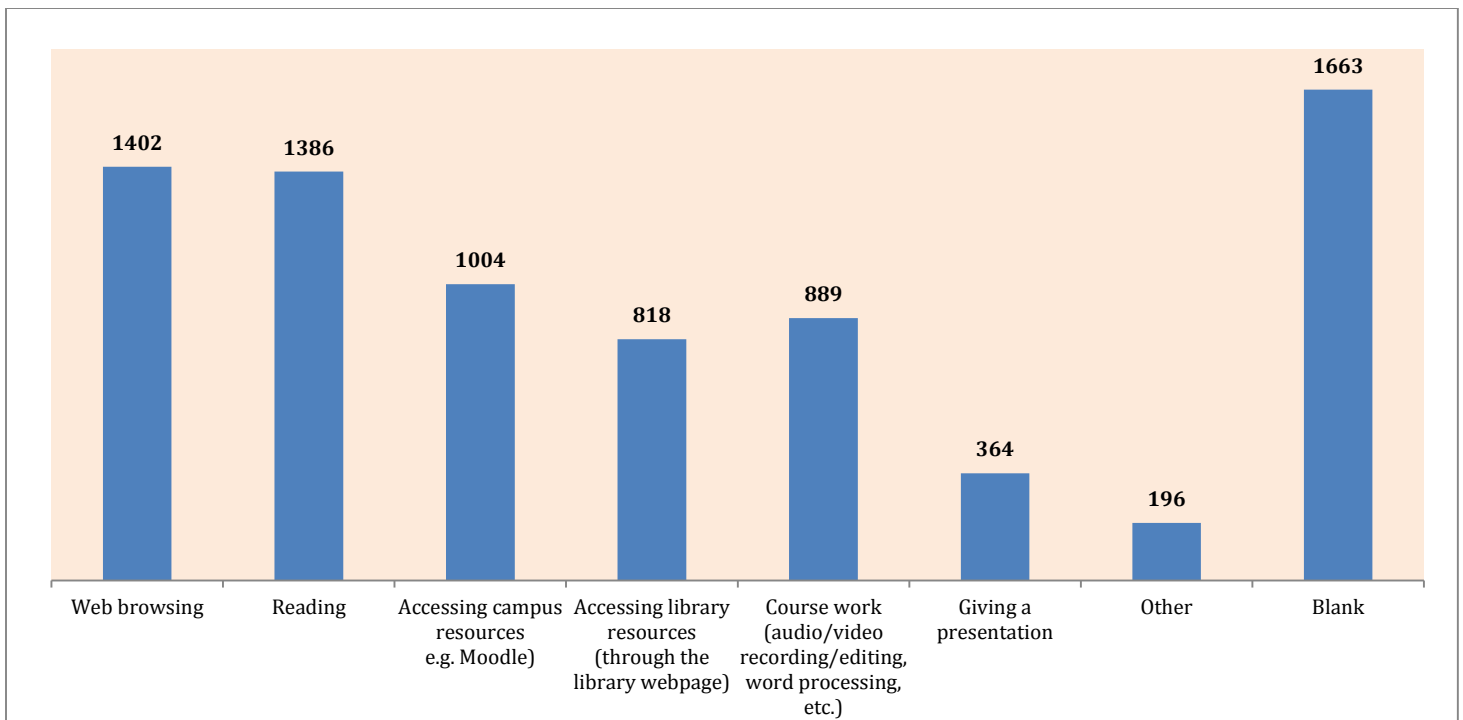

11. **If you own a laptop, what operating system does it use? (Please select the best answer)**
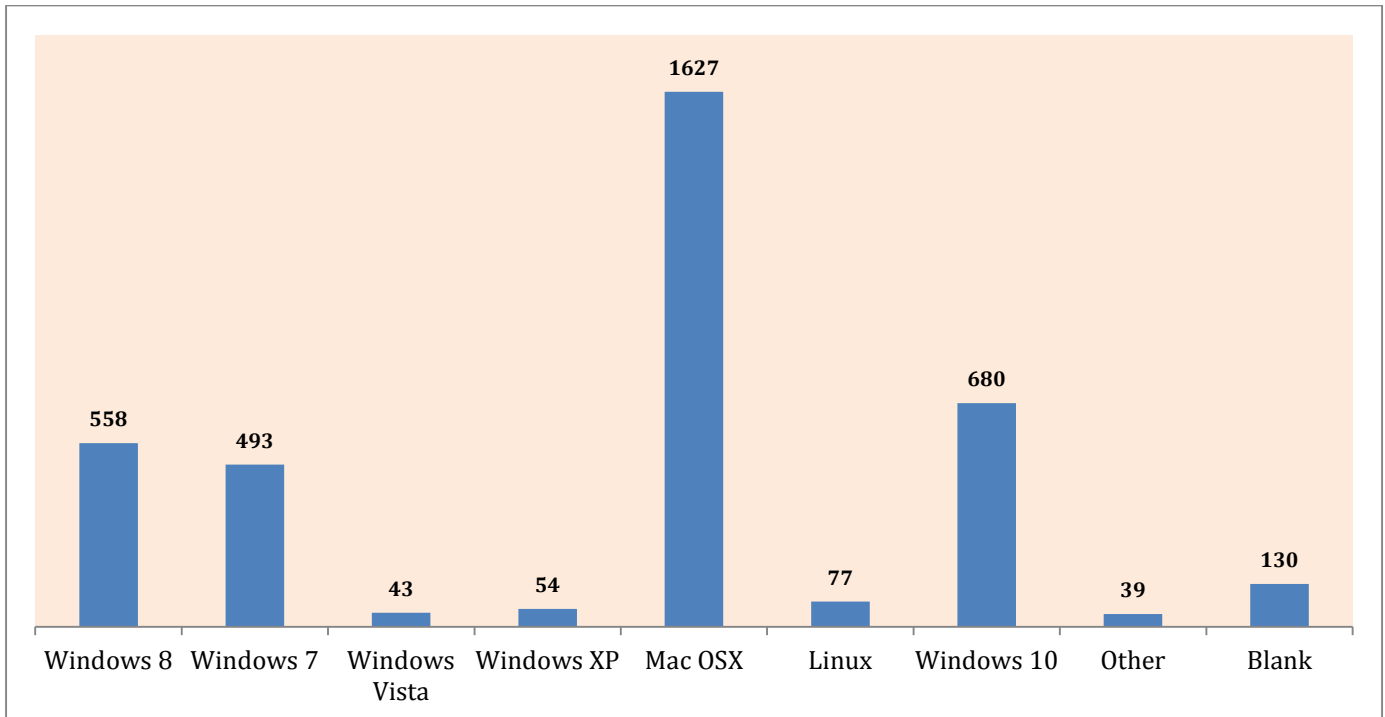
12. **If you own a laptop,** how often do you typically bring it to school? (Please select the best answer)

13. **If you have a tablet,** what course-related activities would you use the tablet for? Please select all that apply:

14. What tools do you use to take class notes / participate in class? (Please select all that apply)

Pen and paper	Laptop (to type notes)	Laptop (to record audio)	Tablet device (to type notes)	Tablet device (to record audio)	Cell Phone	iClicker	Other	Blank
3298	1205	75	332	70	497	823	101	30
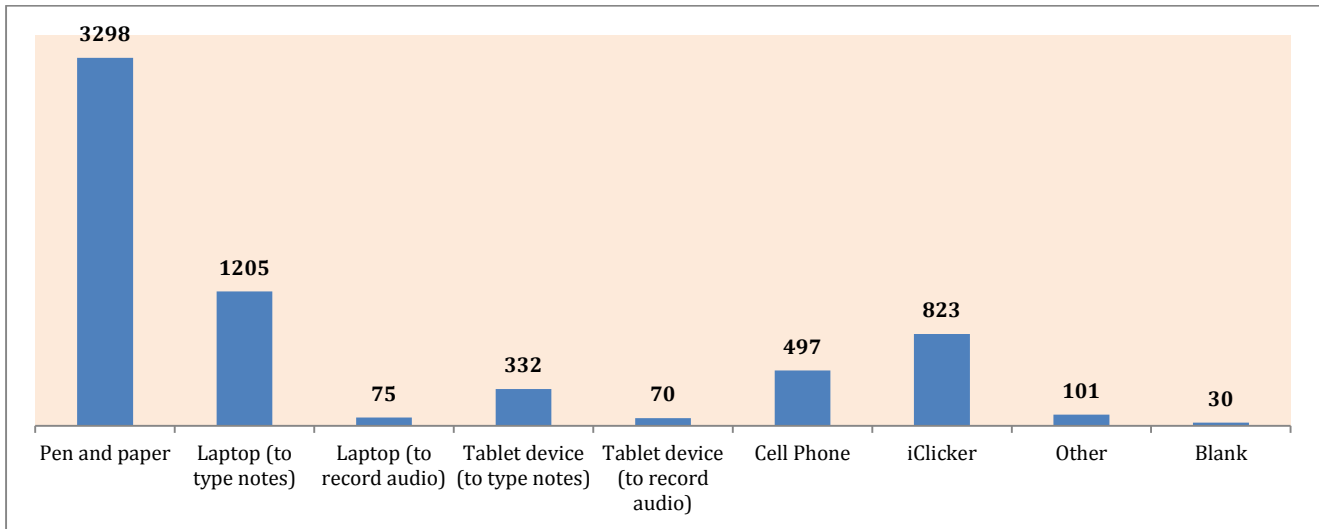
15. At home or in residence, do you have, or plan to have in the near future, any of the following types of internet access? (Please select all that apply)

High speed Shaw	High speed Telus	High speed Other	Wireless internet in residence	Wired internet in residence	No internet access	Other	Blank
1889	1012	143	978	217	35	60	103
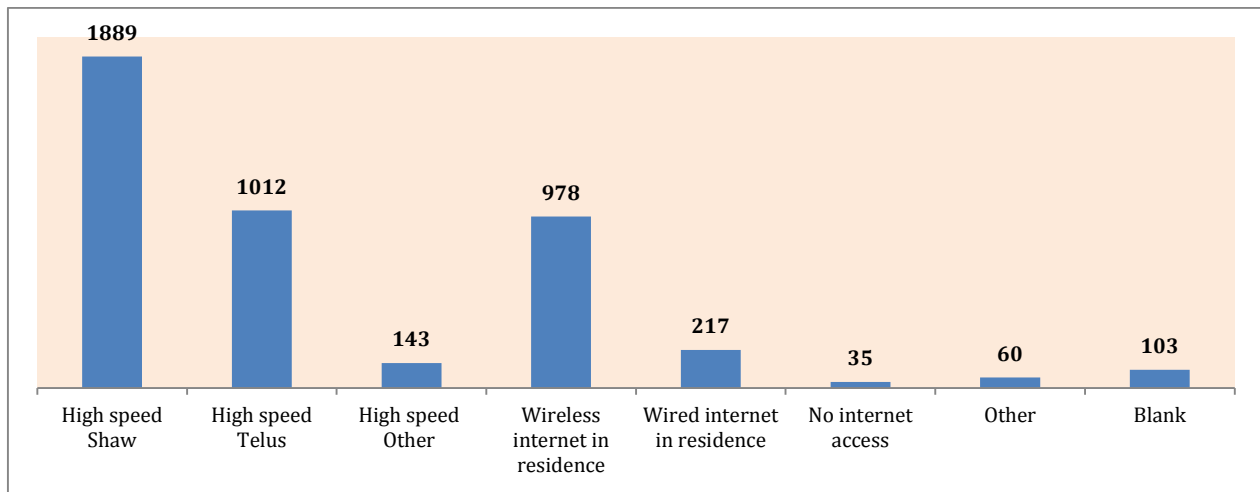
16. Do you back up the files on your laptop and/or desktop computer? (Please select the best answer)

Yes	No	Not sure	Blank
2453	836	384	28
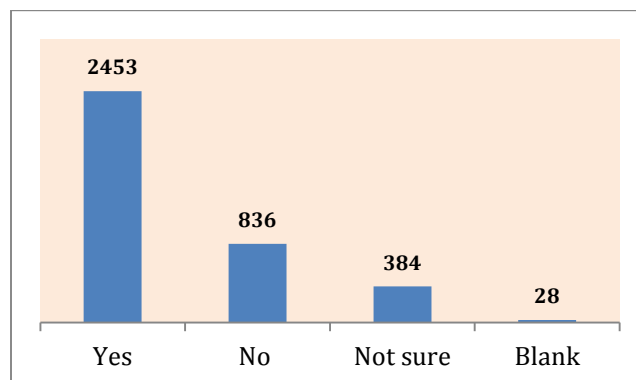
17. **If you back the files on your laptop or computer,** tell us how you are making the backups. (Please select all that apply)
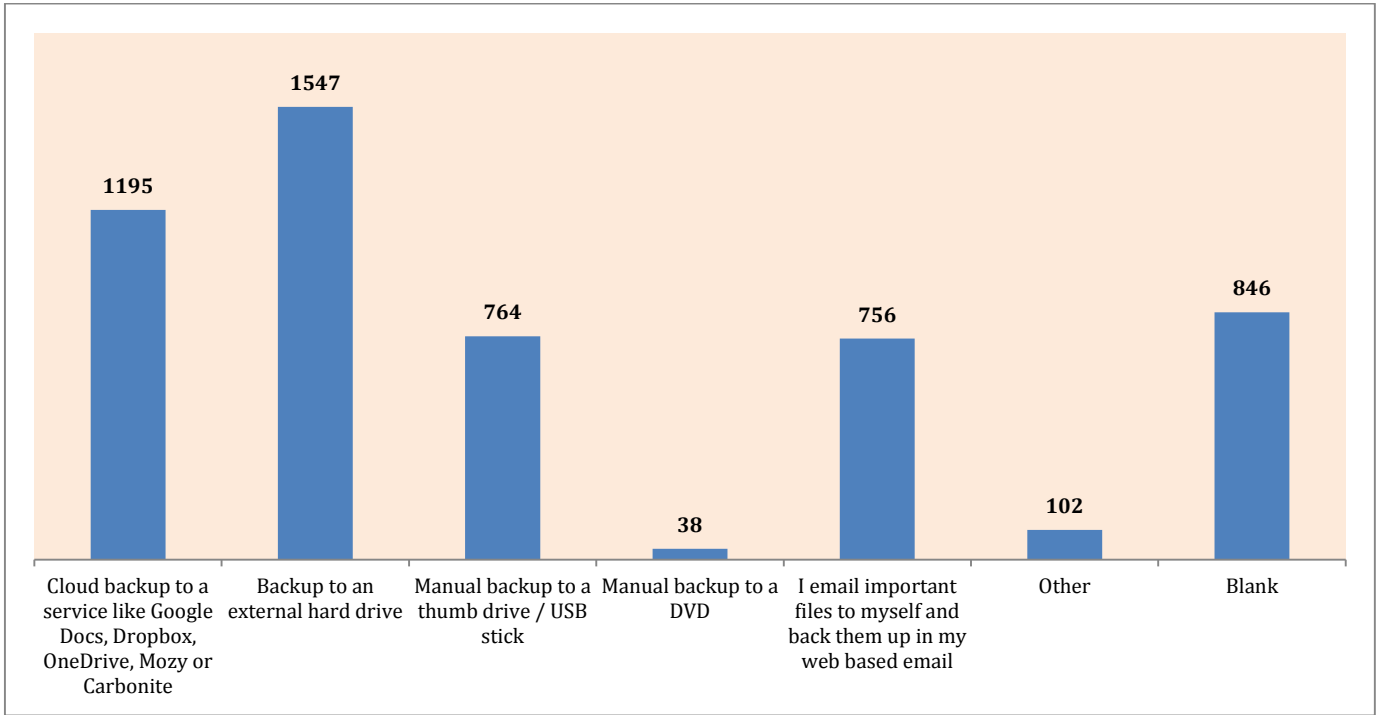
18. **How do you print material? Please select all that apply:**
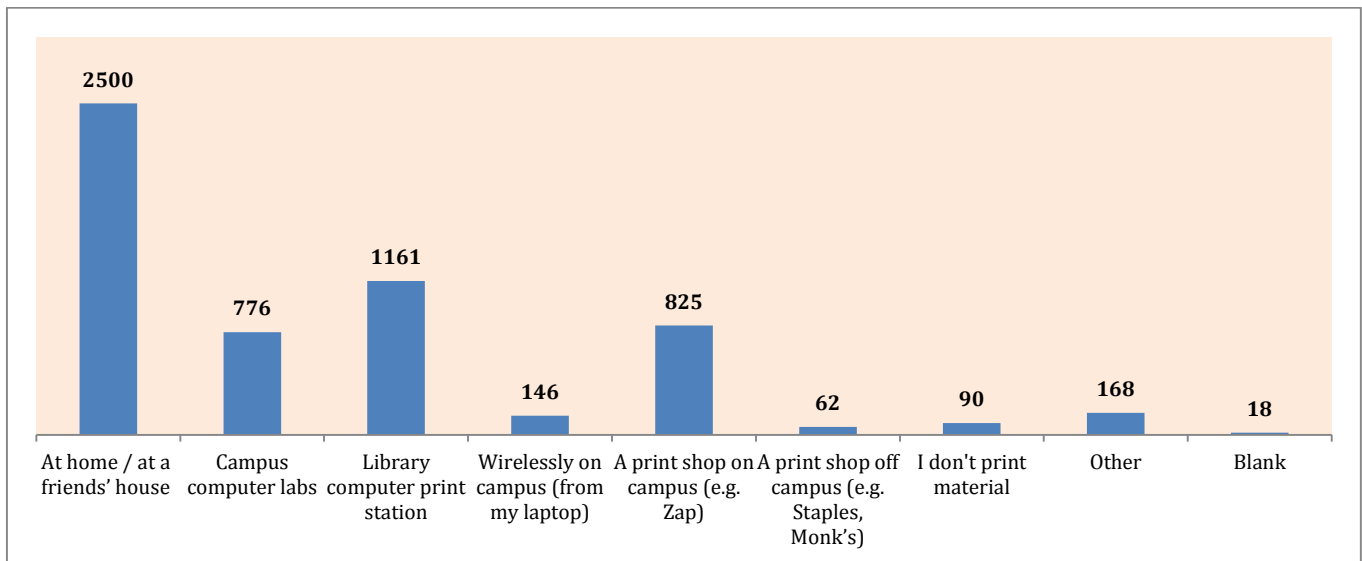
SOCIAL MEDIA

19. **What social media do you use? (Please select all that apply)**
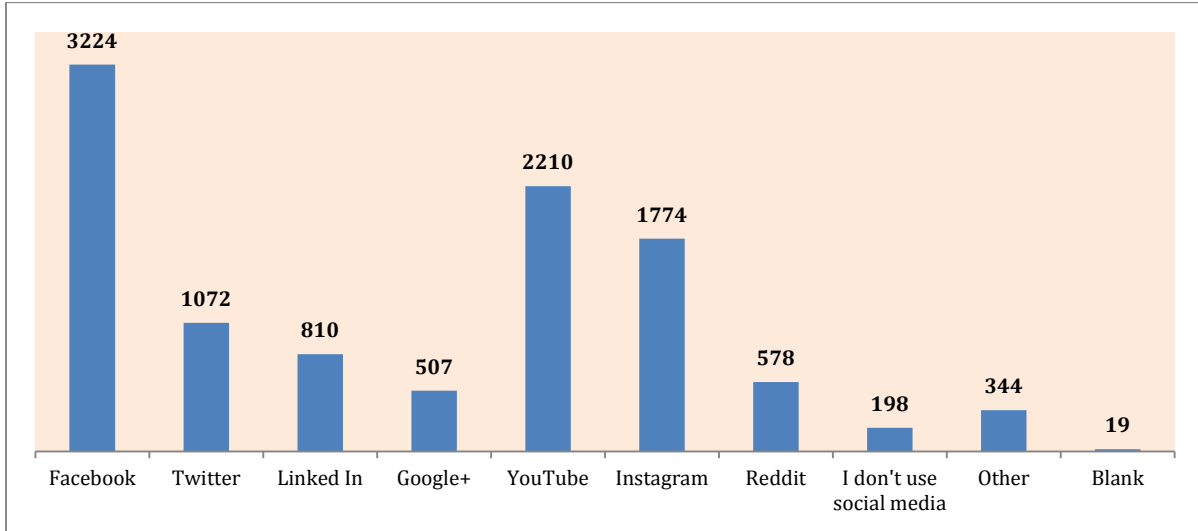
20. **If you use Facebook (or other social media), did you use it to connect with other students / student unions / clubs? Please select the best answer.**
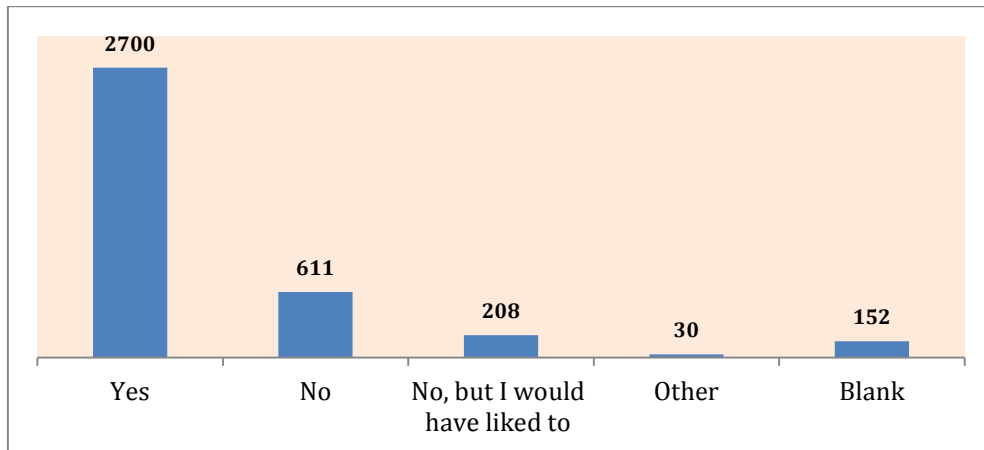
21. Do you use social media to assist you with class assignments, homework, or group projects? If yes, which did you use? Please select all that apply.
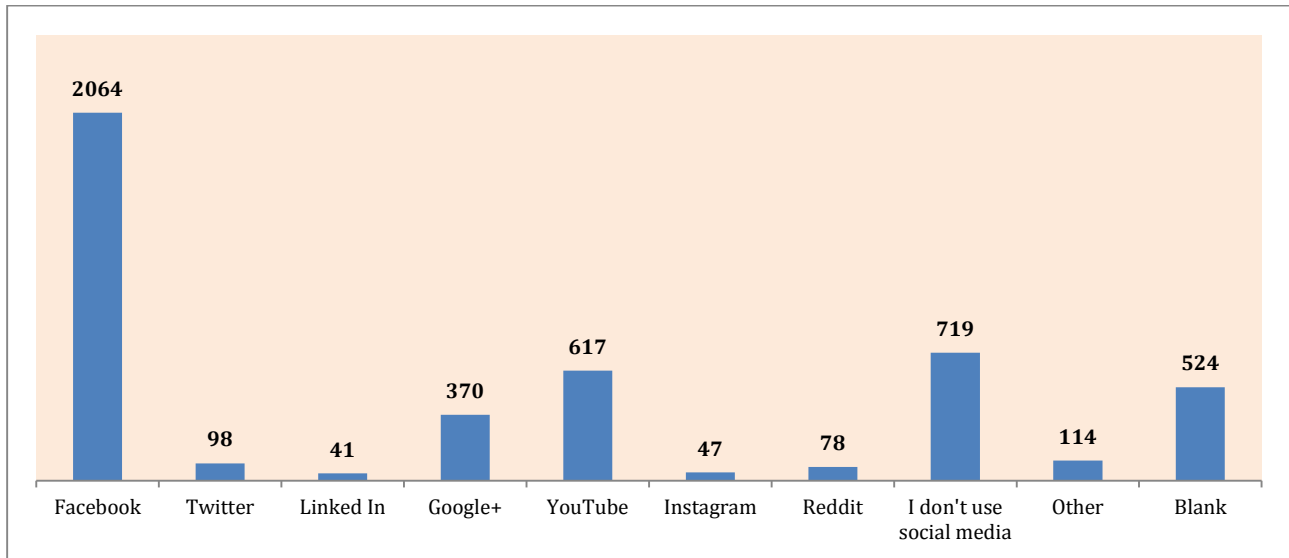
DEMOGRAPHICS

22. What Faculty are you in? Please choose only one of the following:

Bar chart showing faculty distribution:
- Business: 229
- Education: 271
- Engineering / Computer Science: 590
- Fine Arts: 241
- Human and Social Development: 357
- Humanities: 413
- Island Medical Program: 3
- Law: 0
- Sciences / Math: 606
- Social Sciences: 835
- Undecided: 31
- Other: 45
- Blank: 80
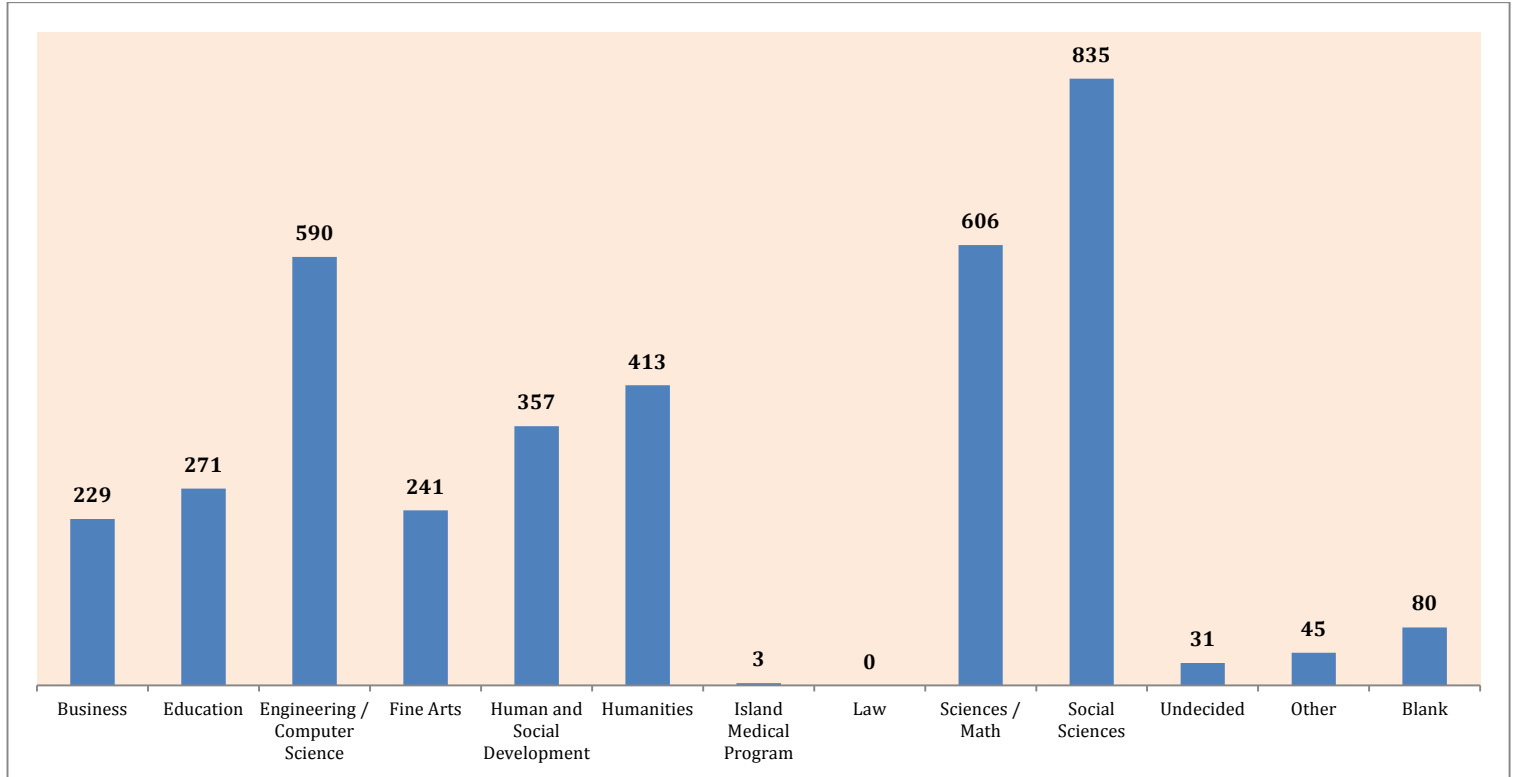
23. What year did you start at UVic?

Bar chart showing start year distribution:
- 2015: 1322
- 2014: 819
- 2013: 545
- 2012: 408
- 2011: 260
- 2010: 109
- 2009: 72
- Previous to 2009: 153
- Blank: 13
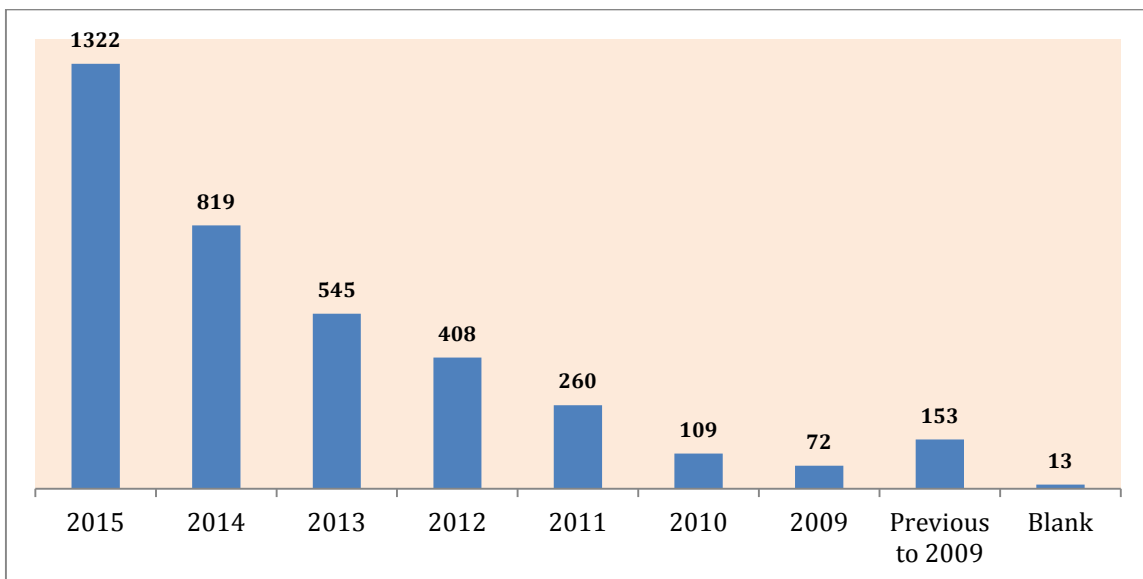
24. Do you have any comments or suggestions about technology on campus?

The following are the major themes identified from students' comments:
- Wi-Fi has generally improved over the past few years; however, more needs to be done in terms of connectivity/ availability and stability across campus.
- UVic websites and applications need to be streamlined and improved to work in most smartphones. One major issue identified is many websites get cut-off when viewed on smartphones.
- UVic webmail and its interface needs a major overhaul as it is outdated, unreliable and ambiguous to use. Many students mentioned that they were not sure if their email reached destination, while some mentioned that it took a long time for their email to arrive. This results in a high percentage of students not using UVic webmail as their primary email.
- While computing workstations have improved in numbers, many are still needed. Moreover, 'priority' rules may need to be reinforced. Many students expressed their frustration that when they needed to quickly print documents they could not find available computers. To add to their frustration, they saw students doing unnecessary work (for example, checking Facebook) on the computers they were using. Many computers were also left vacant for a long time by their users who left to go on a break.
- Overall this survey does not apply to distance education students. Future surveys should consider questions that would apply to this category of students.
- Students commented that technical support staff has generally been helpful and knowledgeable.
- Many students considered the printing costs to be extremely high in particular when printing at the Libraries.
- Many more chargers and electrical outlets are still needed because the majority of students bring their own laptops/ mobile devices and because computing workstations in computer labs are often occupied.
- Several pointed out that i-clickers need to be abolished from classrooms due to their high cost. Many suggested that a special UVic application needs to be invented to replace them.
- There is a need for instructors to get some training on how to use technology for their teaching.
- There is a mixed reaction as to whether instructors should ban technology in classrooms. Some suggested that technology can help students speed up their learning process (for example, students can look up jargons or terms online during class when necessary). On the other hand, some mentioned that they get distracted by the noise of other students typing on their laptop. In this instance it is recommended that instructors divide the class into two, for those who choose to use technology for taking notes and for those who choose pen and paper.

APPENDIX. General Comments (Question #24)

1. Wi-Fi and Cell Phone Coverage
Better wifi all around!
I like that there is wifi pretty much everywhere on campus.
Improve wifi for mobiles, it really sucks most days
The wifi doesn't seem to work consistently in some areas.
Wi-Fi outside of the buildings
A more consistent wifi on campus and in res.
Access on campus is sufficient.
Accessibility to wifi in a more user friendly way. Or clarification on how to access wifi.
Also wifi is a bit spotty too on campus.
As long as WIFI (and hard internet connections/plug-ins at Libraries, classrooms and faculty offices due to limited laptop battery life) are broadly available throughout campus I am a happy student so far.
Better cell phone coverage inside buildings. Secure cloud service would be great.
Better cell phone service, it cuts in and out depending where you are on campus.
better cell service in elw/ecs building
Better connection is needed with the Wifi as well as phone reception in buildings like ecs, the library etc
Better internet because sometimes it lags
Better internet speeds
Better on campus wifi in cluster
Better res wifi
better wi fi near petch fountain
Better wifi
Better wifi
better wifi
better wifi connection across campus!!
Better wifi on campus
better wifi on campus, it's continuously shoddy especially in the SUB
Better wifi!
Better wifi!!
Better wifi!!!
better wifi? i love the CALL centre though!! great job!!!
better, more reliable internet connections
B-Link mobile capabilities should be improved
Cell phone reception is poor in the main library. Wifi can be improved through out campus.
Cell service Is terrible/nonexistent in ECS, ELW, and EOW. I know that's not necessarily UVIC's fault but can somebody try and get that sorted
Cellular reception is absolute garbage in many buildings (likely because they're concrete bunkers). The current state of UVic's wireless network certificate makes it difficult to connect at the best of times, and nearly impossible in the case of non-Windows/OS X/iOS/Android devices. Given UVic Computer Science's proclivity towards Linux/UNIX-based tools, it's really sort of unreasonable that Linux systems have such a hard time connecting to the network. That really needs to be a supported platform. ...seriously, I'm not trying to sound like Richard Stallman, here. I don't care about it because Linux is free software and free is good, I care simply because an entire teaching department at the school uses it extensively for its classes, and it doesn't work half the time.
Certain locations around campus such as underground or outside in the quad do not have stable wifi connection to school WIFI. This is inconvenient to students who wish to study outside
Class in the basement of Elliot requires participation via TopHat, however the wifi signal is very weak in this location and many students

miss out on answering questions when they cannot connect.
Cluster needs better cellular service and Internet connections
Connecting to the wireless internet from a Windows 8 system is not straight forward at all, I still have to reconnect everytime I bring my laptop to campus.
Continuous wifi would be great. Lots of connecting and reconnecting. And would be nice to have wifi in outside study areas.
Don't have reception everywhere
Dormitory wireless internet needs to be updated or improved as I have continuous issues with weak/no wifi in my dorm - due to this I have resorted to wired connection
Easier to first connect to the internet
Easier/faster Internet connection through WiFi.
easy to access
ELW and ECS have horrible reception! Lots of times having to disconnect an reconnect to UVic wifi as it's not working even though it says its connected.
Except the fact that internet is sometimes slow, I have no complains.
Faster as always Better UVIC mobile (login and access my online tools etc) Better consistency on access to internet/speed around campus
faster wifi
faster wifi
Faster wifi please..and access to wifi across the campus..
Faster wifi would be a bonus and less dead zones in certain buildings (Clearihue) would be nice but besides that, I can't really complain :)
Faster Wifi!!!!!Thx!!!!!
Faster wifi. Quick at some points in the day, but becomes extremely slow during peak hours.
Faster wifi/Stronger connection would be ideal.
Faster wireless internet during peak hours (lunch time) in library.
Find ways to improve WiFi throughout the whole campus. Some spots are hard to connect.
Fix dead spots in nearly all buildings that do not have cell service. Especially the computer science building. It is a great place to study, but very inconvenient when I am awaiting a call or text.
Fix the fact that squirrel mail does not support SSL when checking from a email client! This is very bad for everyone not using a VPN when on public WiFi!!! Call Cisco and complain about how their Access Points fail to handle high density of clients. WiFi is bad in very busy areas.
Fix the WiFi
Free wi-fi is great! Please keep that up.
Get better wifi in ALL buildings. Some have bad connection (ecs, clearihue)
Get better Wifi in the residences!!!!!
get better wifi that works anywhere on campus
Having access to wifi on campus is very helpful
having more areas where free wifi is available would be nice
Honestly, I could get better wifi on the moon. That really needs to be fixed. Definitely one of the worst campuses for wifi I've ever been to.
Hope to have a faster and more stable UVic Wireless.
hope whole campus will be covered by wireless. right now the internet can only be accessed inside the buildings or nearby.
I am a 4th year student as part of the Uvic at Selkirk College. Since last semester we have had major difficulties getting access to the internet while on campus. As selkirk college students it could be addressed there, but since we are paying Uvic tuition, and are 4th year university students, I feel that our tuition expenses should allow us to access the internet!
I am grateful for the free wifi, and that there is usually a strong connection.
I am thankful for the good computer help that the campus provides and the excellent internet connection.
I am very pleased with the Wifi service on campus.
I appreciate how well covered by WiFi the campus is, and the accessibility of video projectors in all building / rooms
I can never sign into the wireless internet connection on my Android phone
I can't believe I pay $3000 a semester and get such terrible wi-fi

I can't seem to connect to the Wi-Fi at all. I click on the Android Wi-Fi link and nothing happens.
I do appreciate that wifi is pretty much available everywhere on campus and that makes it easy for me to do required work anywhere.
I don't get wifi everywhere, clerihue especially
I find it irritating that i have to sign in to the internet service every day. However it is great that the signal is good!
I have been very impressed with the technology - both the ability to access needed resources over distance and the ability to connect via wireless when on campus
I have no cell reception in the back part of library with all the windows and lounge seatinf
I hope the wifi can cover the whole campus
I just think the UVIC wireless coverage on the main garden is poor,
I like that I can set up the wireless internet on campus to automatically connect to my laptop.
I lose signal in some buildings
I love that there is Internet access throughout campus. Keep it up!
I really like how fast our wifi is everywhere. Even when people come and visit me they tell me that as well. So that's great!
I still sometimes can't get a cell phone reception in the basement of Petch - it would be nice if I could
I think I'm fine with the current state of technology on campus but I would like if there were more areas that I could access the internet comfortably with my laptop
I think the wifi on campus works great for computers, sometimes does not work well with iPhone.
I think UVic Internet connection is very slow in my Faculty (Law).
I wish the wireless range in school can extend outside campus buildings such as common areas between buildings. It is good that computers in school are upgrading to the new Windows 10, but the speed, however, is kinda slow. It takes a lot longer than old systems to load up students account before we can use it. The Uvic App can be better expecially in looking for which campus building someone would like to find. Expecially campus map in the application. It would be nice to provide in-school navigation.
I would like to see a better WiFi system that doesn't require any downloads. Camosun for example has far preferable WiFi.
If possible, a better wifi connection outside of buildings.
I'm glad it seems like you guys managed to get a better handle on the reliability of the wifi on campus at the start of semesters. It would be nice if the wifi could reach the bus loop since I do not have mobile data on my phone, so I exclusively use wifi, and sometimes buses will sit for some time before leaving, so it would be nice if I could check my email from them.
I'm sure you're already well aware how dodgy the Wi-Fi can be at times.
Improve the internet campus wide and I'll be happy.
Improve the wifi
Improve the Wifi.
Improve the wireless internet connection in residences. I have poor wifi in my room and often have to use my laptop which uses wired internet
Improve wifi in residence.
Improve wireless internet service
In certain areas of campus, the wifi can be very slow and sometimes doesn't work at all.
In my experience, the Ethernet in residence is really slow, which makes me use the UVic wifi all the time. I think that wifi is in general less secure than Ethernet, so it would be nice if the Ethernet worked better.
In the beginning of each semester, I find the wireless internet is always a little slow. It seems to be getting used to the sudden influx of students and them all being on it at the same time. Other than that, tech is pretty good on campus!
In the past, the wifi was a little choppy and a pain to connect to. It has improved greatly since then.
Increase the abilities of wired internet and wifi, they are do not work in certain places or are very weak.
Increase the Wi-fi perimetrer or efficiancy sometimes I lose connection and I'm only at the bus stop
increase the wireless speeds on campus
increase wifi coverage and speed
Increase wifi strength
Inside the EOW building, there is no cellphone signal, which is really inconvenient, also in some places like the washroom the wifi signal is so weak, maybe our campus needs to enlarge the wifi power and coverage area.

Internet access all over campus, including between buildings.
Internet are not good on Campus
Internet coverage could be a little less spotty in some areas.
Internet is a little unstable
internet slow
It is a great way to keep in touch with the university's current affairs and more internet availability would be nice to have as the wifi tends to disconnect frequently Other than that, it's all good
It is really bad most of the time
It would be nice if the campus WiFi extended outside the buildings so work could be done outdoors
It would be nice if the wireless internet connection was better inside the buildings. In many of the buildings and classrooms I frequent I have issues maintaining a connection, if I can even establish one to begin with.
It would be nice if there were no breaks in the wifi coverage on campus, but it is great for the most part.
It's fairly easy to be connected to the internet across campus, but many buildings are so thickly built that they don't have reception inside - which makes studying difficult in some places before classes start.
It's nice to be able to get wireless internet on campus outside so that I can study or research outside, such as on the quad, but my computer doesn't always connect outside.
It's really helpful to have internet almost everywhere I am on campus.
I've been impressed with uvics WiFi
I've tried several times to use UVic's various Wifi connections and haven't been able to get any of them to work. As a result, I've had to use a lot of my mobile data on campus. It would be great if the free Wifi offered by UVic actually worked.
Keep on working on making wifi available and reliable everywhere on campus (even the quad!). It's a necessity.
Love the Wi-Fi everywhere on campus!
make campus wifi faster
Make ethernet ports more available in the library and around campus for stable high speed internet upload and download (and continue to not have a restriction or limit on usage).
Make sure there is cell reception in every building. ECS doesn't have it yet its a great place to study in groups. If you can't get ahold of friends/classmates then how will they know where to come study with you?
Make the wifi better. It hardly connects to your phone in most places and it takes a while to connect.
Make WiFi easier to use/connect to products such as chromecast, songs, etc.
Make wi-fi more accessible to androids. There is a needed setup for android users that will loop and send me back to the page, however, with my i-touch, it worked fine.
Mobile devices will connect to a wireless router in one building, then when moving buildings will remain connected to the weak (almost non-existent) signal. Have to disconnect then reconnect to the local-building wireless router (it's fine, just annoying when moving classes multiple times a day, not like there's an easy fix for that problem either).
More internet around the Quad area where everyone studies
more persistant wifi around campuss....
More wifi access points
More Wifi outside! It would be awesome to be able to sit out on a nice day and still get online.
My android does not connect with the school wi-fi. It would be great if this was fixed for more android users.
NEED TO FIX WIFI INSIDE TOWER RESIDENCE ASAP. the wifi is slow and doesn't connect its really stressful and frustrating when I'm using my laptop trying to work on stuff like papers.
Needs better wifi coverage
Not sure if this is up to you or not, but some cell phone signal booster or anything like that in the ECS Building would be great. The rest I'm really happy about.
Numerous wireless 'dead zone' pockets make wifi access unreliable. For a campus dedicated to technology, there should be no difficulty at any time connecting to the world wide web for its students and faculty - or the general public.
Often, I find it difficult to get onto the wireless network using my Android phone. I'm not sure if it's my phone, or the network, however. It is difficult to get a cell signal while in many of the buildings: engineering buildings and Clearihue. This interferes with collaborating and communicating with other students, since it makes it more difficult to contact one another.   Add to that, the difficulty of getting wifi, and that makes it much harder.
On the plus side, UVic internet is really fast, and I appreciate that.

Overall everything works well. Wifi can be spotty at times but generally I'm satisfied with technology on campus.
Please consider improving the Wi-Fi available at UVic - many students want to use it but it can sometimes be unreliable in some areas.
PLEASE FAST WIFI EVERYWHERE THANK YOU
Please fix the wireless. I have to authenticate two to five times every time I want to connect.
Please get the wifi connection stronger at uvic. At some building the wifi is really poor. Like libuary, bus station.
Please have wifi available in all areas, it's frustrating when you have to attend class/visit as a distance student and your provider does not have reception on campus.
Please increase the range and strength of the wifi on campus. There are several areas inside buildings such as Clearihue and outside such as the intersection between the Cornet and Strong buildings in which I can not connect to the network reliably.
Please increase wifi range.
Please make the wireless better! It's often difficult or impossible to connect to (multiple attempts required, 30+ seconds to connect), and there are no official instructions for Linux users (all you need to do is list which security protocols/encryption algorithms you use! Linux users will know what to do from there. I had to figure it out myself based on a bunch of different incomplete resources).
Please provide the fasted connection possible.
Please, make the wireless network more friendly to Linux machines. It gets hard to get connected at times.
Provide internet access to open areas like the quad in UVic.
quick and wide internet
Really appreciate having wireless internet on campus, as I do not use Data (can't afford). It sometimes doesn't work in Clearihue, though.
residence internet is not reliable.
Sadly there is no cell reception in EOW, which has an impact on how we can work there. I'd love to see that change.
Shaw open wifi outside!
since I am a commuter student. The wifi on campus is really good and very reliable
Slow internet, should be improved
Some places are not covered with Wi-fi. I hope all campus can use Wi-fi freely.
Some the login method for WiFi changed a can no longer log in with my kobo due to limitations of the kobo
Someimes the wifi is slow but overall it is pretty good. Should provide more PC in the library.
Sometimes the wifi doesn't work at some places inside the campus, and the connection is not strong as well. It will be much better if with better internet connection.
Sometimes the wifi is a little unstable, depending where I am on Campus, but occassionally even when I should have a good connection I do not. However, it doesn't happen often.
Sometimes the wireless in campus does not work, please help check with its steadibility, thank you!
Sometimes the wireless internet is spotty, especially for mobile devices. Also, back when I lived on campus in 2012/2013, the internet in res was really bad sometimes. Perhaps something can be done?
Sometimes the witless speed is slow.
Sometimes Wifi could be a little stronger in the Maclaurin building
Somewhere on campus, I can't connect with wireless internet and sometimes it is really slow.
Stronger Internet access on buildings
stronger WiFi
Stronger wifi across campus
Stronger wifi is required when outside of campus buildings. A guest account would also be handy without username and password for when family or friends visit campus.
stronger wifi signal in the library
Stronger/better wifi signal. Currently it is weak in quite a few points, and it also likes to disconnect at seemingly random times. Even when signed in it doesn't automatically reconnect when it has disconnected itself.
Technology on campus is really good. I enjoy it fully and the best part is the good internet connection and speed all over the campus throughout.
the best wifi, keep up the good work
The campus internet is amazing

The campus wifi is great.
The campus wifi is not reliable and should be updated or sped up for more users.
the campus wifi, while usually fast and useful, can cut out at odd time, making consistent use somewhat difficult. I wouldn't mind slightly slower service if it would mean that the wifi would work without stopping at all.
The changes to the wifi authentication in 2014 meant I could no longer access the internet on my mobile, which can't download certificates. Now it can only connect when there's conference or other event with a temporary network.
The connection is in and out
The ECS building sucks for mobile service
The free Wi-Fi is amazing, I am thankful for the Wi-Fi access every day. Although it could have a wider range, I find that in a lot of buildings on campus I lose connection.
The Internet can be hard to connect to on devices that don't have the settings like a labtop or Smartphone. Some devices can't connect to it, or need additional settings, a instruction on how to do so on the website would be nice.
The internet in campus needs to be improved, I cannot connect to the internet several times a day.
The Internet is incredibly slow
The Internet isn't always reliable and I often don't have any service (for my cellphone that's on Telus) in Cornett, or HSD.
The internet isn't great in Clearihue.
The internet service in reliable. I remember two occasions in Fall 2013 when moddle failed; however, there was no good solutions from IT Help Desk at the Main library, "just use other alternatives for sending your exams".
The lawn in front of the library do not have wifi...
The mobile dead-zone in and around ECS can be frustrating.
The only major drawback I've experienced on campus is the lack of cellular service in many of the buildings. I suspect this is due to the concrete construction of the buildings, but it would be helpful if an option was available to address this.
The range of WiFi cover is limited just indoor. Hope outside also covered.
The range of wifi has definitely gotten better this year compared to the last few; however, I still do occasionally get disconnected when I'm over by the Fine Arts building.
The Selkirk College campus for BScn as very unreliable wireless internet. We are expected to come prepared to class, but are unable to access the course material at the school very often. In addition, it proves to be very difficult to access shared documents, such as Google Docs, when attempting a group meeting on campus. This generally results in us visiting a coffee shop where we have to spend money to access the internet. Since many of us live in different communities, it in unrealistic for us to always plan meetings at classmates houses. This has been as huge obstacle to my learning this year and, because of it, I would not recommend the Selkirk Campus to future students.
The signal is weak in different places.
The signal seems much better in the library now.
The UVic wifi connection is not very strong and consistent, especially when I'm outside somewhere on campus, my phone just disconnects from the UVic wifi and it really bugs me. I have to go into a building to connect to the UVic wifi. So please improve the wifi connection on campus, thanks.
The UVic Wifi system needs be improved.
The wi-fi access drops all the time, and is unavailable in many parts of campus. This is a major frustration. If there is some way to fix this, that would be incredible.
The WiFi access on the Quad does not always work. It would be convenient to be able to check e-mails while sitting by the fountain.
The wifi at the bus loop is poor and should be improved.
the wifi can be more stable... the wifi connection and the mobile connection in ECS is terrible...
The wifi connection in my room is very poor.
The wifi connection is really weak in a lot of places
The WiFi connection seems fast enough No complaints everything seems fine as is but changes would be accepted
The wifi could be a lot less spotty
The wifi could be improved
The wifi could be set up better so one doesn't always have to go to UvicStart first before going to the wifi of their choice. (Although I guess I could change my wifi settings to make it so UvicStart isn't the first wifi choice that pops up).
The WiFi coverage and signal strength are not so good
The wifi coverage can be quite frustrating at times. Between classes I'm trying to send an email and if I move between buildings I pick up partial signal from the buildings I'm walking between that isn't strong enough to send the email.

The WiFi coverage is really spotty, and frequently cuts out or disconnects from my devices.
The Wifi doesn't connect in some places on campus. Other than that, everything is great.
The wifi has been good so far, I hope it stays that way or get better.
The wifi has been great, a nice change from using Camosun's.. :)
The wifi in David Thompson sucks. A lot.
The wifi in residence doesn't really reach to my room, I can't get it on my computer so I use an ethernet cable which is fine but I also can't connect well on my phone. The UVic webpage is not very good, and the mobile version is almost unusable. Accessing anything even on mypage and anything you need to get to (eg. program planning) is complicated An improved website layout/design would be a huge improvement. Don't know if this is technology, but having something like swipe cards for residence buildings and rooms would be really useful.
The wifi in residence is not great/ not present in many rooms.
The WiFi in residense keeps kicking me off and saying authentication problem and then reverts back.
The WiFi in the dorms is ridiculously slow
The wi-fi is awesome on campus!
The wifi is awful
The wifi is not consistent throughout campus.
the wifi is not that great.
The wifi is quite good in residences
The wi-fi is really bad, do something about it, I pay nearly 6,000 every year and none of it is worthy
The wifi is slow
the wifi is so slow and doesn't work on random places on campus please fix
The wifi is very spotty on campus and really needs to be fixed
The wifi isn't very good and doesn't get to everywhere on campus
The Wifi on campus is very nice as it can reach quite a lot of places, particularly out in the quad.
The wifi on my phone always cuts in and out, which I have to download a lot more then I should, if it wouldn't do that it would be nice
The WiFi reception is great all across campus. However I have noticed that I have been having data interference while at the Student Union Building (possibly due to the ongoing construction)
The Wi-Fi service needs upgrading, due to the number of mandatory assignments and quizzes online
The WiFi signal drops a LOT and is not consistent.
The Wifi signal is not stable everywhere on campus and sometimes I can't connect (at the bus stop close to the Law Faculty, for example). It would be useful to receive notifications of our appointments on campus (for example, with counseling or health clinic) on our emails.
The WiFi signal is really good :)
The wifi sometimes disconnects, and can be very slow. Any improvements that can be made would be greatly appreciated!
The wifi sucks
The wireless access on on campus with my iPhone seems patchy and not very streamlined.
The wireless connection seems to be running really smooth this year, and I have no probably syncing to my phone as soon as I'm on campus. Coursespaces > moodle as well
The wireless internet in residence needs a serious upgrade (I live in Ring Road). It cuts out multiple times a day, more so on my phone and iPad, as well as being very slow at times. The UVic app is basically in need of a complete overhaul. It is outdated, difficult to navigate and looks very unprofessional. I know many people who have deleted the app for these reasons. The University Centre under food options is not even a thing anymore, so Mystic Market should be added. There should be a better system of connecting with events on campus wishing this app, and I think it could be a very substantial part of students' times on campus (more people will use the app if it is redesigned and more useful). The rest of the old PC computers in the library should be upgraded to iMacs as well, as the PCs are a complete hassle to work with and they are outdated and more difficult to use.
The wireless is difficult to connect to, so that need's improvement.
The wireless network at vic needs to be better.
The wireless network isn't entirely reliable from various points on campus.
The wireless wifi signal is poor and always goes on and off

there are horrible dead spots with the wifi. For example the wifi works great every where in my residence besides my room, which really sucks and makes it hard to work in my room
There is a really bad (phone) reception at ECS building
There is no cell service in a lot of ECS, it's ironic.
There is no signal for mobile phone in ELW and EOW building. I mean they are engineering buildings can you believe that???
There needs to be an improvement to the cellular reception in the Engineering-Computer Science Building and the Engineering Lab Wing.
there should be wifi hotspots outside the buildings as well.
This is my first term in university and I'm very impressed with the technology available to students as well as how effortless it is to maintain a wireless connection while walking between buildings.
to have a wider range for wifi signals on campus. Most places on campus have very low signal for wifi, specifically on android devices.
UVIC wifi is pretty mediocre- especially in cluster residence. There are certain spots in cluster residence 5601 (where I live) where my wifi is so bad I can't use it.
UVic wifi is sometimes difficult to set up for a new device. Often need to use eduroam, even though they seem to use the same access points and authentication system. Telus mobile data coverage is surprisingly good throughout campus. Need a way to turn off classroom data projectors when a previous class has left it running, but the cabinet is locked. The Library "summon" search system, while fancy, is extremely poor at finding books actually held in the collection. It is much more efficient to revert to the old-school search system (Voyager?).
UVic WiFi is very slow. Very often users loose UVic WiFi connection.
UVic's campus WiFi is super speedy and very easy to use :) thank you!
wayyyy better wifi in the dorms, it sucks connection wise and speed more wifi support int he library so when it works more efficiently when theres multiple people on it
We cant connect the wifi sometime.
We need bandwidth and compatibility between Mac and dropbox on servers.
we need better wireless internet
We need more WiFi hot spot outside the buildings.
We need stronger WiFi I often lose connection to my provider on campus.
Weak mobile signal in engineering lab wing.
When I stay in student residence during the summers I enjoy the high speed access to the internet in the dorms.
While the wifi around campus is pretty good it usually only works when I am inside a building. It would help a lot if the wifi was more continuous as you moved around or if you are outside somewhere on campus.
Why is there no good Wi-Fi services near the bus stops? I think it might be beneficial to do so.
Wifi access all over campus is fantastic. Compared to last year, however, the quality of wifi in residence has dropped significantly. Last year my wifi did not cut in and out on my phone; this year, it does on at least a daily basis. As well, last year I rarely used my Ethernet cable for internet access on my laptop; this year, it is the only way I can ensure that the internet won't cut out.
Wi-fi access cuts out when walking from building to building (especially walking through the quad). Not as much of an issue anymore with the new iOS that switches to data when wifi cuts out.
Wifi always kicks me off for no reason. Have to restart device if I want to reconnect.
Wifi at the bus stop would be nice. No signal there.
Wifi connection is a bit too weak
Wifi connection is generally good on campus buildings, but it would be nice to have a stronger wifi signal at the bus stop.
Wifi could have better coverage
WiFi coverage across campus could be improved (some areas have poor or non-existent coverage)
WiFi doesn't reach all places on campus, bad reception near computer science buildings.
Wi-Fi doesn't work with Android device. Pls make it work.
Wi-Fi everywhere
Wifi in ECS would be great....
WiFi in residence needs to be a lot stronger/better/faster. It is difficult at times to stream videos needed for school work or to browse webpages at times.
Wifi in residenses don't work sometimes

Wifi is great!! Thank you!!
wifi is inconsistent I would love to print from my laptop to the printers
Wifi is limited and spotty which makes it difficult to use coursespaces in many places on campus
Wifi is not good outside of buildings and is hard to connect to sometimes
wifi is really bad very often
Wifi is really spotty around campus, is there anyway you can extend to on the walks to other classes?
WiFi is slow
Wifi is sometimes spotty on campus and doesn't always work.
Wi-fi is spotty
wifi is spotty in a lot of buildings
WiFi needs to be better. It's almost unusable, and I often use my cellphone provider instead.
wifi on campus could use more range
wifi reaching the quad
Wifi should be connected somehow outside the building as well
WiFi signal gets very weak as soon as you step outside a building. This is particularly frustrating around the Mystic Market, as I like to eat lunch while working on homework or catching up on news etc. Also kind of a problem near the book store while waiting for the bus.
Wifi sucks in a lot of places, especially public outdoor places (e.g., bus loop). Also there is no public wifi for visitors which is stupid - we organized an event and wanted people to live tweet, but many could not as they did not have data (also we didn't feel comfortable asking people to use their limited data for our event). Also better video conferencing technology, or perhaps even a wifi account specifically for video chat only. I was part of a conference call using the bluejeans (?) technology in David Turpin and it was awful. Glitchy, freezing, dropped calls, to the point where we couldn't have video, only audio. Also the AV department for student support through the UVSS could be better, they seem to be very unprepared and don't have great equipment. Only having one team to do live-streaming of events on a campus this large is pretty ridiculous.
Wifi tends to fail at times
WiFi that can handle the amount of phones, laptops, etc. That students have and use on campus.
WIFI went to shit this year.
wifi works well everywhere I have tried to access on campus. I live off campus, not nearby, and do most school work away from campus. I find that searching for journal articles with the library portal to be slow and inefficient, missing some articles or slow to find. To speed up my research, I search with Google and/or Google Scholar to find a journal article quickly and then open Citrix, log on to the UVic library portal, then go back to Google Scholar to get it free rather than pay for the article. Google Scholar also formats the citation with one click to the desired format e.g. APA. I realize that working through Citrix, behind a firewall will necessarily slow things down. Just explaining my work around and why - because it relates to your use of technology question.
Wireless access is pretty poor in our building (Petch 060 specifically). Improved range for the routers would help me stay more productive
Wireless coverage is good in the buildings but can drop easily when crossing campus (e.g. fountain/quad area), making video streaming difficult (e.g. lecture materials / pre-class prep)
Wireless internet connectivity has improved overtime, but at time is unstable.
Wireless internet in ECS can be spotty at times. This has caused problems in the past with assignments and labs
Wireless internet is not strong all across campus - e.g. sometimes walking from the library to Maclauren, it will lose connection, as well as if one is still walking on/around ring road (e.g. riding on the bus)
Wireless is generally quite good, where I work.
wireless linkage of tablets with A/V equipment in classrooms (for teaching & presentations) would be very helpful (vs. bringing a laptop)
wireless needs an upgrade
Wireless needs to be improved. (Although it seems to have gotten better this fall)
Wireless signal is fairly good everywhere, but can be improved with more boosters eventually.
With Rogers as my carrier - I have little to no service within various spots on campus.
Would love to see some improvement in the consistency of the wifi.
Yer Internet sucks Johnny
Yes. Fix the wifi. Its terrible that a university of this caliber has the crappiest internet/wifi connection ever. Unless you're by a building you cannot get a good signal.

Your buildings are built like Faraday cages and the wifi coverage is awful. I can't connect to either from the SUB basement as well as most of the buildings around campus. This is a university. Just buy another 40 routers and fill in those gaps!

2. Online Resources/ Websites and Applications for Smart Phones
1. Allow schedulecourses.com to get the updated information from the UVic website again, including up to date registration numbers and locations of classes and whatnot. OR 2. Make the UVic timetable builder system way better than it is now. Because right now it is quite poor. 3. Don't abolish secondary netlink IDs! We need them to run our course union!
create a great research app that has a direct link to the library and professors use as well or direct location 3D Uvic map that includes every class and or door number   that'd be greeeeaaaat =)
it would be much better if coursespaces and other parts of the uvic page actually worked on iPhone and iPad devices
More mobile friendly course pages ie connex, uvic.ca, moodle
re-work the main uvic page so it doesn't feel like 3-4 previous versions just linked to from the current themed home-page.
The amount of a software such as Dropbox is not enough for us to store our materials.
The on-line moodle access is awesome. :)
The UVic website is terrible. Specifically, the way the search function works for "look up classes" is frustrating and ridiculous. Clicking "back" often simply refreshes the page, and you have to start all over. Building a schedule is hard enough without having to fight the website. Mobile access is even worse. On my iPhone 5c (which is a really really really common device) my "weekly timetable" cannot be fully displayed; half of it is off the screen. The same goes for "account summary by term."   The "course reserves" feature on the Library page is also very bad, and accessing content through the library takes up more time than actually reading the material.
there should be an app for finding buildings/classrooms (like GoogleMaps, but for Uvic)
"My page" doesn't support mobile device. I can see I can only see left hand side information on that website. I cut the screen (you will know it when you try to look you your schedule) I can't zoom out and zoom neither.
1. Drop moodle quicker if that is the plan. Things need to be consolidated. 2. Look into how to support student innovation (Stanford have a very good model, hence we have google now)
Access to "My Page" on the uvic website is really difficult. I wish it was faster and easier to access, especially on smaller screens.
Accessing the MyPage on a mobile device is almost impossible. It would be really helpful to have access to that information on my Iphone
All computers/hardware on campus are good. The UVic website is poorly designed.
All in all, a fair experience using technology at UVic. MyUVic is not a great experience, but offers all one needs for self management. UVic websites can be tough to navigate and I have encountered many dead pages.   Within my department many listservs are run, it took a while for me to get added to all of the ones I needed as a student. This process could be improved, or they could communicate these messages in other ways.
allow dropbox to be downloaded onto computers once you sign in
Also the website is really hard to navigate; too many hidden pages that can only be accessed by going through the right series of pages.
Also try to make the user face for moodle and other uvic resources more mobile friendly. Currently having difficulty with getting the full page onto my mobile devices, I have to use a laptop for everything, to ensure it all worked properly. The mobile settings for uvic feels unreliable.
Although I'm so happy with Google Drive/Doc, I'm just wondering if there would be a professional online backup service that is connected to our drivers at the faculty and can open easily in the library. I feel like the online services at uvic can be linked together in a better way to allow us access whatever we need wherever we are at uni or outside!
An adequate mobile website for uvic.ca would be nice
An integrated UVic smartphone app (including UVic website, CourseSpaces, and MyPage functionality) would go a long way.
An online schedule of room usage would be helpful so that I don't have to search for an empty room would be appreciated.
App needed to manage UVic communications/events. This would be easier to keep track of for students rather than through email.
Apps can be incredibly comprehensive and convenient!! Get on it.
As mentioned earlier, the app should be upgraded, for instance the campus map should be better easier to navigate in, and information such as hours for the library or CARSA and other campus services should be available, as well as up to date information on current goings on or activities coming up in the week relevant to students, such as Vikes games etc. Thanks muchly
As stated before, I could use a really stable app for my android smartphone since I am a commuter student.
Better mobile access to the website
Better my page app
better web design, more online submission

Better web layout.
Change the design of the uvic mobile webpage!! It is very difficult to use, especially to access a weekly timetable and I have talked to many other students who agree. People who are not very good with electronics (like some first years) find it very challenging and I have had to help multiple people navigate the website.
Consider the free Google for Education that allows us to use the gmail backend for UVic's email and 5TB free Google Drive storage. Sign a waiver or opt-in if "you consent to your data being stored outside Canada". This can be separate from the staff system. We already are using web based email / cloud storage that keeps our emails and data outside Canada.
could you please edit the uvic student online tools format viewing from mobile devices? Cannot correctly shown the whole context while using phone to log in. Thanks
Course spaces is horrible and rarely functions up to standard for classes. Chat areas don't work, it's messy when linking/replying to messages, it's not simple to navigate.
Course spaces seems old and clunky.
Course spaces would be useful if my teachers all used it (i.e. instead of B-Link or a class website
Coursespaces and my page could be more phone user friendly. On certain pages it doesn't condense to my screen but I also can't scroll right to left.
CourseSpaces has SO many bugs!
CourseSpaces is extremely challenging to navigate on an iphone. Can there be a CourseSpaces app?
CourseSpaces tutorials should be mandatory for TAs (I feel like I am limited not by the tools available but by how little I know about what tools are available).
Create a native UVic Coursespaces App for iOS and Andriod
Create an app for the school, add realtime bus routes, coursespaces, and uvic email. Also ask teachers to emplore students to create Facebook pages for classes to help share ideas, notes, and whatever else
Designs an app for a students to access their profiles (i.e. class schedules, email, etc.) That is user friendly.   Downloadable live feed map for new students that geolocates you and gives you directions to the building your trying to find.   Uvic based cloud to save/backup material
Develop a useful app for Uvic. Optimize websites for iPhone (most pages are cut off on my screen and I can't zoom out or scroll over to the parts that are cut off.)
Do not limit off-campus use/access to library databases. I work from home and in the field often and would be limited if use were restricted.
Dont upgrade to Windows 10. Stay with Windows 7 on campus computers.
Don't worry about the registration system. I'll take care of it ;)
due to fact that there are more asian students studying in campus, wechat and whatsapp are more be using among them.
Easier to navigate website for UVic
Fix courspaces!! There needs to be some sort of mobile solution for the start of semester so you can check your schedule efficiently on the go.
fix it so the mypage and course spaces are more mobile friendly please
Fix the uvic mobile site, or get rid of it all together.
Fix your damn website the searching algorithim is terrible it's easier to google stuff you need and add uvic.
Fixing my page to make it fit to the phone usage will be great
Follow up with instructors to increase coursespaces usage. Only two out of four of my classes use it. Better yet, replace coursespaces with connex, it's a lot cleaner looking, and I find it easier to navigate. The forum and chat room features could really be great if they were expanded to each department, or if every course code had one forum of it's own as a subsection of each department forum (which would not be cleared with every new semester) - it could encourage collaboration by students. The one problem with the CSC 106 is that students go to the chat room much sooner than they do the forums, but this could be lessened by using a layout which draws more attention to the forum. One more thing that often bugs me is the inconvenient pathways one has to take to get to certain webpages. For example, a big one is that when I went to apply for housing, I... 1. Signed in to the UVic webpage 2. Scrolled over the "on campus" tab, and clicked on "On campus housing options" 3. Read the page it lead to, which instructed me to click another link to yet another page dedicated to housing 4. Signed in there and continued looking for applicant instructions The point is that the website is a little disorganized in some places, which can make it frustrating to navigate. There is a webpage search engine, but most of the time, such engines are not very useful and might lead to miscellaneous things such as fragments of news articles, or parts of policy documents, which aren't very useful most of the time. For example, here is the search for "psychology webpage" using the current search engine: https://www.uvic.ca/search/q/web.php?q=psychology+webpage&t=4&p=1&g=true It isn't until the second page that you find the actual psych department webpage (http://www.uvic.ca/socialsciences/psychology/). Ironically, searching "psychology webpage uvic" from google's actual webpage (perhaps this is a function of user profiling, however) yields this as the first result. In summary: keeping everything organized in one place, and improving the search engine could lead to a much smoother experience for students trying to find everything they're looking for. Thanks for reading.

hate having to check both connex and coursespaces when I've got both CSC and non-csc courses
have a schedule on the uvic website about when the lab (ECS 249) is booked for a course (since it is the only one with microcontrollers) - have a page on the uvic website with all the labs and what software is installed (eg. CLE)
Have UVic website and online library resources to be more mobile friendly.
Help desk service is friendly, efficient and fast. But I find UVic's web page architecture and design clunky, non-intuitive and user un-friendly. Often you get to a landing page but there are no prompts or clues how to drill down and no explanatory tags for easy navigation -- eg CourseSpaces. Good concept, but one-click functionality would be much better. Also, the mobile sites (for smarphones) could use freshening up and display more features and content.
Holograms would be fun, especially for neural anatomy.
I am hard of hearing and find blackboard sessions very difficult. Even when I listen to recorded sessions, I find the quality poor and difficult to hear. It takes me at least 2x's as long as the session actually was to hear the session. Not sure if you could improve sound quality but that would be very helpful to me as a learner. Thanks!
I am looking forward a unique UVIC app on ios. or Android, including coursespace, timetable, community events, deadlines, calendar, and credits calculator,etc.
I can't get from UVic webmail back to the UVic home website and it is really frustrating because I have to reload the whole page again if I want to get back to CourseSpaces. It'd the same for SONA. I can't just click the UVic logo, I have to reload the UVic site again,
I didn't want to be specific about my own carriers or products becau I feel that's private information.   I do appreciate how user friendly course spaces is. Though profs seem to all use it differently and to different extents.
I don't like the way my page is designed for my smartphone
I don't live on campus so I don't really have anything to base it on truly. But I have visited the campus and have checked out the library, the resources are amazing. I do appreciate that the materials we need for our latest courses are on our Coursespaces for us to retrieve and have at our fingertips. That's amazing.
I find that every instructor sets up the course spaces page differently. Some attach reading to weekly posts, where others use the UVIC library course reserves. As a student, it would be handy if they all followed the same system to avoid the time it take to learn the teachers style.
I find that living off campus sometimes makes it difficult to view certain items that I can at the school. I have tried different internet sources but found I was still unable to view it, so maybe an answer to why that is and a number to call for technical support.
I find that way too much course material is done online, such as online quizzes, forums, and outside online tools such as peer scholar. I find this really distracting and disruptive to the actual process of learning the material, as way too much time and effort has to go into learning these new systems and clearing up technical issues. Course spaces is the only online aspect of university I find helpful because it has each courses outlines and assignments, personal grades as well as professors emails and office hours available on it, but I don't think actual course work should be done online as much as it is.
I find the university's websites, including course spaces, to be very frustrating. They are not conducive to an initiative user experience.
i guess there would be some more online features about maps and routes navigation wise .
I had a blog with the original WordPress site that was compromised in the summer of 2014. There was a decision by UVic to not try to retrieve any of the sites, so myself and most of my classmates lost a full year of work. The new Online Academic Community site was finicky. Many of us couldn't get access to what our professor had created for a forum/community site. Any time that we emailed the IT help desk, the responses didn't help us resolve the issues. I'm also saddened to hear that UVic will no longer be supporting the use of Blue Jeans as a means of online collaboration. It is a very user friendly site that has one of the best interfaces that I have worked with.
I hate logging in to my page on the uvic website on my iPhone. I end up doing it a lot and it's so weird to use. Half of the time I can't view something's.
I hate that UVIC start is the wireless network that automatically connects. Always takes awhile to force my device off of uvic start onto the uvic network
I might actually go online via my (data-disabled) phone while on campus (and find it useful) if I didn't have to make a special trip to one of your computer labs to find out why it isn't working. I'm back at UVic after a long time away, and find CourseSpaces and everything else I can access via Netlink to be a great improvement on manually submitting or submitting as an email attachment. That being said, I almost always sign into UVic on my PC, at home.
I really appreciate the ability to search, save and print scientific papers from the data base. I read them when I am off line and print them to highlight and write on for my assignments.
I think it would be beneficial to update the mobile browsers, especially for mypage. Myself and other students that I have talked to have problems using it.
I think Riipen.com should be widely adopted as a networking tool for students looking to gain real world skills and build a virtual portfolio of all their accomplishments throughout their degree.
I think that UVIC should create an app for the uvic website/coursespaces that is smartphone friendly.
I think the UVic website should be made mobile-friendly as it is very difficult to navigate through my iPhone.
I think the website could be more mobile friendly (smartphones). It is not responsive on small screens. Although it does make change the student services menu to be better for mobile, when you select something the information goes off the screen. This is terrible for a modern

university. (Also maybe a URL audit would be a good idea, multiple class / program links do not work and result in 404)
I use a google chrome book. To sign on to wifi, there is an option for mac, windows, etc, but no linux or chromebook. It would make sign on to wifi easier if there was an option for linux or 'other'. I signed on eventually with help from the computer help desk in the library, but it could probably be made clearer on the webpage.
I use Riipen to get experience and my friends at SFU, UBC, YorkU, all have private portals for their students. Why dont we have it!????!!!! we NEED experiential education INSIDE our classes!
I wish the UVic website worked better on my i-phone and didn't cut off half of the page, even if I am not using landscape mode.
I would like the b link website to be accessible on mobile devices, this has caused problems for me quite a few times
I would love to hand in my assignments online (the ones that I do in OneNote). Now, I just do it on my computer then print it out went I'm done.
I would prefer if all profs used the same platform so that all work could be accessed from the same site. (Course spaces for "normal courses" and connex for Computer Science.) It would be great to have a calendar system of some sort to incorporate school assignments along with important school dates and to populate final exams once they are posted. (I know it's a dream and that the systems don't talk to each other.) And to be able to have the appointments sent by Senate acceptable by that calendar system. And to have it accessible on mobile platforms as well. Okay so now I'm dreaming in technicolour! LOL
If the uvic website could be made more smartphone-friendly, I and many people that I know would be far more likely to use it.
If you produce a booklet or web. link for new student to show them from A to Z what is the all facilities in UVic.
I'm glad to see the UVic websites finally going "responsive" to different screen sizes - e.g. "The Edge" ... these are taking a long time to roll-out!!!
Improve mobile mypage
Improve the functionality of the UVic website as well as Coursespaces and Connex to be usable on mobile devices.
Improve the website. The search engine hardly ever finds what you're looking for. Uvic website also does not work on mobile devices (when I got to my page it cuts off half of it)
Improve uvic mobile site for Android, e.g. cannot see full size of registration page. I will not download an app.
Improve uvic webpage mobile access to check uvic email.
Increase the usability for all online services. Especially the online library finder tool. Remove the option to not see items not located physically in the main library.   Make use of email to give students more information about things such as intramurals, and clubs for sign up days and locations.
Info about how to personalize your Uvic desktop needs to be more readily available.
Interface of mobile websites for UVic MyPage is very difficult to navigate. It is hard to find the sections I'm looking for.
It be great to see an app for course spaces/ Uvic It also be great to see my page more accessible on iPhones
It has improved substanitial, I would like to see more mini lesson or easy access pamphelts that give easy to understand instructions on how to use cloud to connect print at work on campus printers... and I would like easy readily available instructions and the ability to link my home device or mobile phone to the my account at Uvic... if that is an option (remote network connection)
It was difficult connecting to the internet on my phone. When I selected the android option, it just reloaded the page. The people at the help desk were very helpful.
It was pretty hard for me to set up my Thunderbird UVic account. I found 2 contradictory instruction online, both of which only worked partially. I needed a friends assistance to find out how to use Thunderbird for outgoing mails. I think the reason were wrong port numbers in the online description.
It would also be great to have a uvic.ca webpage that is more compatible with smart phones.
It would be nice if there were online tutoring.
It would be awesome to have a UVIC app for easier access to Coursespaces, research, etc.
It would be great if some of UVic's websites were better optimized for mobile. I often use VPN on my MacBook, and it would also be nice if it could connect automatically instead of having to enter a password every time you close the computer.
It would be great to have Uvic My Page and Webmail compatible with smart phones. It is very inconvenient to zoom in and out on the browser to log in and use the site.
It would be helpful to have a mobile version of Mypage and CourseSpaces that had equal functionality compared to the desktop versions.
it would be nice if on course spaces that the instructor can input test and assignment dates somehow that when you click on them that information is transferred to typical OS/X or Android calendars. Not sure if you can do that now, but i had to manually enter in my schedule and important dates to my mobile devices.
it would be nice if the screen for adding and dropping courses actually fit on my android screen, a portion is always cut off.
It would be nice if the uvic site was more mobile friendly
It would be nice if there was a course spaces app to make accessing the site easier on phones. A mobile friendly uvic website would be great

as well.
It would be nice if we could write and submit exams electronically.
it would be nice to have a more efficient mobile site for coursespaces/my uvic login
It would be nice to have a UVic app that would allow you to sign in and have some of the online tools on the UVic site. Tools such as the timetable, uvic email, and the exam schedule would be nice to see in the app.
It would be really nice if the mobile app was improved. I can't even check what number on the waitlist I am because a fraction of the screen cuts-off (even with the screen tilted). It's also difficult to access the add/drop courses and to use it.
It would be unimaginably helpful if there was an app for coursespaces that I can download on either my laptop or tablet.
It's really hard to get the hour information. For example, If I wanna find out the hours for MCK gym, on Yahoo or Google search, it always direct me to CARSA hours. Same thing goes to Main library, in Google search, it constantly shows Main library hours are 7am to 12am(midnight), which is incorrect. How difficult it is for you to build a page which shows all the opening hours for major facilities in one click? and inform search engines to correct their false information. Please do something about it. Please do.
Key UVIC pages such as OneCard should be available through the App Improve WI-FI service E-mail - needs better UI, it is very buggy and does not offer very good management options
Lots of professors use not only the coursespaces but also their own website. It is really hard to look up the all the subject because they are in all different website. I hope they have to combine in coursespaces, because that is the reason the coursespaces has been made up.
Make "My page" more accessible (especially on mobile devices). Most of the time that I go on the UVic page all I want to do is look at my course registration or look at my tuition. Make the schedule/timetable builder nicely export to to google calendar etc. so that I don't have to manually input my timetable. Make it easier for student teams and groups to make and edit a uvic.ca subdomain webpage.
Make a better mobile site.
Make a coursespaces app. That would be really helpful, because the Uvic website sucks on mobile.
Make compatible with moodle app
Make coursespaces and the uvic site fully available for mobile use
Make educational applications available at all computing facilities on campus if possible. Many thanks!
Make iPhone access for MyPage more user friendly e.g., easier to check timetables and grades etc. Because they don't show up on the screen.
Make my page compatible with smart phone
Make My Page work on mobile devices.
Make the app more usable for mobile use. Aloe aces to my courses using the app so I can see it on the go without having to log in through a browser.
Make the full UVic website easier to navigate. It's a real pain to navigate when trying to get course information or to build timetables. It's a real turn off
Make the my page easier to use on a mobile device
Make the Uvic interfaces not so terrible: - the email interface is barbaric - My page it is not user friendly, especially when wanting to browse courses - registering courses should not require my use of the CRN numbers --> just a simple template build then a button that says register all!
Make the UVic Start wireless more accessable
MAKE THE WEBSITE ACCESSIBLE AND INTUITIVE AND EASY TO USE ON MOBILE!
Make the website more accessible and straightforward to use.
Make website easier to navigate
Making online components of courses (e.g. Pearson Mastering, WileyPlus) mandatory is very expensive for students. The codes for these online components often cost as much as paper textbooks, yet cannot be resold or purchased second-hand like paper textbooks can.
Mobile Device user interface for the library - or some sort of app
Mobile interface for the UVic website is aesthetically pleasing but very uncomfortable to use and often does not fully display pages with relevant information (esp. student services page).
Moodle should be more intuitive and multiple group posts should be easier to read. Still jumbled to look at and access
More consistent use of services among classes.
More courses should be made available online
Most of the UVic student services developed on-campus are poorly designed and/or difficult to use productively. These services are the largest tech problem facing UVic students, not a lack of computer resources.
Mostly fine, though the Student Services mobile site could be done a little better

My page and everything that goes along with it needs to be heavily improved or revamped for mobile devices. Most of it is completely inaccessible on mobile devices. I didn't know until this survey you could print via your own laptop to the uvic printers. That should be advertised more/better instructions regarding that feature.

My Page is not very mobile friendly yet. Have you tried looking up a timestable or fees page on a smart phone? Half of it is cut off!

mypage cannot fit the mobile screen

MyPage is horrible on IPhones. You need to fix that

Mypage is not very friendly to mobile screen sizes. Cuts off the page and can't view all information on the page, it's a huge pain.

MyPage should be fully accessible from a mobile device. Right now the screen cuts off and the page is unscrollable for some reason.

Not sure if this is relevant but I find it frustrating that the uvic website, particularly the register for classes feature, doesn't work on mobile devices

Offer course texts in the library for short loan, so that everyone has the possibility to get it!!!!!!! (None of my course texts are available in the library!) Get e-books for course texts and additional readings for courses! Printing is way to expensive in the library.

Online textbooks ! Paper copies are sooo expensive.

Optimize the web site for mobile, get rid of pearson online components for classes as they're poorly exicuted and have a clumsy and ineffective UI.

Optimizing CourseSpaces a bit better for mobile could be good.

Overall I feel that UVic is pretty reliable/up to date with technology in general. However, the mobile site still need significant work. I understand it must be a colossal task to work all of the information/affiliate sites into it, but honestly, these improvements just need to happen. Would much rather just use the regular site than the mobile one at this point. Although, thanks to this survey, I realized there's a mobile app for UVic (however poorly rated it might be) it's worth a try I guess.

Overall the technology on campus is horrible. In addition to that there the mobile version of the uvic website is not very user friendly and confusing to use. I hope there is overall upgrade to all the technology available on campus, access to it, and usability.

please allow mobile users to use the desktop version of the mypage site, the mobile site is unusable.

Please fix the mobile MyPage, it's incredibly frustrating.

please fix the uvic mobile page or make the desktop version available on phones so that students can access information such as wait lists.

please improve access to mypage through devices such as ipads, tablets, smartphones. it's impossible, and information is not accessible. IT SHOULD BE EASIER TO CHECK GRADES AND CLASS SCHEDULES!!

Please improve the mobile version of the uvic website!

PLEASE make the mobile mypage more user friendly! It is impossible to scroll horizontally, so I cannot perform certain tasks.

Please make the uvic noble site better, the pages don't reform to fit my screen so I can't see half the information and its extremely annoying to navigate

Please please please improve the course site for BCOM it is HORRIBLE!!!!!!!! IT is confusing and does not work at all on mobile.

Please rebuild the whole structure of the student portal. It is oblivious that most of the technology is from the stone age. You have to sit down and think in work flow easy to find etc. The current site breaks all the laws when it comes to easy design. (i.e. most site have there links at the top left of the page, why is the button at the top right? Also dropdown menu's are something that go retired in 2000 webdesign. And if you are going to use dropdown menu's don't move over the whole webpage, but overlay the dropdown over the webpage. it goes on and on, the whole thing is an eye sore.) The software out there is so mature you can use systems like blackboard for course-space and a multitude of other programs. I know it will be a costly endeavor but really the site is absolutely unusable. Same goes for the mail application. You guys just really need to sit down 4 programmers give them a 2 year and rebuild the whole thing from scratch or use open-source software that is freely available out there. I don't know how much you guys spent on the "redesign" having a bunch of colors and rules how presentations should be made. I would say WASTE of MONEY. There needs to be some underlying fundamental change to the internet portal system. That would make the site actually usable.

Please work on coursespaces mobile - it's SO hard to use on an iPhone

Please work on the Uvic app for bus transits.

Please, do a useful app for smartphone were we can access mypage, webmail, etc.

Proffs should also all use course spaces for important class information updates and grade/ feedback, as i (and many others) haven't gone a term without having to use at least three different websites across all classes.

Quite a bit of unnecessary info in the UVic App - so much that I thought it wasn't worthwhile and just deleted it off my phone. I don't ever consider checking the weather off a school app, for example. Personally, I would find these useful: - button to dial out to security (for safety purpose, emergency purpose) - button to go to page that would help us navigate the campus, and actually show the hours of operation [libraries, McKinnon, Ian Stewart, etc.] - coursespace link - tuition link - transcript link: to order/ check on status - webmail link that's all!

school websites are terrible, please update them

Several times per year a very stressful and time critical moment comes. No, I am not talking about final exams, I am talking about course

registration. In my first years I DREADED the outcome that course registration could have. What if a single class or lab section that I had hoped to get into was full? Has this COMPLETELY changed the structure of my classes? What classes can I take that fit within the availabilities. These questions were a NIGHTMARE to answer utilizing the services available through U-Vic. However, by some miracle some software engineers decided to take this mater into their own hands. They created a beautiful, easy to use website called ScheduleCourses (http://schedulecourses.com/). This website perfectly solves all issues with scheduling conflicts. I could compare several different iterations of a schedule in a matter of minutes. This is CRITICAL when you're frantically checking compatibilities while you are literally watching the classes you wanted to enrol in fill up. To my dismay U-Vic has blocked ScheduleCourses' access to the data of which classes are offered, how many are registered and how many are available etc. Now the website can not pull any new information. I can not believe that U-Vic would directly hinder an AMAZING resource and I really hope that they not only REVERSE this issue but also look into DIRECTLY integrating with ScheduleCourses. This system was created by engineers at U-Vic. U-Vic is proud of its students and embraces their creativity and creations - at least, I thought that was the case.

Some UVic Internet Gates such as UVic Start are not android-friendly.

Student Services (for class schedules, grades) is not compatible with iPhone browsers. The whole page does not fit on the screen and resizing/zooming does not work so I cannot see some important parts of the page. This is silly.   Are you able to maybe pass this information along so it can be optimized? Thanks! :)

Text alerts when a class is cancelled. While I do receive instant alerts about emails categorized as "primary" via smartphone, the email feature that alerts students is routed by Gmail to my "updates" or "forums" category due to the fact that is a bulk email from a mailing list, and as such, does not appear in my notifications (and if I were to change the setting to allow it I would be bombarded with notifications). If I was able to opt in to text alerts, I would happily do so to know when class was cancelled (due to illness, weather, or other issues), or even when there are important security issues to be aware of (like the recent sexual assault on campus - nobody reads signs taped to doors, even if they are printed on yellow paper). I'd probably opt in for reminders about library book due dates and particular event mailing lists too.

That would be nice if the UVic's app can locate where I am in the campus

The course material is sometimes hard to navigate. There are at least TWO places to post questions to the instructor, and at least TWO places where instructions for assignments are posted. That is sometimes confusing.

The Coursespaces website needs a phone app.

The mobile app needs to be updated.

The mobile site for UVic is slow and difficult to navigate.

The mobile UVic website is really hard to navigate (especially my page) and is not really compatible for devices with a smaller screen like my iPhone. I've noticed that my page cuts off half of the screen on my phone and won't let me scroll over to look at the other half. The UVic wifi is fast, which is nice, considering how many people are on it :)

The mobile uvic.ca website sucks. Please learn how to code HTML5, it isn't that hard.

The mobile version of the uvic website is very awkward and difficult to use.

The mobile websites need to be updated. They are running IOS 6 or lower, when Apple is on IOS 9.

The more apps for Uvic,   the better.

the my page app on my iPhone is not very functional.

The MyPage Mobile is unusable on my phone because instead of formatting itself to fit the screen of my phone half the page is cut off and I can not scroll sideways to view it.

The online library platform when trying to find articles for a paper or lit review can be a challenge. It's not the most user friendly and often the needed articles are not found at Uvic.

The online web services of UVic need a large investment to bring them up to current standards. The website is difficult to navigate through and the information is often broken up into unintuitive sections. Another thing that would be a huge boon to students is allowing us to use schedulecourses.com again. This is a tool that allowed to students to easily schedule courses as opposed to the outdated, confusing and hard-to-use scheduling tools that UVic provides. The owner of the website is a UVic allum who created the website as a project in forth year and would probably give UVic the source code and allow you to implement it natively on the UVic webpage.

The university admin page for online tools (especially managing adding and dropping classes) on a mobile device is atrocious and frequently unusable. I find more than ever in using my iPad for the majority of my textbooks. It would be great if the library could find a way to make more textbooks available online through the course reserve system. In addition, textbooks with ebook alternatives are MUCH cheaper than hardcover. I'd prefer if more of my classes deliberately chose textbooks with an ebook alternative.

The university website could be better on mobile devices, its clunky to navigate currently

The UVic app doesn't have any helpful tools. (Why can't we see our schedules??) the UX of student services needs a lot of work.

The UVic apps should include a log in and allow students to add funds to their one card. A log in feature would also allow it to show students their class schedule and other "MyPage" information.

The uvic homepage is inaccessible to certain mobile devices, whether this be a problem on the side of the device or the site, I'm not sure.

The Uvic mobile site does not fit on my iphone screen so when I try to view my timetable or use other student services, half the page is cut off. The mobile page does not allow you to scroll over to see the rest of the page.

The UVic mobile website is very glitchy...this is why I don't use it on my phone.
The UVic MyPage, Student Services, etc. webpages are buggy, difficult to read, and unpleasant to use. If there's one thing to be improved, that's the one.
The uvic site has a lot of flaws
The uvic website could be more mobile friendly
The UVic website could be more user friendly, it can be difficult to navigate. I am interested in the UVic phone app but have avoided downloading it because I saw reviews that said it wasn't very good.
The UVic website could use a major overhaul, especially the mobile site - some computer science students have expressed interest.
The UVIC website is highly confusing and suckish.
The UVic website is not mobile-friendly at all and is very hard to use on a smartphone.
The Uvic website is not very good for mobile (iPhone). When logging into MyPage, for example searching courses, it is impossible to see the entire page, ie all the info about the course. Profs do not know how to use the iclicker software, and the iclickers do my enhance learning. Stop making students pay for this device.
The Uvic website isnt very mobile friendly. The uvic mypage is hard to use on a mobile
The Uvic website needs to be able to toggle between terms more efficiently when looking up classes, checking wait list, registering etc.
The UVic website needs to be more mobile-friendly. Many of it's pages are impossible or confusing to use on a smartphone, either because the layout is counterintuitive or because it is simply non-functional (for example, by cutting off half the page on my browser).
the uvic website on mobile could definitely be improved.
The uvic website on my mobile device tends to be cut off so when I'm looking at my detailed course outline or my weekly timetable I can only see some of the information, or the first couple of days. If that could be fixed or looked that, that would be great!! Thank you!!
The uvic website, above all the student services part, when viewed on my iPhone it is quite frustrating sometimes as I can almost never see the whole width of the page. When the user taps a function there is no indication that the page is responding unless the user scrolls to the end of the page. This needs to be fixed!   The UVic app is nice, but the map function is almost useless. There is a pdf on uvic's website that has a layout with all the buildings and the names on there- why not put that on the app? Wouldn't that be way more useful then a blank circle from google maps? Also, why doesn't the uvic app have a coursespaces link/ section? That would be really practical instead of having to go on the browser and searching through all the tools to get to coursespaces. That being said, I really like the events calendar and the dining option.
The UVic wireless information page is embarrassingly out of date. https://www.uvic.ca/systems/support/internettelephone/wireless/ The "new" wireless configuration utility supports up to Windows 7. Windows 8 was released 3 years ago, and now there is Windows 10... There is no information for Linux users. All that would be required is a list of network details (security protocol, authentication, CA certificate, etc). Currently this information needs to be sifted out of the various Windows tutorials. This information would be useful for a "power user" using any operating system. Unrelated, some of the UVic mail servers have a substantial delay. If I have something sent to my uvic address, I often have to wait several hours before receiving the message. For instance, a message will be timestamped 8:00, but will not appear in my inbox until 10:00. Very frustrating.
The web site needs to be made more user friendly, it can be very complicated if you are looking for something specific
The web-scraping permission for sites like http://schedulecourses.com needs to be re-allowed, because timetable scheduling and registration through the UVic site is a horrifically bad experience. I also use http://webmail.csc.uvic.ca exclusively for my Netlink emails, as the regular UVic webmail has a poor interface, and looks like it traveled through time from 20 years ago. Finally, the Co-Op and Career site http://learninginmotion.uvic.ca is better than it was, but still has a lot of room for improvement. Coursespaces / Moodle is good. Signing out equipment from the library is easy and works well. The UVic mobile app is decent, but looks amateurish compared to other professional apps. Please spend some money on this, it would take off.
The website is difficult to navigate and seems outdated. There should be a CourseSpaces app.
the website is still really confusing and poorly organized.
The website is very confusing and hard to negotiate. Not user friendly.
The website is very difficult to navigate, especially on mobile, where it is nearly impossible and quite frustrating. The tuition account summary page is confusing. Class searches don't give you the option to search for specific classes by name. There is a much better scheduling website, made by a student, that is not advertised or taken advice from. It's little embarrassing how much better it works than the actual university website. It would be useful if there was a way you could search for places on campus, such as quiet study areas (other than the library), computer labs, food vendors, washrooms, water fountains, vending machines, etc. Also, and this is not specifically related to technology, but it can be very difficult to get from a bus stop to a class across campus. Having the busses do a full loop before they stop or having some other way for students to get across campus quickly (which could be a technological thing, who knows) would be amazing. Thanks!
The website isn't designed very well. It may look nice but all the important stuff is hidden below piles and piles of crap. Students want to see 3 things: Fees, Class schedule (including add/drop classes), and registration status. But there are hundreds of other links and bs filler all over the place making it difficult to find the important bits. Make the website simpler and get rid of all the crap please

The website needs serious updated and to be way more user friendly.

The week-at-a-glance course timetable is completely broken on small-screen mobile devices. Please fix it so that I can scroll and zoom.

There also needs to be a better platform for mobile devices in learning in motion and the Uvic My page/ homepage.

There are also some pages on the UVic mobile web site that can not be viewed correctly with a smart phone, part of the page gets cut off. It would be nice to have an optional link to the full site on the mobile site.

There may already be something like this in the school, but I am unaware if it, a server for chat between students in the same classes would be helpful, if that is even possible.

There should be a UVic realtime app so I know where I can get food and when things are closing!

Try and streamline the process of using UVicstart, or whatever the second WiFi network is that isn't simply "UVic".

trying to get to CourseSpace or My Page in general on mobile is a bit difficult, so maybe an easier way to get to those links.

Update student services on mobile

Update the app! It is good but could be better, it crashes sometimes too.

Update the information on the Uvic app periodically. Its kind of useless for everyday use. Events are missing.

Update the uvic mobile app! it is impossible to do anything Update web mail so it works better with outside services and isnt as hard to check

Upgrade mobile Uvic website. It is completely Inaccessible and needs to become easier to navigate

Use connex for every class its the best! coursespaces suck! moodle sucks! and change the tablet version of mypage to be more like the web version

Use Kiosks for students and guests to access information. Use TV for information for networking, information sharing of all programs. Many others programs are of interest to me and I find out too late what is happening on Campus, ie: employment, information sessions, demonstrations, MAsters and Dissertation defenses. Etc. Let us be more aware of what is happening on campus and off campus. The information is not available or fair to off campus, how can off campus have the same benefits of on campus. Lets be more fair to all students.   D

Uvic app should be more like a social media that let you know for every event and exam kind of a mix of coursespaces my page Facebook and the actual app

UVic desperately needs to offer education and support for electronic tracking of research sources. As a grad student, you start collecting hundreds and hundreds of papers that you may need to access in the future in an easy and searchable way. When I was trying to decide what software to use to do this, I couldn't find anyone on campus who was very knowledgeable about this. And it was important to me to make a good decision before I had invested a ton of time learning a particular piece of software and importing tons of documents into it. I looked at many options, including Mendely, Zotero, etc. It was important to me that I could annotate my papers, that I could access them on multiple platforms, that I could use key words and organize them in flexible ways, that the meta data would automatically fill in from online sources, that there was an easy link up to the UVic search engines, etc, etc. I have ended up using Papers 3.3.3.---I like it, but it's not perfect. I think this is an area where UVic really needs to support students. If you're going to be doing any amount of research, this is a huge concern!!!!

UVIC Digital signage templates This one is embarrassing, though I realize it's not necessarily a "technology" driven issue. Stay with me though, because somebody ought to fix this. Leaving my thoughts on the UVIC aesthetic and colour palette aside, I'd encourage somebody at Communications + Marketing to open one of the UVIC powerpoint slide templates (say, the white background one) and look at the document properties (author, etc.). The title of the UVIC slide template is: "UBC Digital Signage Template." The comments of in the slide properties read, "Slide Templates with UBC Brand Tags on the left." Now given that these templates appear to have been created by BeeMCee Consulting (whatever that is), I suppose that means that either UVIC stole the UBC templates and replaced some things, or some consulting company double-dipped and sold UVIC the template they designed for UBC at some point and just slapped a new logo on there. Or maybe they're like that on purpose? Either way, it's not a good look for the UVIC powerpoint slide template to wear the UBC name like that. It looks like UVIC couldn't be bothered to come up with it's own templates and just slide-jacked UBC. I don't think UVIC should be striving to me more like UBC, which is basically just a real estate development company encumbered by that pesky school at this point, but I digress. Anyway, cool survey. Glad you're looking for student input!

UVic needs to improve their mobile website drastically.

UVic needs to integrate Riipen to so that we as students can get better experiential learning opportunities. We deserve more than just a letter grade. We deserve real world experiences, industry connections and better recognition for the skills we develop and practice while in school.

Uvic registration does not work from older laptops. The fields are skewed. I am forced to use my phone, which isn't as secure

UVic webpage interfaces are awful to deal with (Why when I login does it take me to UVic home page instead of mypage? Why would I login just to look at the homepage?)!!! Suggestions for UVic website -Login take you straight to mypage -Mypage Button should be big and easy to find on home page -When you right click -When looking up classes you should be able to right click and view sections in another tab I could go on all day at how horrible this interface is and tedious to deal with.   Side Note UVSS should not take so much money per semester!!! Complete crap they take $70!!!! WTF!?!?!?! #DownwithUVSSBS

UVic website can be confusing to navigate, email notifications for due dates on assignments would help remind me that I actually have them
UVic website is really bad (my online tools, my page)
Uvic website needs to be more mobile friendly or have an app
UVic's "My page" is horrendously displayed on iOS mobiles/tablets. On multiple browsers (Safari, Chrome), it is almost impossible to use, specifically to view course grades, because the window is only partially displayed (i.e. there is no way to scroll to the right to see the rest of a table containing grades on the Administrative Transcript window). Furthermore, requesting the Desktop site on a mobile or tablet does not appear to be possible, and so "My page" becomes frustratingly nonfunctional on any kind of iOS mobile device.
VPN is slow (I used it while travelling China).
We should definitely have a better mobile application and make it useful by including maps, events and vikes games on it.
When applying at UVIC every student should have to create a UVIC email account and use that throughout schooling period. Rather than their own primary account. UVIC should create an app that is user friendly for students. Similar to online tools but through an app. linked with bus schedule and google maps. As well as students events, exams and holidays. schedule maker with reminders and alarms.
Why is the uvic website so terrible? Please make changes to make uvic course registration more simple and correct the scripts on the mobile app for screen size correction and usability. The mobile app is in urgent need of a redesign.
Why not improve the uvic website for mobile usage?
With classes using coursespaces it is impossible to do work without an internet connection. Also, I would use my webmail address more, but the low amount of data I can have on it limits the number of files I can send. The interface is also outdated, a sent email doesn't come up with a sent email notification, I have to click the outbox folder to make sure it sent. It isn't user friendly.
Would be great if your exam applications (the ones for open book tests) worked on the iPad OS.
Would really like it MyPage was compatible with iPhone when accessing it through Safari. The format changes and is quite weird. Usually there is text on the screen, but I cannot click on it to take me to that link (e.g. When I tap "Registration," it gives me the list of options- such as Add/Drop, Timetable builder, etc- but I cannot select any of those options).
Yes bring back Refworks it was the easy to use the other citation programs are useless!
Yes, bring back compatibility with http://schedulecourses.com/ it is the most useful tool to access any uvic information.
Yes. Fire those who "designed" the cluttered website. There is simply too much on each page. Make it easier to access courses. Right now it requires seven or eight steps and much, much patience. Allow a student to access faculty and staff to review the former's background and interests, accomplishments and future plans, and to find out the work performed (or not performed) by staff. Fire those who set up the library database: it's so complicated even distinguished and not so distinguished faculty have difficulty traversing its convoluted path. Fire Cassels.
Yes. Please bring back refworks
You seriously need to work on your Uvic app. How about building a team from our talented engineers?
Your website is unnavigable.

3. UVic Webmail
I do not like Uvic email at all- annoying to access, links never work in it and it is a very old looking system
1 GB email limit is way too small, especially as there is no convenient way for students to download and archive UVIC webmail. It's actually a pretty primitive email system at UVIC.   Also, University of Alberta provides alumni with the same email address they had as students, avoiding the enormous hassle of changing email addresses.
1. Right now we can set up our UVic webmail to forward to our gmail, but we can't "reply as" from gmail anymore (unless it had already been set up before the change). This should really be fixed. Bring UVic webmail into this century.
A better uvic webmail would be cool.
accessing my uvic webmail is a very cumbersome process, way too many steps
Also, the UVic email service has a lot of issues sending/receiving emails through GMail, which should be promptly addressed.
Although my primary email account is GMail I do use the UVic Webmail service as frequently as GMail. Since everyone on campus has a UVic Webmail account it seems the most direct way to send and receive messages between people. UVic Webmail is very appropriate for contacting staff and faculty on campus. A private web email account will more likely obscure my message among the many more that fill up the inbox. To increase my chances of getting a response from someone on campus the UVic Webmail is my best chance. UVic Webmail is also stored on local servers making it more secure than on foreign web based email servers. This gives me more piece of mind when writing correspondence of a personal nature. I feel the UVic Webmail service is valuable and would hate to see it go. Social media should not come to dominate all forms of communication and service delivery at UVic. Although social media is convenient there are privacy issues that concern me. It's also easy to get distracted on social media which is a problem regarding time management. The variety of methods for sending information should be maintained to allow fair access.

An easy way to get Webmail on an Android phone would be wonderful. Also, an update to the online access to Webmail would be good
Because I TA, I have been able to transfer to the outlook email system. HOWEVER, I used the webmail that you give students before hand and it was the most ghetto ass POS I have ever seen. What year is this?! 19 fucking 90? University email should be useable but most students I talk with use their gmail because the webmail is a pile of wank. Get your shit together. This is unacceptable from a "leading" university. What is my tuition going to?
better access to uvic web mail on i-pad internet browser
better student webmail (google accounts?)
Change UVic's webmail to a better service.
Chinese students can not access to the webmail in China. If there are some important announcement, we cannot get it on time during vacation.
Email system largely obsolete but @uvic.ca is still nice. Single password for all services is a bit frightening.
Fix the uvic web email service it is BRUTAL
Fix your web mail. Like seriously what year is this 1993?
For the love of all things holy please update Uvic's webmail so it doesn't look like it was built in 1998 (which it probably was). Or, at the very least, update it so it gives the user some feedback when their email has been sent so that they don't send the same email 56 times. Seriously, how has a problem this evident not been fixed yet...
From my experiences the Uvic email system is slow- and the navigation isn't appealing. The best word to describe it is "clunky". I would love to use my Uvic email more often, but it simply isn't fast enough.
Generally things are good. I find the email difficult to use, it can be quite slow to load. Also, when sending emails it doesn't show whether it has sent or is "still sending" so there have been instances where I have sent things twice, or I have exited and it didn't send at all and I lose the draft. Both of those instances have occurred on a steady and stable internet connection. The B-Link business message centre is a minefield too, it's very difficult to navigate and not set up in a 'natural way'. For instance, there is no way to easily return to the main page, moving to other class pages is awkward.
I and others often have issues with the uvic webmail (i.e., webmail.uvic.ca). For example, sometimes it appears that an email hasn't sent and doesn't leave the compose page after sending. As another example, the inbox page often takes a long time to load. As a result of issues such as these, I try to avoid going through webmail and use the Apple mail app instead. I like that I get adequate wifi on campus.
I belive Uvic email is not useful at all and it is like a shame for UVic to offer this email to student. I almost have no friend that use Uvic web base email!!
I could go on and on here... but here are a few: -Uvic webmail sucks. If I google "uvic email" or "uvic webmail" it should come up with a link to get to my uvic email (it doesn't). Also, the email service itself is full of flaws and glitches (I use Chrome). It takes over an hour to receive any email, nothing appears to happen when I click send on an outgoing email (but it does send, leading to multiple emails being sent)
I don't like to uvic email sytem/ interface. I would prefer a system similar to 'microsoft outloook'. thanks for taking student's view on Uvic technoligy!!
I would like to see the uvic email service and layout updated. It is outdated and not very intuitive. I use it as my primary email address but do not know many of my peers who do, as they prefer gmail and others.
Improve the email system!!! - The web client is not very usable for students. The Microsoft solution looks better, but available only for staff. Why? - 8-character email addresses are archaic. Full-name addresses please. - No encryption on smtp. This is a serious security/confidentiality issue. Technology has been around for decades to ensure secure remote emailing by using SSL in conjunction with SMTP. - POP before SMTP authentication inconvenient for computers that move around often.
Improve the uvic email page. It looks like it's from 2001
Improve the UVic webmail. The current email system is terrible. From general layout to not easily deleting emails to not knowing when your email has actually been sent, the current webmail is highly unsatisfactory
Improve UVIC email-box.
Improvements to the uvic email are desperately needed
Improving webmail would be amazing. The server is very slow and the interface is not user friendly.
In education right now we have information that is necessary coming to us over course spaces, through individual profs and our preferred email, Twitter and through Uvic email.   Uvic email is very antiquated and I don't enjoy using it.
Increase Uvic webmail inbox size (>1GB), after 5 years of graduate school, my mailbox is full, its useful to keep an archive, I've deleted all irrelevant emails, but its still at maximum capacity, its becoming rather frustrating, I tend to not utilize my UVic webmail as often as my regular shaw or gmail accounts. Thank you.
It would be awesome if the email services could be updated. We had Office exchange at Dal and it was a great system that I could sync across all my devices. The webmail server is very outdated and I do not like using it. I do love the fact that I can print at the library with my own computer using my papercuts account.
it would be nice to setup uvic webmail on a phone, or desktop email client.
It would be really helpful for many student if the design and navigation of the Uvic webmail was updated. I believe a lot of students stray

away from using their webmail because it is so outdated.
make email more accessible so i don't have to manually check it. It does not sync with outlook/hotmail and I cannot access it through my iPhone's mail app. Make an email app.
make the email actually efficient.
make the webmail better
Make the webmail easier to use as a primary email address for mobile technologies.
Make UVIC email easier to read/access.
My only complaint is with the email service. It would be excellent to have Microsoft outlook 365 or something similar.
n/a as I am distance ed. Live in Southern Ontario (for on-campus comments). Suggestion - better email program - not user friendly. Email doesn't disappear when you hit send - unsure if it sent (have to look in sent files to confirm).
Needs updating! I transfered from UofA and the email and my page here feel older and more difficult to use then when I started there in 2008 and gave since been seriously updated.
Overhaul Webmail. It's just awful.
Please fix the UVic Webmail platform. It is really difficult to use and the syncing between Outlook desktop and UVic e-mail is terrible with multiple copies of the same e-mail occurring.
Please increase the allowable storage limit of UVic email accounts.
Please please please let students setup forwarding of their @uvic.ca emails to gmail. It used to work but some how it got disabled... I am looking at you UVIC! The UVic email service is terrible. A professional platform like gmail that works on all devices, is supported, functions and has a dedicated app is so important. Also schedulecourses has been blocked it would be great if we could get that back up and running as so many students use it to schedule their courses.
Please read this. My intent is not to be overly critical of any individuals, but to try and help you realize the attitude students on campus (in my specific faculty and demographic) have towards UVic related technology. UVic technology seems to have a bad habit of trying to be technologically progressive and push out new tools instead of fixing the already available and horribly useless tools currently available. There is not a single university system that comes to mind as fully functioning as the designer intended. The student mail server is archaic and slow - putting students in the difficult situation of either giving potential employers and professional connections a non-professional email (gmail or the sort) , or using the embarrassingly useless UVic server and realizing that you likely won't receive or be able to send anything on the expected timeline. To add insult to injury, it's widely known that the professors, faculty and staff all use an exchange server. The rumor that has circulated is that it was to be distributed to the student body but those that currently use it fought against it by claiming the students would be able to see their exchange calendar schedules. I personally know that this isn't a realistic concern. I've worked for several tech giants who use exchange servers and everything stays nice and private. Coursespaces is a confusing program with links everywhere and the introductory process was nonexistent. More than half of my (engineering and computer science) professors can't use it at all and instead opt to use a separate website for class work. MyPage too is archaic. There is no sensibility to the layout which looks like it was written in original html back before I was born. The mobile tools released (like the UVic Play store app) are so far dysfunctional and not worth the effort. It's easily multiples faster to to visit the full webpage on a tiny mobile browser than try to use the mobile systems. I really hope to see some of our systems, which all have a strong potential, fixed up and functional. What I fear is another new release full of bugs.
Please update the uvic email!! I had a lot of times to achieve the multiple emails in same content! It also happens a lot when my advisor achieves my email. It hard for us to know if it is sent successfully, I always go to my outbox and check it again. Moreover, It is better if you can create an app which we can use phones to check it. Thank you!
Please update the web mail user face, it is very hard to navigate and not user friendly.
please upgrade webmail to the exchange client that admin and faculty use. especially for involved students with tons of email our webmail interface is a joke from the 90s.
Please, just change the email account you have. It is clearly insecure - all student email is unencrypted. Just having a VPN does not solve this problem - nobody with a mobile device will connect to VPN. It is possible that when students use a mobile phone to connect to their mailbox the data goes through USA servers. This is very likely if they are in another place in Canada. This includes student grades sent to an instructor from a grad student, for example. This is not a minor security flaw. UVic is two decades behind in adopting SMTPS technology for students. I am not an expert, but it is likely a violation of the Canadian law.
Please, please improve the webmail(@Uvic), which is not easy to use.
the email operating system is horrible
the email portal of Uvic is not that user friendly. the portal should be more easy to send attachments and understand
the e-mail service is not very friendly and it looks outdated. i am never sure if an e-mail was sent and often end up sending it twice as the page doesn't switch. Also, once i am in the e-mail page it is quite tedious to go to the uvic main page
The E-mail service is really crap and no one uses it except through Outlook, which is very expensive and none of us can afford to pay for E-mail. Please work on a better interface for UVIC mail
The email system at uvic is archaic and difficult to use. It does not indicate that your email has been sent after hitting the 'send' button. This leads to two issues for me:I have lost numerous emails thinking it's been sent when it hadn't and sending multiple copies in fear of the

above occurring (making me look like an idiot to the receiver). Creating files to archive emails is not intuitive. The general esthetics of the program is disappointing as well. I found this shocking when starting at UVic and am still disappointed. I would love to use the UVic email as my primary account, but it's simply not user friendly.
The online webmail system seems outdated and is not user friendly. It would be nice if students could also access their webmail via web outlook or something similar.
the safety for using the tech is quite assured, but i remember all the information lost when I am writing emails on Uvic account.
The student email storage size are too small, and it is missing many functions of Outlook such as size in the "list" view, ability to recall an email, forwarding all the formatting goes out of the email and ANSCII codes or something come up instead.
The student email system is the worst of any university I have ever attended. The system has been phased out at just about every other university. For the amount of (ever increasing) tuition and fees students pay, there needs to be a better solution.
The uvic email integration for Android needs to be improved. Regardless of what email application I try to use, it frequently cannot access the outgoing server. Please provide a set of instructions specifically for Android. I should not have to login to the online Web mail on my phone.
The UVic email is an absolute joke. It barely works and is a pain to have to check. I always avoid sending emails from my uvic email and the only reason I even check it is because the business faculty and coop insists on sending emails solely to my uvic email address. Additionally, the Blink platform used by the business school isn't compatible with mobile devices including smart phones and tablets. This is a great pain as I used these devices the majority of the time to check for updates.
The UVIC email is outdated and useless. I can't email my students without getting mail delivery errors and bounce backs. I can't send group emails, so I end up using my personal gmail account, which is not ideal. PLEASE scrap it and introduce something new.
The uvic email is very hard to use. I have known it to randomly not send certain emails, and to randomly not receive emails.
The Uvic email server is no good. It delays emails, it doesn't show confirmation of sent email or even refresh to a new page causing me to resend the emails. It looks very unprofessional of me if I sent 14 emails to a potential masters supervisor because I had no indication that the first one sent. I no longer send emails from my Uvic account for this reason.
The UVic email servere is terrible, which is the main reason I don't use it. Emails will come into my account hours later than they were sent. This doesn't work when I am trying to network and set up meetings with potential employers. I agree with the co-op policy of using your uvic email for professionalism and getting the uvic name out, but it the service is way too slow to use. Additionally it is difficult to organize folders on a mobile device.
The UVic email system desperately needs an update. It's so slow!
The uvic webmail client is awful. At times it doesnt show new emails unless i leave the page and re-login, although the interface also needs alot of work.
The UVic webmail is extremely outdated, slow, and unreliable. When forced to use my uvic email I choose to use the CSC department webmail as it was a much friendly user interface. I was extremely displeased to find out that UVic has shut down this interface. For the past 3 years I have been using a third party site called "http://schedulecourses.com/" that would help me choose my courses for the term. This site/app was developed by a UVic student and worked phenomenally making choosing and scheduling my 6 course load take 5 min instead of 1hr with the UVic build app. Upon learning that UVic has blacklisted this site so that it cannot properly update and pull information from UVIc left me bewildered and frustrated. UVic keeps showing me that they do not have the students be interested in mind. Above are only two examples but they are enough to show that UVic is not pushing forward technologically but are becoming outdated and will be left behind other Canadian universities.
The UVic webmail is horrible to use. Not user friendly and it looks very outdated.
The UVic webmail platform is terrible. It is one of the worst, outdated systems, please work on updating this as an urgent priority. When I try to delete emails, the page just spins like it is going to reload but when it does it still shows the deleted emails, as though they have not been deleted. Also, formatting shows up quite poorly in UVic webmail, but I have set up forwarding to hotmail, and when I view the emails in hotmail, all the formatting shows up nicely. The UVic webmail system desperately needs an overhaul.
The UVIC webmail server is terrible is needs to be upgraded as soon as possible.
The Uvic webmail sucks
The webmail on the uvic website does not work very well at all- formatting is consistently bad, and sent emails remaining on the screen after being sent is confusing.
The webmail portal desperately needs to be improved. I have had very bad experience with spam mail, documents not being sent along with emails, and multiple emails being unintentionally sent. More than anything it is not user friendly and I avoid using it when possible, despite that it is highly recommended as students' primary email.
The Webmail really doesn't work well. It takes a long time to send a message, it is often difficult to attach files, and they sometimes to not get forwarded.
The webmail sucks.
The webmail system is archaic. It often doesn't work at all.
The webmail tool in particular needs to be changed. If UVic doesn't want to use one of the many capable open-source tools (e.g. Roundcube), then I suggest at least allowing people to use the "send-as" feature from gmail again.

Update the uVic email interface. It's difficult and clunky to navigate.
update your webmail. the format is old and I only use it because I have to. I would rather use my gmail because it is a better format. The send option in my webmail doesn't really show that an e-mail has been sent, so I end up checking my outbox to see if it has been sent. I figured out how to do this only after I realized that my professor got an e-mail that I did not know was sent because there was no such indication in my webmail account. As well, none of the residence e-mails come through normally. I always have to click the view option at the bottom to actually read the message. So please, improve your webmail so that I don't have to cringe using it.
Upgrade the online email portal. It is embarrassingly out of date. Seriously. Embarrassing.
Upgrade the Webmail format. We aren't in the '90s anymore.
Uvic email client is outdated and terrible
UVic email doesn't support Gmail proxy.
UVic email is not very user-friendly, and so I have opted not to use it as my primary e-mail address. Also, I have been told that this e-mail will be discontinued after I leave. If that is true, it would not help me to maintain the contacts I've made while in the education program. (Thankfully, I have an e-mail "for life" through another university - perhaps this would be something to consider for UVic?)   Thanks!
Uvic email is outdated and buggy. I hope you are planning to migrate to a better one like google or Microsoft exchange. Also, I'm unable to set it up with my Android phone or my Macbook pro.
UVic email is terrible. Accessing it online sucks. Switch platforms please.
UVic email is very slow, and extremely annoying. Mfriends and I have sent our PI the same email five times before because it looked like it wasn't sending. If I want to make sure someone gets something I use my telus email!
UVic email seems out of date and the interface could be updated.
UVIC Email Service The UVIC email service (webmail in particular) needs to be fixed. I don't care how, but I want to be very clear; it is an utter embarrassment. I mean really, it's pathetically bad. I kind of think it's some type of elaborate joke that's being played on all of us. I mean, have you used it? It's garbage. When you send things it doesn't leave the composition page, you just have to leave the page manually and pray that the sending worked or that when you click back your message will still be there. Not to mention that when somebody sends me a calendar invitation I have to go crawling through the file to try and extract information since there's no calendar management in the webmail service (which is odd, but whatever).
Uvic email sucks
Uvic web mail is terrible. I cant forward emails to my real account and emails that I send from my uvic address bounce back
UVic webmail feels very clunky and out of date.
Uvic webmail is absolutely horrible! It doesn't function properly and is so behind and not user friendly at all.
UVic webmail is absolutely terrible. I'm legally required to use it apparently to communicate with my practicum supervisor and it is as close to hell as I can imagine.
UVic webmail is outdated and needs to have more advanced functionality like Gmail or Outlook
Uvic webmail is so archaic! Update it and maybe people will use it! I can't even figure out how to forward emails to myself. It is set up and works like what I remember my parents using in the 90s!
UVIC webmail isn't super mobile friendly. I'd love to be able to access it through Google Inbox or another client. If I already can, the instructions are hard to find.
webmail could work better on android
Webmail is terrible, improvements to webmail would be very helpful. It can't even open emails with images that are sent from other UVIC webmail accounts without blocking the images or showing empty image boxes. loading times are slow, and often it seems as though a message did not send but it sent 3-4 times and freezes the whole mail page. extremely frustrating.
Webmail needs to be improved.
Webmail needs to improve
Webmail REALLY needs updating!!
Webmail sucks bad. Update the Uvic email services.
Webmail sucks.
Yes, I think It is better to improve the UVic email account to be used in cell phone
Yes, the e-mail client Squirrel Mail is outdated. A subscription to GMail or MS Outlook would benefit the students.
Yes, uvic email it's the worse i have seen. Very poor design.
Your email account does not allow me to link it to my iphone email account. I would like that to be a part of improvements to online technology.

4.   Computing Facilities and Resources
all computers should have the basic software for statistics classes.
as a disabled student I would be excited to see more computers on campus with assistive technology for students with visual impairments or print handicaps.
I also love using the computers in the Mac lab!
I find the desktop computers in the library tend to run slow.
It would be swell if the sound systems in classrooms weren't so limited. It's hard to listen to music excerpts in class when the volume is maxed but we're still straining.
more computer labs
nicer computers, mac operating system, less paper use
there should be more places on campus to sit and access the internet from our own devices (there are very few tables/couches/sitting areas outside of food places and the library)
24/7 access such as that provided by VIU Nanaimo library would be cool.
A UVic centralized cloud storage platform would be awesome! It could backup files to my Netdrive folder when logged into computer labs or engineering lab machines, automatically or with a web interface (which allows for home access too). If it could automatically sync with a folder on my computer (ala Dropbox, Google Drive) then having lab data, group reports, etc synced automatically would be really convenient (and avoids the issue of email them to myself and having them take up space in my webmail inbox).
Access to more computers, during the fall it is difficult to find an empty computer in the library.
Add more computers at library.
allow students to purchase the microsoft office for $11 as well (not just staff members)
Also more spaces to sit and work. There are more in the library this year than there have been previously, but they're still generally extremely busy.   There are also lots of study spaces where plugs aren't available and that's frustrating.
Also there should be access to minitab and excell programs etc on all student usable computers, if their use is mandatory in a course(s).
Clean the keyboards please
Compared with other computer labs, the hardware in the First People's House lab is obsolete and unreliable, as if it is the equipment leftover from upgrading the other labs.
Computer labs poorly set up for classes. Podiums & computers at instructor's bench block view of board. Overhead screens offset to one side of room, making it difficult for the other half to see.   External audio speakers should be disabled in labs so those playing videos don't distract others.
Computer labs usually have very old and slow computers with old version and usually free applications on them. Students specially in computer engineering need more advanced tools. Thanks...
Computers available in group study rooms, as well as more group study rooms.
Computers labs (in Clearhue) are often scheduled for classes during class hours; and library computer stations are often fully occupied. Despite other locations with computer facilities, It is quite inconvenient to use computers in aforementioned locations for students whose activities mainly occur in the Clearhue building.
Consistent quality peripherals in all the labs. For example, HSD labs have the worst keyboards on campus. To the point where poorly functioning keys render the computer station unusable. I understand that certain labs sustain higher levels of usage, but over my four years at UVic the number of students who use our labs has steadily increased. With more and more classes relying on Course Spaces, UVic needs to ensure students are able to complete work on campus computers. It is not realistic to assume students are bringing their laptops to campus, as they are cumbersome, heavy, and expensive. Furthermore, programs should specify what type of operating system is the most appropriate for purchase to their students. When I entered UVic I purchased a Mac, which created a barrier for completing assignments, as most supplemental computer programs required only work on PC's.
ECS labs with computers should be more freely available to engineering students.
For a PhD student, a 2-year free of MS software is not enough.
Have Atom text editor preinstalled in lab machines. It's Free.
Have more computers available to students.
Have more double screen computers.
Hope we can get more computers in library.
I wish it was easier to access specific programs like SPSS. They aren't labelled well and it's an arbitrary distribution, so it's difficult to know which labs to go to if you need to use a certain program.
I also find it difficult to find a computer to use on campus, and when I do, the labs are often booked - might be worth while to keep the two main labs in clerihue for student use only and not allow class bookings...it's very frustrating when I have to go finish up an assignment or print something out.

I appreciate that there are enough computer facilities that I do not need to own my own laptop or desktop.
I can never seem to find a free computer when I need one, and I'm never entirely sure what computer labs are available for my use.
I find computer rooms hard to find/get access to (as they are used for classes as well). Although the library has computers that students can use, I find it difficult to work in that environment.
I find I get booted off the system if I am not constantly using it. If I am working on an assignment and I come back in 20 min to half an hour I have to log back in. Sometimes it is not even that long. I find when I am trying to use the library search area, it is very stressful. Sometimes it freezes or doesn't bring up what I have asked. I find it better than when I first started but there are still stressful points. Maybe because I am getting used to your system????? However, your techs are always wonderful, kind and respectful when offering assistance. Thanks Chris
I found computer lab very helpful.
I have always appreciated access to computers in the libraries. I have also appreciated the many technological resources available at the library (i.e. recording equipment, scanner, photo manipulation software, etc). I would like access to a comprehensive, quality reference management system; I am not aware of one available to me through UVic at this time.
I hope provide more computers in the library. In the busy time, it is really hard to find a computer to search, print, or do homework.
I hope there will be more computers in library
I like that computer labs are available to all students and have the soft wear needed for some of my courses, it's easier than me having to download the software on my personal computer.
I like the range of rentals you can get at the library; headphones, charging cords, laptops etc
I love having two monitors in the library but it would be nice if there were more of them. It's pretty hard to find an available one.
I love the access to photoshop on the Mac desktops in the library.
I love the CALL facility. It's the number 1 place I go when I need a computer to do work on when on campus.
I love the laptops available in the library, you should advertise them a little, I don't think most people know about them.
I often work at the computer desks on the mail floor but wish there were more available!   But I love the library!
I only discovered the computing facilities this year and they are awesome! I had no idea students were allowed to use them for their studies.
I really appreciate that.   The tech lab thorough the education department has been extremely helpful. I was able to borrow an iPad when I needed one. It was an easy process. The curriculum lab lent me a great Mac computer through a similar easy process and I'm at amazed at how accessible it is. Wonderful!
I really appreciate the labs on campus both for convenience and lab assistants. I don't like packing my computer around and don't have a printer. I hope the university continues to offer these services for those of us who are not nor do we want to be, tied to our technical devices.
I really like all the stuff I can rent at the music and media center in the library. I also really like the two screen computer section on the fist floor on the left. I wish there were more computers though!
I think all computers on campus should be loaded with the same programs. I hate trying to search for a computer just to use a program like matlab.
I think it is fanastic that we can now borrow Mac Air Notebooks. I have been borrowing these laptops for just over a week. I am now considering purchasing my own notebook to replace my aging PC laptop. The library has some excellent technology resourses for students. When I am not working on my school work at home I am working on it at the UVic library.
I understand the need for group study spaces, but please: what I need are places for individual study. It doesn't need to be a room to myself, but maybe like a single occupancy glass pod, so I can do individual work, without others being able to hear me or I them. Something like this: https://blogs.staffs.ac.uk/shapingthefuture/files/2012/10/IMG_0175.jpg
I wish there were more stations like the audio/video macs at the back end of the library. It's unusual to find a large screen by a window with enough desk space. As a person with a learning disability this particular setup is necessary for me to work effectively, but I imagine it might help others too.
I would find more available computers to be helpful as there are usually none free during peak hours
I would love to be able to access UVic software/computer labs remotely from home or from my own computer.
I wouldn't mind if there were more places on campus to scan or copy documents, but apart from that, I have no complaints.
I'd like to open my doc using pages or numbers but I just can't do it on the campus computer..
I'd like to request that you consider having satellite stations, like about 3-4 computers in a corner next to any lobby of a main building like Elliott, MacLaurin, Bob Wright, next to the cafeteria areas, for students to access the web and do their work without needing to go to the library as some do, or find an available computer elsewhere.
If Profs continue to increase the amount of online content. UVIC needs more computers
I'm glad UVic has computer labs. I can check my class related emails, course spaces, study, research, read online materials, print materials.
In the main floor of library, I feel like the computers don't really need to have 2 screens, and it would be more effective to have more

computers with less screens each.
Include a wireless network for devices like printers and gaming consoles in residence.
Increase security and grant students more remote access to machines with software crucial to their completion of tasks. For example, SYSTAT is $750 but HSD building does not has strong enough security to grant students remote access into their machines. Make the payment of parking more accessible, by enabling students to pay for parking via their mobile devices. Support that most to all professors post audio recordings of lectures.
Increase the number of computer workstations
install AVR studio onto more computers (not just ECS 249)
It would be nice if all the computers were in one area so I don't have to search the whole building for a free computer.
It would be nice if UVic still had an arrangement with Apple to purchase laptops and ipads at reduced prices.
It would be nice to have more Mac computers available for students to use.
It would be nice to have more scanners at the main library as the is always tension around the few ones at the Music&Media desk. Most students feel reluctant to go downstairs to Microforms to use scanners (likely due to differences in operation, not as simple and user-friendly as the scanners at Music&Media).
It would be very helpful to have more computers that are not always occupied or booked by a class
It`s great that the school offers both Apple and Windows. There's never a shortage in computer, always one to find.
It's frustrating to have to bring a dongle to every class I teach to adapt the projector cord to my MacBook. I think there should be dongles that live in the tech cabinets of each class. Webmail is really really frustrating to use and I only check it for library notifications (I haven't had a chance to forward them to my primary email yet). Coursespaces and MyUvic have improved immensely since I was an undergrad (2006-2011). It might be helpful to have maps for each building available, so students new to campus or that building can more quickly locate certain wings. Thanks!
Keyboards are nasty lol
Less macs more PCs. Macs cost more and can be used with less so having more PCs on campus would let more people use more computers
lessons on how to sign in to log in
Let students know what computer labs are available
Library access and offering is great but feels mostly limited to desktop browsing.
Love the computer labs in Maclaurin!
Love the dual monitors in the library
Love the idea of borrowing Air Mac laptops from the McPherson library.
Loving that you have some Macs. :)
Mac Os system is just soooo good! The system in ZAP is very slow……………
Make computers more available. Either by adding more or by finding some way to get people to not waste time on non-school related work while on campus computers (facebook, twitter and youtube doing something that is not school related). Improve the wifi. It is great in some spots but it others it is just awful. More places for me to plug in my computer and or charge my phone.
Make systems at the university more integrated. Replace some old computers in each department or switch them to linux for faster operation.
Maybe it would help if the library had one or two library search only stations on every floor so that a person doesnt have to go to the first floor to search for one book then return to the 3 or 4th floor.
More "flipped" classroom lectures. Are there facilities on campus to record high quality lectures?
More computer in Library please. haha
More computer station in library. Love the double screens. Easier to work on.
-More computer work stations in the library -ability to rent noise cancelling headphones and leave library with them (multi-day use)
More computers
More computers at McPherson library
more computers available in library
More computers available in the Uvic library please! Most students I see (as well as myself) end up pacing around the library looking for a free computer for 15-20 minutes, sometimes more. Desktop computers are invaluable for doing homework, much (much!) better than smartphones or tablets.
more computers in library I think. Sometime, there is not compter availablely

More computers in library?
More computers in main library with dual screens!!!!!!!!!
More computers in the library so I don't have to wait 20 minutes to get kne each time.
More computers in the Library would be great. When conducting research that requires library resources (books, etc.) the other computer labs aren't helpful but Library computers are in very high demand and on several occasions I have not been able to obtain one.
More computers in the library would be nice.
More computers in the library, especially with double monitors, and in quiet areas. It's nice to work online in areas that aren't loud like the main floor!
More computers in the library. During the day it is very difficult to find one, and in the evenings it is only slightly better. Because of this people tend to leave their stuff at a computer while they go to a class so that it is there for them after, but this just further worsens the problem.
More computers in the Pearson Library can help a lot.
More computers! Sometimes it's almost impossible to find a computer.
More desktop computers available in the ELW would be much appreciated. Certain programs Engineering students are only available on specific computers and those computer are very limited...
More Linux computers, especially in engineering & computer science!
More seating near outlets and charging stations. Also, there should be a way to leave (even for a few minutes for a quick washroom break, or to buy a quick snack) devices while they're charging and be rest assured they are safe.
MORE SOLIDWORKS. Please (")>
More tables for computer use. Check mousse for some iMacs computers, they are not working. Switch to apple keyboards in CLE lab instead of keyboards for PC.
My only concern is the lack of available computers in the library. It is incredibly hard to find one that isn't being used and often cannot work on assignments during my breaks. My laptop is too bulky to bring to school everyday so I must use these computers to finish assignments.
Need more computers in library
Need more computers in library.
Need more dual monitors in elw. Hard to work on a problem when i have to continually switch between programs. Never any space in the mech lab during winter terms.
Neeeeeed mooooore computers
new computer in lab
No, however, stand up desks are almost nonexistent. Recent health research has underscored the need for less desk time. Stand up desks for computer work is essential. They are actually very easy to install. Just make the desk higher and exchange benches and chairs for stools. They work well as one can stand up to do computer work and when tired use the stool to sit down. There are several of these in the study room at the cafeteria and in the Cornett building. This makes study and computer work less tiring. And finally, I find the wifi download speed at the university very good.
Nope, but I love the computer labs in the HSD building
not enough desks with computers in the library
On campus iMacs are great.
Our project uses Netdrive to store research participant data securely. While we appreciate free access, the system is cumbersome and very slow to use when off-campus and only slightly less so when on-campus. A more efficient system would be appreciated.
Perhaps make printers and scanners more accessible.
Perhaps more computers in the library. I recently bought a laptop after years of saving but prior to that was unable to do school work during busy times as almost all the computers were taken. Or even putting up signs to stop people who do have laptops from sitting at computer desks, as I have seen people taking up a computer desk while on their laptop-- a space that would be really helpful to someone who actually needs the computer!
Photocopier at the back of the library needs to be replaced or updated with faster software. It is a hassle to use and not very user friendly, and its slow
Photoshop needs to be on every computer in campus computer labs/spaces.
Please add more computers in the campus. It is so hard to find an available computer in the library.
Please allow dor a longer sign in period. I find eight hours is too short. I go on several times a day and night
Please continue to have open labs with computers for students to use.
Please equip some of the iMacs with Multi-Touch Magic Trackpads. I'm so used to my trackpad, that the mouse feels super awkward.

Please have everything set up and working for windows 10!
Please update the library's 2010 version Microsoft Word. It's really not user friendly, and it takes digging to find the print option, or anything else for that matter.
Please update the Microsoft Word on the Library computers. Word 2010 is really awful and not user-friendly in the slightest.
Please update the old computers. If using Mac OS system, please please please use Apple mouse /trackpad and apple keyboard, it's really hard to work on Mac OS with a PC keyboard and mouse.
Provide a tablet or laptop to students that are in two or more year programs.... It would help and encourage students to their work....
Provide more computers that can compile not only at ECS.
Rental laptops
Replace all the book shelves in the library with computer terminals...this is 2015 people!
Replace all the macs with pc's. Most people don't have superfluous money to overspend on a retarded overpriced macintosh, so when all of the windows computers are taken in the library/labs you sit down at a mac and struggle to do basic shit because why would you ever have owned one unless you're a spoiled hipster? There is literally nobody that has never used a windows device, but a very large portion have never touched a mac and it makes the devices inaccessible.
Should have more computer available
Sign out laptops
Softwares aiding literature searching like endnotes etc should be provided.
Some computer and software programs are only available on certain computer. For example SPSS is only available at the BEC building. Programs like that should be available on all computer specially those in the library.
Some form of tablet renting service for class presentations.
Some universities in Canada are starting to give out free Microsoft Office, it would be nice if UVic were one of those schools.
Straighten out the computer labs
Support more programs for research...like Nvivo.
The audio-visual help desk in the library is a fantastic resource that facilitates technology use on campus by renting out useful equipment, including chargers, headphones, laptops, etc. More students should be aware of their services, and to keep up with the demand, more equipment should be added to their inventory.
The computer science department should get newer beefier computers for high performnace programming for students
The computers are slow and restricted when it comes to using them for software engineering / computer science related activities and projects
the computers feel like a brick when it comes to performance.
the computers in lab are too old and slow
the computers in lab are tooooooooooooo old,
The computers in the lab in the Human and Social Development building are very slow!
The hardware is there, but requisitioning new software and updates is painful at best.
the laptop renting for 2 hours is amazing!
The laptops available at the library have been helpful on numerous occasions!
The library computers need the statistical computing software R.
The library has out of date cords for multimedia devices.
The library needs more computers for student use. Take the U of C for example, far more computers for student use. It makes collaborative work far easier and gives less of an archaic feel to the library.
The library needs more seating. I am now in my fifth year at UVic and can honestly say I have spent over 100 hours looking for places to study on campus.
The library says no cellphones allowed on some levels and I get that for noise, but if I'm using my phone as my laptop that doesn't make sense.
The monitors in some ECS rooms are horrible. (The purple ones)
The new chairs in the HSD computer labs are very uncomfortable and some of the keyboards do not function properly.   Keyboard/mouse wipes would be helpful to sanitize workstations.
The photocopiers in the library are a lot slower and less efficient than the older photocopiers were. It used to be possible to print out the previous scan while scanning a new one, and this made photocopying quicker. The photocopiers in the library should be able to scan-to-emailed PDF. All students should have access to this for free, since it does not use any paper.

The photocopiers need to be switched over to that system, instead of a secondary print card. Also, the photocopiers are really expensive, and trying to adjust settings to get a journal paper copied just makes me want to cringe. Alright, my biggest beef is with access to journal papers. If UVic and the library are spending *hoards* of cash to get access to journal papers, and I have to login to some external service through UVic only to find that I can't access any of the actual articles on that site, then WHY is UVic paying any money to get access to these external services? It is a huge pain in the neck to try to get access to things—and searching hardly ever works on the library website. I type in the article paper exactly as the title is published, with quotes around it, and absolutely nothing returns in the search query. I do the same search on Google Scholar, and the article sometimes is in the UVic collections, even though the library search gave me nothing. In another instance, I request the article from wherever through external borrowings, which is a great service, but then they send a message back two weeks later saying the article is available through microfilm. Then why didn't that turn up in the search results? It's just a huge waste of time. I realize that before computers this type of thing wouldn't seem annoying, but things just don't seem to be working. I really don't like the terms-of-service that stipulate I can't download articles or books outside my area of research. Why not? If I have a hobby and I'm already paying tuition, and libraries are for getting access to information, then what is the problem? They want people to just shove more money at them to get access to anything. Well, who says reading something creative and unrelated doesn't help in my research? I really want that aspect of the terms-of-service gone.

The projectors sometimes don't work that well; sometimes I can't even open it. But overall, I am satisfied!

The speakers in some of the newer classrooms in clearihue A3XX are not working, or require a key. Them being usable for us when studying would be great.

The tech in the science department needs to be updated -- especially computers (many are outdated and running old operating systems).

The technology used in labs in particular are good.

There are are almost never free computers to use in the library. I have money on my printing account that I can't use unless I come to the library at times that are awkward for me.

There need to be more computers available in the McPherson library

There need to be more computers available in the McPherson library

There need to be more computers available to engineers. Especially ones with good hardware, 16 GB RAM, i7 chip sets, etc...

There need to be more computers available to engineers. Especially ones with good hardware, 16 GB RAM, i7 chip sets, etc...

There should be computers that can be used in private rooms. The quietest place on campus to use a computer is in the library and they are in very heavy traffic areas with many other people looking at your screen.

There should be more computers space for use.

There's lots of homework which requires a computer. I'm not able to bring my laptop to school consistently so there is a lot of homework I can't do at school unless I'm lucky enough to find a computer at the library. Some more computers (even if they're not state of the art) would be really helpful.

They should release Microsoft word to the students.

Upgrade the oldest ECS labs, reduce delay on UVic servers for things such as HID access cards, accept credit cards because I really don't want to have to indirectly use my credit card.

UVic does a good job of making new technologies and updates to them available to students. MacBook Airs at Music and Media were a great addition.

We need more computers in the library

we need more computers in the library!!

why do some computers not have access to our H drives?

Would love more computer access. Library is always very full.

You need more computers in the library. Even those students with a laptop need to use them. And there is always a struggle to get one.

You need more computers in the library. There is often a wait.

I would like to see more scanners in the library.

WE NEED A PROPER BOOK SCANNER THAT DOES NOT DESTROY SPINES!!!! I scan things from old and delicate books and cannot use a flatbed..

5.	**Printers and Printing**

decrease the amount charged per page to print in the library

integrate printing in the ECS to work with school printing service. Integrate printing balance with one card balance Allow onecard to be refilled with Paypal Allow onecard to be refillable automatically when balance gets low or on a schedule by charging to a saved account provide more charging outlets in classrooms for laptop computers. Fix some of the broken charging outlets in ECS either fix or turn back on the wired ethernet jacks in classrooms of ECS. fix projectors in ECS help professors that want to record their lectures do so. add keyless

entry to the upper ramp/bridge in ECS.   reactivate the sql server for CSC360 add after hour building access to other departments. I hate coursespace and am tired of having to use three different sites for COM / CSC / (everything else). Switch to sakia like CSC has done which allows for online submission of assignments. (I hate paying for overpriced printing).
It was a pain to add funds for the printer - why can't I just add funds wirelessly to my account using a credit card? I didn't have cash and it was annoying (note: if you can do this, you should tell the staff - I was told it had to be cash). I was lucky I brought a cat6 cable with me - many of my classmates did not, and the wireless connection in residence was a LOT slower that the wired connection.
More printing stations with universal print cards. i.e one that works everywhere.
\printing is expensive! We have to print all notes in anatomy and it is very costly even if you have your own printer.
And why is printing so expensive on campus????
Apparently I need to register for a separate Engineering print account to print in ECS. I also didn't know about needing to buy a keycard for the ECS labs from the Bookstore. I wish these two pieces of information were more clearly explained online and in buildings.
As a graduate Student I need a good printer close to my office, right now we are having one which is not working. Thank you
BEC labs "quick print" computer rarely has printer drivers installed. Staff wants me to restart it a couple times to see if it makes the drivers appear. This isn't my job, it's theirs to guarantee the computer works as intended. Other than that I have no complaints.
Can you make it easier to get the paper cut print thing on personal laptops (so we don't have to log into a library computer to print). If I'm correct I think you still have people install paper cut to their laptops from a CD, but all MacBooks after 2013 no longer have CD drives. Couldn't there be a download from online thing?
Cheaper printing Change papercut - Java is not reliable!
Cheaper printing would be nice.
First year students living on residence should be informed wifi printers do not work without a connecting cord.
Have printers cost less
I believe it would be beneficial to have more printing stations!!!
I find the restrictions on printing pages limiting, but I understand other students may abuse unlimited printing.
I love that I can print wirelessly from my laptop!!
I need more colour printers.
I think that if you are printing from a computer lab that instead of having money pre-loaded it should just be charged after the fact to the student.
I was never told where or how to put money on my file for printing things off of the computers at UVIC.
I wish printing was free
I wish printing were cheaper
I wish that printing in the Library wans't so expensive. Twelve cents a page adds up quickly.
I wish there were a certain number of free printing pages that were included in tuition, so students could go to pre-determined computers on campus to print for free.
I would like it if it was made way easier to print something at school with my own laptop. The system used is so convoluted
I would love an easily accessible 3D printer for students to use.
Instead of having to put money onto our printing accounts, or having to get a copy card, we should just be able to type in our ID numbers and have the money get automatically charged to our online accounts. We then just have to pay that amount before we graduate.
it seems ridiculous that printing is $0.12 per side.. It should be 12 cents per page (I could handle an additional few cents for the ink on the second side), therefore I'd be far more encouraged to print double sided
it would be awesome if printing were free to be quite honest. I know that seems crazy, but it would be great.
It would be great if you were able to print from iOS.
It would be useful to have a web-based print application rather than installed software; on campus printing can be stressful and overly time-consuming.
I've already mentioned some suggestions in the previous comment box. I wish I could print wirelessly from my phone but I honestly have no idea if that's even possible.
lessons on how to print wirelessly
Let people know about wireless printing!!! I would have loved to know that existed before taking this survey.
Let printers connect to the Internet so I can use wireless printing.
Make connecting to printers in departments easier e.g an outline and necessary drivers to be installed etc.
Make printing cheaper

Make the printing cheaper
Make the printing free, I am paying enough to you as it is for all of the other fees.
making us pay for toner is insulting.
more locations for printing
More print stations!!
More wireless printing please!! The Law library does not have this set up and it would be so great if they could!
Not charge for printing things that we NEED TO HABE FOR CLASS. WE ARE UNIVERSITY STUDENTS, we're so ducking broke
Please make printing easier
Please set printers at the second and third floor of library. Please set printers at the lobby of DSB because that's the most convenient place for us to print our hand-in in the morning.
Print cost should decrease
Print for double-side paper need to be cheaper. Exactly as twice as for single-side print is not so ideal.
Print stations being easier to use,
Printers often have trouble printing certain file types (especially PDFs) which technology staff seem unable to assist with except to refund print jobs when taking a long time to print (sometimes over 20 minutes for just a few pages).
Printing at school is way too expensive... Don't we pay enough already!? In the long term it's cheaper for me to own my own printer.
Printing at the library should be free. Some students can't afford the cost and have to find somewhere else to print that doesn't cost them, which is troublesome. It may only be 12 cents per page, but eventually that all adds up, and for many students every dollar counts. Having to pay for using the printer on top of all the other expenses of university is inconvenient and not affordable for some.
Printing costs are too damn high!
Printing in the ECS is a pain. It's a seperate system. I don't know if printing in the ELW is also on a different system because I stopped using the ELW to print because of terrible print quality. I've paid to print things, found them to be unusable, brought it up to the lab service people and nothing improved. Now I print in Clearihue. In the next buildings that are built / improved on campus, please provide more power plugs. The Engineering / Computer Science has far to few. Also, the water in the fountains in the ECS tastes terrible. Might not apply to this survey but please tell someone. Also, please add more bike racks. Sorry for all the off topic input but this needs to go somewhere. Have a good day.
printing is convenient
printing is expensive
Printing should be free in the library.
Printing should be less expensive.
printing should be more affordable/match Zap's printing
printing there should be cheaper
Provide a small number of free print credits with option to purchase more.
Provide a web portal for printing documents so I don't have to use your antiquated desktop computers
Sometimes the printers do not print or over print material and still charge you.
Technology is prefect ! However, there should be provision to access printers.
The actual campus technology is great, I rarely have problems other than waiting in line for use of a printer.
the printers are always died.
The printers in ELW always break and it frustrates most students
The printers in library and computer labs default to printing double sided, which is never accepted for my homework and always costs me a few cents and a sheet of paper to reprint when I'm in a hurry.
The printing software used by the library is not compatible with Chrome OS, and so I have to use the library computers - which are not always available.
There are not enough computers. There should be some available for just quick printing services especially because it is common for people to just leave a personal item at a computer station and then leave for hours at a time. UVicStart is also having problem with many laptops because it has to be configured before use but the configuration has been ineffective for many peoples laptop but the wifi does not let you connect directly to UVic wifi as a main source.
There are not enough printers to use
There is not a printer available in the FPH lab, and there should be.

There should a computer set up solely for printing assignments from a thumb drive, too many people are using the library computers for Facebook only.
There should be more printing facilities throughout campus.
To have free printing stations for grad students
Using my iPad a lot, I would really appreciate any printing capability to the UVic Library printers (through AirPrint). It would allow me to not bring my laptop to school.
When printing PDFs in the Clearihue computer lab the print roughly 1 page per 40 seconds. It is a rediculous formatting time and it should be fixed
Why is printing so much more expensive in the library compared to Zap?
wireless printing. Lower the print price
With regards to the printing, is it really necessary to charge so much to print a single page? It shouldn't cost 2$ to print a few pages Not much else I see should be changed. UVic is pretty well equipped!
You should be able to use the onecard for printing.

6.   Chargers and Electrical Outlets
As a laptop user, more plug ins would be a huge help
Add more outlets in the library. I realize you guys added more in the first floor where the magazines used to be but comeon. The second floor has a total of like 3 outlets, cant you just have drop-down outlets from the roof or something simple... Every student at this school has a macbook or a laptop that they bring and yet Uvic somehow thinks 'hey, you know what, lets NOT let a student study for an extended period of time at the library with a constant power source. Lets, while they are cramming for exams, let them worry about if they will even be able to use their laptop on campus because there are NO OUTLETS.' HOW BIG IS UVIC?! PLEASE PUT MORE OUTLETS IN
Add more plugs for people with laptops to plug into, especially in the Education Library.
and it would be awesome to have more plugs ins around the library
Being able to borrow chargers from the library is very helpful - would love to see that in more places
Campus does not provide enough plug ins to charge our computers. If you walk into another university there are plug ins in just about every corner of their library. At UVic we have to fight over them, quite frankly for a university that is unacceptable.
Doesn't feel like there are enough charging areas on the second floor of the library
Don't dump a bunch of money in new technology for the university. It doesn't need a bunch of new and expensive stuff. Most people have their own technology that they bring with them. The best thing that the library could invest in is more outlets so we can use the tech we already have.
Have charge stations with common power cords available for use. (Apple chargers, samsung galaxy chargers)
I wish there were USB charging stations in the Education Building (eg. in the hallway, or in the curriculum library apart from the computer stations).
I would like to see more power outlets in lecture halls so I could charge my laptop/tablet while in class.
Increase the number of wall plugs for charging devices.
It would be nice to have charging stations around campus.
It would be nice to have even more charging stations.
It would be nice to have more quiet spaces to use our own laptops with a place to plug them in. There are several in the Library, but often I cannot find one.
LOOK AT HOW MANY PEOPLE USE LAPTOPS... Now look at how many outlets there are in the library. Let's stop wasting money on athletes and put money into renovating the library, a place that benefits everyone! We need more outlets.
Make more outlets available on the third floor of the library in the quiet study area
many rooms require more plugs for charging devices
More charging stations
More charging stations and wall plugs.
more charging stations please
More charging stations would be a huge help!
More electrical outlets for plugging in computers
More electrical outlets on campus. Tor example the library doesn't have nearly enough electrical outlets for all the students using their laptops and tablets in there. And there have been times me and my study group have gotten together in felicitas for a change of scene and

study pace and there were not enough electrical outlets.
More electrical plug ins around campus.
More outlet plugs
more outlets available to charge devices around campus.
more outlets for laptops in the library is essential.
more outlets to charge computers
More outlets/charging stations would be very helpful!
more places in the hallways to plug in and charge electronics (that actually have power) near seating areas other than the floor
more places to charge computers and phones
More places to charge technology on campus in public spaces
More plug in are needed in MacLaurin Library.
More plug in stations for smaller devices. Keep letting people use devices in class if they need to.
More plug ins
more plug ins in the library
More plugins for charging devices in public study places and just in general (smart bars are great)
More plug-ins in classrooms and study areas
More plug-ins: it's also extremely hard to find a place to sit with a laptop that has a plug-in nearby.
More plugs in classes that work.
More plugs or extension cords to borrow at the library.
More plugs/charging areas
More power outlets and laptop charging stations around campus and in lecture halls. My laptop's battery barely lasts two hours and I often can't charge my laptop during and in-between lectures. Even some lectures halls with power outlets and Ethernet ports don't have enough and/or place them in inconvenient locations. Some lecture halls, like the David Strong Building, also lack enough space to properly use electronic devices and any peripherals that my be required for proper note taking. That lack of work space also makes using pen and paper a pain.
More power outlets in classrooms
More power outlets to plug in laptops and such
More power outlets! I enjoy being able to use my laptop as I can use it where ever, but the battery only lasts so long, and having to switch everything to a desk top in a computer lab is a hassle sometimes.
more wall outlets for power,
More wall plugs
Need more power outlets in Mystic!
Please, please, please add more power outlets in study areas around campus. The library doesn't have enough/any. I need my laptop to study for all my classes, but I can't utilize the library/campus areas to study as much as I want to because my technology dies and then I'm stuck. If there were more power outlets around campus I would be much more inclined to do my studying there, which also means I would end up spending more of my money on campus (in Mystic Market, Biblio Caf, etc) because I would be in the area.
Power outlet availability is good, but it could be better (ex. lecture halls & classrooms).
Some power outlets on the second floor of the library would be nice.
The charge stations in the biblio cafe are rad!
The charging stations are great, or would be if I could charge a Windows Surface.
the charging stations for phones are useful, if there wee any way to get more outlets in the library that'd be great
There is a lack of outlets to charge laptops and such in quieter areas of the library such as the third floor, I enjoy studying up there, but I can't charge my laptop. I also had this issue on the second floor as well.
There need to be more plug ins around campus. There are very few electrical outlets in the library making it hard to charge your laptop if it's dying.
URGENTLY NEED more plugins on campus. Especially in common study areas such as 3rd floor ELW and 2nd floor in main library.
We need more electrical outlets everywhere on campus.

Would be nice to having charging stations in buildings.

7.	Technical Support

All people at 'help' desks are useless ar helping. Had to go off campus for my needs.

Also, there needs to be better support on campus for the students who choose to use linux. It is a pain with some distros to connect to UVic wireless.   Long live the penguin!

Better linux support. Specifically making linux online tutorials and making wireless printing services compatible.

Better support for Linux users.

Better support for linux would be great. I had to find some obscure pages to help with connecting to the Uvic Wifi network.

Having studied more than one language at uvic I would like to take a moment to give the CALL lab a shout out. The staff there are super helpful and there are so many useful programs available to aid students in their learning. :)

Help services for students could be more readily available e.g. installation of virus protection and assistance with operating system challenges.

How to use photoshop, other tech skills

I am only answering this survey to let you know that myself and a LOT of other students & faculty (esp in Science) run Linux on our machines, and to ask you MAKE IT EASIER / POSSIBLE to use Uvic servies from a Linux machine / open source software environment! E.g. connecting to the UVic wifi is a pain in the ass and was completely impossible on one of my laptops until I replaced the whole OS (updated from OpenSuse 11 to Mint 17.) UVic mail addresses are designed to work with outlook and support for platform-independent clients such as Thunderbird (or even Alpine!) is an afterthought & doesn't always work. Also documents are frequently sent around in useless docx / xlsx format and occasionally even distributed as .exe! The lack of support from Uvic for the MOST POPULAR PLATFORM in the real scientific world is baffling! I hope these responses go to someone who is in the position to rectify some of these issues.

I am quite confused about the relationship between different support centres on campus. It appears that the LTC and the newly formed TIL are connected in some way? At most universities, these two groups exist under one umbrella (as they should, imho) to be most effective. Isn't technology now ubiquitous within teaching and learning? Why are these groups still separate?

I appreciate the IT help from the help desk both face to face and by distance. The staff are extremely helpful. Thank you.

I don't know where I could find technical support for laptop that installs Window but Mac, thanks!

I find the computer help desk folks very helpful-whether in person, via email, or phone

I have really appreciated the service from the techs, and their extreme helpfulness.

Need more library help

The Computer Services Help Desk is mostly useless.

the people are extremely helpful.

The staff/volunteers at the computer labs do not know where supplies are located when printers run out of material, or how to trouble shoot when there is a problem with the equipment.

The tech support is very helpful

The technology used in class by profs always breaks down, disconnects. This causes disruptions. They need to know how to fix the connections themselves. So far, I have not seen any creative use of technology in class. It is rather boring in terms of a few power point pages and very poor quality videos. There is SO MUCH POTENTIAL in technology and it is not being used. I am a 63 year old person who works full time and takes a course for interest so I have an interesting perspective on technology over the years. If you watch Morgan Freeman in the movie Lucy, now that's how lectures should be given. Well, I realize that's the ultimate epitome of technology use but at least we should be aspiring to a higher level of technological integration in lectures. Students know how to do this, heck, even I know how, so the profs need to bring their A game to these young tech savvy students who look pretty bored in class most of the time. Profs try to engage them using the methods available to them when they were students. Like the process of evolution itself, what we have today as humans was genetically 'designed' for use by our ancestors - it's outdated. Profs need to get creative if they want to engage the students where they are at.

When your IT people come to give a presentation on IT, they should know how to work their IT

Yes, there should be a basic technology 101 course for older students, showing them all the tricks to searching, filing, managing storage, etc. Not all students arrive on campus will the technology awareness that they will need to efficiently and effectively manage their learning.

Your computer help desk is amazing. Keep up the great work!

2015 UVic Student Technology Survey: Results Report

8. i-clickers
Abolish iClickers entirely.
I clickers should be used more. Online course material and text books are offen more convenient.
I dislike iclickers
I don't believe that iClickers are actually worth the resources they consume (I.e. time, money, physical materials). They are rather wasteful and mere gimmicks.
iClickers are great
It wasn't addressed in this survey, but I think that iClickers should be removed from campus, or restricted in their use. I believe that they are a cheap (especially for UVic, as costs are borne by students) and poor replacement for actual student engagement and feedback in labs/tutorials/seminars. I believe that UVic should re-invest, financially and philosophically, in quality lab, tutorial and seminar experiences for all students, but in particular for students in large first- and second-year classes. I happen to love new technology and have devices (especially my Surface) that have made my academic experience much better. But I don't believe that anything can effectively replace those small, in-person, student-and-educator settings. I realize that they cost a lot more than putting an online service in place, or implementing devices like iClickers, and that UVic is under financial strain. This remains my perspective.
Please find some sort of free alternative to iClicker that's a phone app.
Replacing iClickers with a mobile app would probably be much more cost-effective for all parties involved. I have one class presently that does essentially that via Coursespaces.
Stop using iClickers. I've never seen anything come out of results that couldn't have been equivalently addressed by a "show of hands" question. They are very expensive for and have very limited utility. There are many web services that accomplish the same thing with many more features. I know UVic has really bought into them, probably they get some commission for it, but please, move away from this one-trick device.
Would love to see a smartphone ap that replaces iclickers.

9. Distance Education
As a distance ed student I find the program for online classes very frustrating! There are no breadcrumbs and make navigating the site difficult and time consuming. I often have to go back to the main page and click on typically 4 links to get to the page I need.
As a distance education student who cannot afford a great deal of technology, I am at a disadvantage because even the mere purchasing of it will not help me learn HOW to use it.   I am also at a disadvantage as a distance education student because I do not have access to the basic 1:1 on-campus services that other students have when they need to ask computing questions or be guided through technology learning. All students have a right to access, and steps should be taken to make access to assistance and technology accessible to distance education students.
As a distance student, it would be phenomenal if courselves spaces had a more mobile friendly version!
As a distance student, some of these questions were challenging ("how often do you bring your laptop to class"- I answered every day, because I use my laptop for the majority of course work, but am not attending class in person).
As a distant Ed student, it would be impossible for me to access higher education without Uvic being open to multi-access learning. At the heart of that is technology. My program has connected a cohort vastly different in location, and allowed us to engage in a deep rich learning environment via multiple platforms. Offering that kind of access is what will keep Uvic in the running as a viable option for learners from off the island.   Your technology survey did not address distant learning at all. Additionally, it would be helpful if Uvic focused attention to ensuring their tech platforms are solid. In a few cases, using platforms structured by Uvic, glitches created challenges. I lost course work for four courses when the blog platform was compromised. Email blanket lists indicating course work were inconsistent. However, The course work spaces was used with a greater degree of success by professors in my last two courses. Even for local students, these platforms connect and create collaborative spaces for students to engage.
As an online student, I am forced to log in to the UVic website once every 8 hours. This is annoying. Sometimes I am working away and 8 hours comes up and the UVic website system is not smart enough to know not to log me out. I would like to be always logged in. Once-per-month log-ins would be acceptable to me. I also need to log in from different computers (e.g., home, office, laptop). The UVic website login service needs to be more intelligent (and thus, user-friendly).
I am a distance education student, so have only taken one two-week course on campus.
I am a distance student so I am rarely on campus.
I am a distance student who comes to the campus once yearly for residency. Moodle has improved since I started in May 2014, I appreciate that! I rarely use my tablet because it's not useful for typing, just bring my laptop.
I am an MPA Online student. My use of tech is all off campus. I would use the UVic webmail system more but it appears very basic and the interface seems a bit outdated.   Google Drive is a bit unreliable. I wonder if UVic would consider it's own Cloud storage for UVic students to back up their course work? Tks for asking for feedback.   RW
I am an online student, so I can't really comment or make suggestions regarding technology on campus.

I am an online/distance student. I suggest revising questions to incorporate our feedback for Coursespaces. Otherwise, perhaps only send this survey to students on campus. I received 5 emails asking me to complete this survey. Thanks.
I am DE student and find that whenever I call ,I have the answer to my problem . So ,it works for me
I am in Yellowknife and having easy access is UVIC is excellent
I am only taking an online course. Much of this wasn't applicable.
I do my program via distance education and it would be helpful to have skype or video chat tools for working on group assignments with other students.
I love the online degree option it is a great opportunity for a busy professional and mother of 3 to pursue and complete a masters program!
I would love to learn about discounts available to students through email. I do not attend campus as I am a distance learner but would love to take advantage of any savings possible.
I'm a distance ed student
I'm a distance Ed student, i am not on campus
I'm a distance student
I'm a distance student. Some of these questions are irrelevant to me.
I'm not on campus - I'm in the MPA online program.
I'm off campus and only taking one course. I graduated from uvic in 2007
it would be great if you would look at improving access to your resources for folks that aren't on campus, i.e. podcasts, vlogs of workshops from the TLC, etc. I am paying all the fees yet I can access only a fraction of the campus resources. if you made resources more accessible for distance students, they would also be more accessible for on campus students, such as those who cannot attend a workshop at a specific time could access it via the web.
It's a challenge to keep up. A new (Mac?) laptop will help. The Library and bookstore are very helpful when it comes to solving technology problems I face being a Distance - Ed student.
No. I'm a distance student. I don't go to the campus.
please don't forget about us distance students...
Sorry, I am in an online program so I am not on campus. I will say that the UVic resources for online learning have been good.
The online MPA is very well done.
would love to see a survey related to technology use for distance students as much of these queries do not support my needs as a distance student
Your first question should be: Are you a student on campus or a distance ed student?

10.   Instructors and Technology
My professora should be able to figure out how to use the projectors/ video technology but almost always there's a problem. Please make the technology easier or give the professors proper training how to use it.
I wish more teachers would post skeleton notes online for students to download and write over. I prefer to take all my notes on my iPad because it's small, keeps everything together and more environmentally friendly.
I don't think profs should be allowed to ban cellphone usage or laptop usage. I learn better with my technology at hand.
Teachers should not require "Reef" in the classroom
Professors shouldn't be able to ban a class from using laptops, it's 2015 and university. We have to grow up and make our own choices at some point.
and profs should be forbidden to say not to use tablets or laptops as it's the best to take notes as well as to check the e-text while in class. It's 2015
why aren't all lectures recorded and posted online? Even just audio would be amazing. I've had a few profs who have done this, and it has helped immensely when reviewing for exams or more complicated concepts. Also, it would give the opportunity for those gross sick ppl to actually stay home. why should they have to come to school and be all sick and infectious beside me when there is no good reason these lectures cant just be recorded and reviewed at home.   Also i would ban iClickers. seriously, another $50 i have to spend to take an already (increasingly) expensive class, just so i can make 10% participation marks? $50 is a lot for some students; I don't even by text books for the most part because of cost. i research concepts online, and review the class slides. it is simply too expensive when i am a very low income student. I feel that iClickers are a needless expense that don't belong in an institution who prides itself on inclusive learning, as **it is the less fortunate students who are being hit hardest by this unnecessary cost.**   I shouldn't have to pay $50 so i can get 10%. but that is literally how it works out. pay $, get marks. that doesn't sound like fair learning practice.   A better system should be developed if profs want to insure attendance.

When people use their laptop to type what the teacher says, 1. it is a really distracting sound, I often get very frustrated and have a difficult time focusing on the lecture; 2. it is inefficient because most likely the teacher has already typed up the lecture notes. Time would be better spent if the teacher emailed the lecture notes to the class, which are much shorter than doing assigned readings, the students read them, and then the class was more question/discussion based. I know this is more difficult to do in different classes, also this is just a rough idea.

Give profs intructional sessions on how best to use course spaces and powerpoint because some of them don't use those progams as effectively as they could.

I have found professors on campus range in their accepting of technology use in the classroom. I think it would be nice to see a greater flexibility for permitting technology use in the classroom as many of us are using technology to learn instead of wasting time.

It would be great if more professors would accept electronic submissions of assignments: it would save trees and save students money (printing at school is pretty expensive for long papers).

Have instructors ease up on technology bans. It's the 21 century, and it's a super ablest outlook. People shouldn't have to come forward with a disability in order to use technology in this day and age. Also my google browser does math, so maybe loose the math requirements as prerequisites for classes. Thanks.

Some teachers aren't up to date on technology which makes handing in assignments frustrating.

less teachers going through slides so fast that handwriting notes is not feasible, as studies have shown that having laptops in class leads to lower grades. Additionally, slides should not be so redly available, as it allows student to more easily skip class. Instead they should just be available if a student has extenuating circumstances.

Teach/re-teach the older generation of profs and TA's how to use the technology provided for them. For example: some older profs get extremely flustered when projectors don't perform to their expectations. Or sometimes a TA won't know how to turn on the blackboard lights. These disruptions may be minor but they interrupt the flow of a class and it can take a while for the class to re-focus and get back on track.

Perhaps giving a more succinct yet thorough tutorial for professors on how to utilize the technology systems (e.g. electronic projectors, how to switch between modes, etc.). Many of them struggle with this and I feel bad for them.   Too much use of technology has been shown to decrease learning outcomes in schools. While it's good to keep up with the times and facilitate student's use of technology, an excess results in an inverse effect that is undesirable.   Certainly it is crucial to add more outlets and power bars in the library; there is a severe shortage of places to plug in a laptop. As a side note, some additional reading chairs (the long ones) in the library would be nice :)

Properly teach profs how to use it before they teach

Now that profs assume everyone has laptops and phones and access to the internet, I am required to bring a laptop to one class and I have two classes where assignments are due on Sundays (which I resent). Although I use my weekends to study, I also have other obligations.   Just because I have access to technology doesn't mean I should have to use it to submit quizzes and assignments on the weekend. These should be due during class time.

It seems that professors often have a difficult time using the projectors on campus.

11. Miscellaneous
Please ban ALL phone use in lecture halls. I have ADHD-PI with an annoying combination of superb hearing and noise hypersensitivity, and every single time a phone vibrates from a text/notification it takes roughly 2-3 minutes for me to regain focus - even while medicated.
integrating digital pedagogy into all classes is ridiculous
1. Intelligent parking system, e.g., showing how many parking places left and where are they in real-time. 2. Intelligent stop lights across ring road, e.g., effectively control the pedestrian to avoid traffic jam on ring road.
A well-defined computer labs map would be appreciated on display.
Adequate technology on campus makes learning a bit easier
Although I find the smart boards somewhat interesting and far out. I find the usage of technology adding to the "scattered" mindset of students. Television screens, or "adding more screens" in an academic setting is very distracting. There is research that has been done on how screens (whether from computers of televisions) lower the immune system.
Be leading edge in terms of service and service offerings. This is critical for a university.
Can be improved, but definitely good enough.
Classes could adopt technology more as well. Textbooks that are online and cheaper.
Create a rule that only allows students with laptops to sit along the perimeter of the class. Most students who bring laptops browse the internet in class and it's distracting for people who don't bring laptops.
Don't allow laptop use in class, it is incredibly distracting.
Don't assume that all students have access to things like tablets, smart phones, laptops.

Don't put the cart before the horse.
Don't rely on it.
Don't use technology on campus
Even though technology provides us with many useful things, we must take caution or let it run our lives. Technology causes social and anxiety problems in people and should be reduced significantly in some. Limiting technology use and incorporating other habits such as exercise, meditation,sleep hygiene, and reading would be very beneficial for more students than increased access to technology.
Everything is good (wireless, computers in library,.etc..)
Everything is very well situated.
everything seems fine to me at this time.
Excellent technology on campus.
Exciting changes! Dr. Valerie Irvine is a genius!!! Sge shares her vast knowledge and incites passion into leaening sxary, new tech stuff!
Get more technology (the new tap'n'go one-cards are awesome!)
Having iPads is great for surveys and market research. I wish we had more of a historical music library.
I don't appreciate when information is only available through facebook/social media or mobile phone applications as there are people choosing not to be apart of these groups or have mobile devices. I like when an electronic option is available that can be printed out if desired, but not printed out without request as this can lead to lots of unutilized paper copies.
I don't think that students should have to rely on technology as much as some professors assume that we do. For instance, posting slides online for students to review doesn't provide must help to those students who learn better when, or may simply prefer, taking the notes with pen and paper in class. I think that relying on slides posted online is an excuse for students to disengage during class time, and an excuse for profs to go over the material much more quickly in class (since it can be reviewed again later online). Overall, I find that this approach takes away from my experience in the classroom, where real, face-to-face learning has the greatest opportunity to take place.
I find it distracting when people take notes on their laptops in lectures, or if they are sitting in the foremost rows of the class and are on their phone or tablets doing non lecture related things (like facebook or Tumblr)
I find that students who are using laptops in class are distracted and not participating that well. Instead of listening to lectures, they are typing emails or surfing the internet. It is very distracting to those around them (ie. to me).
I have no idea what the meaning of this topic, it seems all device could be involved in study and daily life.
I have only visited UVIC prior to registration and my first course is online, so I'm not a good candidate to comment at this point in time.
I live and work off-campus and basically deal with my technology needs as and when they arise. I am also an instructor at VIU and use services like printing there as well as at home but never at UVic.
I look forward to seeing what UVic will develop to better connect with their students using the marvellous technology that is available these days. However, there will always be people who do not have access to smartphones/tablets/laptops and other forms of technology, due to personal choice or financial restraints. UVic cannot fail these students by penalizing them for not having these gadgets, and moving forward, attention must also be given to the "UI" of those who do not have a touch screen. Creating accessibility barriers through technology is a step backwards, not forwards.
I still try to figure out all the facilities on campus :)
I think everything is good and I am enjoyable, thank you!
I think it is good by now. Thank you.
I think it is really well now.
I think it is used a great amount around campus, all of the professor seem to utilize it in lectures and for communication
I think it would be nice for students to be allowed cell phones in every lecture as sometimes profs are strict and won't allow notes to be taken on a phone but will instead allow laptops which in my opinion are even more distracting.
I think its good enough for now but it should always keep itself updated with new technologies.
I think that the lock system of the residence housing could be much more up to date. The key system is an old one. There are several fall backs that the old-style keys have, for instance if you loose a set of keys, all the locks associated with that set of keys now have to be replaced, this is time consuming and expensive. If the university were to use swipe cards (like those used in modern hotels) the students would have less problems with memorizing which of their four keys is the right one, and would only have to carry one card. This would also help with the issue regarding loosing a key-card. If someone lost a key-card instead of having to replace the lock it simply gets reprogrammed, and the corresponding cards do as well.
I want all those overheads taken out of the rooms please.
I was mostly in the McLaurin Building and had to get help from the tech department with the log in. I'm not the only one in my class having issues with the log in procedure and I'm hoping it will be streamlined in the future. A shout out to the tech department in that building...very helpful.

I will be very disappointed if smart phones/mobile devices become a required part of lectures/learning at UVIC.
I wish that in class (especially in the huge lecture halls) there was a way to avoid sitting next to or close to someone with a laptop. Research shows that it is distracting and can result in lower grades. I was in one class where the professor requested that all students with laptops sit on the left of the hall and other students can sit where they want and can avoid being distracted if they choose. This is something that would really enrich my learning experience at uvic and would be extremely easy to cause.
I wish they sold mac at the uvic bookstore
I would automate the onecard process. The fact that they cannot provide cards to distance students in July, August, September or October is very poor service. They indicated they were too busy with real students to help distance learning students. Distance students don't need a physical card - just the barcode. Create a smart phone student card.
I would come in useful if the library had ebooks available for loan. For example, at my home university (exchange student) many courses have additional readings available as an ebook through the library, and often an older edition of the core texts will be available as ebooks too. Also, printing is too expensive at the library!
I would have loved to use my tablet to give a lecture but there's no HDMI connection to the projectors in the class
I would prefer if UVic had better ways to interact with other students through technology. I am really shy and find it hard to introduce myself in person. And most of the people just don't seem like good people because we only meet through parties.
I'd like it if Top Hat was avoided, since we still have iclickers.
I'm actually pretty impressed with the services on campus. good work guys
I'm interested in learning the fundamentals of photoshop and pro tools, and would live a way to do that. Workshops?
I'm not keen on having laptops or phones in class it is a distraction not only to the people who are using them but also to other students around them. That being said, it is a useful way for lecture notes or class notices to be posted.
Improved integration of technology and education. Technology in the classroom is the future; not a passing trend of novelties.
In education it would be nice to have iPads in class to integrate technology, since the public school system are integrating technology into their classrooms.
In general, it makes all aspects of education more accessible.
Integrating more aspects of campus life to technology would be a step in the right direction.
Invest more time, money, personal to actual face to face advice and info. Campus center and advising areas attached have horrible availability with services only offered for a few hours every week or only once or twice a year.
It is much better than China.
it is very adequate
It might be handy to have some kind of crash course for instructors on the very basics of presenting with PowerPoints or YouTube videos in particular, and especially in making the physical connections between laptops/computers/projectors. There's not a lot of consistency in teacher capability to use technology; some are handy with it, some are not, and it detracts from the flow of the class when things go wrong. Although I personally would rather in-class technology be abolished and consider that somewhat in my choice of instructors (if I know their preference), it's not likely to happen; but the ability to use it more effectively would be a boon.
It might be unrealistic but it would also be nice to have a single place where all teachers could post assignments, tests, etc.
It needs to be clear to everyone at UVic that online classes are NOT an adequate substitute to campus classes for all learners. I don't want to see a neoliberal commodification of learning that includes going to technology over real connection and learning. I hope that there will be no further UVic courses switched to being offered only online, as has been happening in the social work program. I don't know why, but my Nexus phone won't download anything from my uvic webmail. Also, it would be nice if webmail and coursespaces were more easily available on the mobile version of the UVic site!!!! You have to click through lots to find them right now and search through a tiny list and it's very annoying.
It needs to be involved more in practical laboratories or anything hands on.
It seems good to me
It truly helps as a resource for learning and research. Technology helps me connect to my peers. I would not be able to do a lot of homework without my laptop.
iThink folks need to get their noses out of their iPhones.
It's all been great!
its all good!
It's definitely useful and has revolutionized education, but it has also completely changed the way that students relate to each other on a day to day basis, and not necessarily in a good way!
Its devil
It's here to stay.

It's important to remember that technology is only accessible to people with higher incomes. Uvic should make choices to help with accessibility for lower income students.
It's okay.
It's pretty good as is, in my opinion. I like the new bus-card kiosks. It would be nice to get a Coast Capital Savings ATM on campus somewhere. No fees!
it's pretty good, thanks a lot.
It's swell.
I've been off campus since 2008, this is my first semester back. The technology is miles ahead of where it used to be!
Just in general I would really appreciate it if you stopped upping the prices to everything (printing at the library, centre caff, other cafeterias, carsa). I used to tell people UVic was great except the food sucks, now I tell them that Victoria is a great city but UVic is not the best. CARSA has been a huge disappointment compared to Ian Stewart; every semester the prices of food seems to rise at all the little stores; and I increasingly feel like UVic see's the students as cash cows. This would all be fine if I got better food, better gym, and better services for more money, but I get the same food, same services, and a worse gym for MORE money.
Just keep up with technology change, but make smart purchases (i.e. technology that enhances students learning).
Just this survey. Doesn't take previous question/answers into consideration.
Keep being awesome. The availability to technology is great for those who may not have laptops or printers
Keep it simple as too much technology is not a good thing. Too many young people are addicted to their devices. 10- 15 years ago we all managed just fine without this large amount of technology in our lives. Face-to-face conversations need to be enforced as being more important for well-rounded mental health and learning. Too much technology is changing the brains of the young people, not a good thing as they don't know how to do the basics in many things now, i.e. conversations, being creative with their minds. Thanks for reading.
Lap tops and smart phones in the classrooms are a huge distraction! Even if someone is simply typing it is a distraction. Surfing the web or browsing face book is worse. I suggest that those who use their devices in class be encouraged to sit at the back of the classrooms.
Laptops/tablets in the classroom are a distraction.
Longer library hours.
Make it more accessible.
Make school cost me less.
Makes things more efficient. However, service charges are a turn off (e.g. tophat for econ courses with betty johnson)
More integration and opportunities to learn through using technology would be nice.
More microwaves available in the evening around Engineering Buildings!
more microwaves in study areas
More second year courses and instructors need to start integrating things like mastering physics and the like into the structure of the courses
Needs to be streamlined across campus
No it is well structures and efficient
no its ok for me
No its pretty good
No use of cellphones in class policy needs to be adopted
No, I haven't been here very long, but so far everything has worked well.
No. Your technology is far superior to other campuses
No.it is good
None, I believe that you are doing a fine job keeping pace with the changing times that we are facing each day!
none, thank you, all is well! Uprgraded fast enough for modern humanity! Thank you! -Ger Forrest
Not for now, maybe later. Since I am new here. Not very familiar with everything around.
not really , it's pretty decent.
Not really, it's great and reliable, although not too helpful when all the computers on campus go offline
Not so much about technology itself...but the computer chairs in the library are awful. 75%, at minimum, don't work properly.

Nothing special to note. An extensive amount of electronic devices (mobile or not) are used for work and social purposes, all of which contributes to a student's learning process here in UVic, which I imagine is the same in all other learning institutes.
One of the things I love about UVic is that it's still quite easy to get by with minimal technology use. Of course, technology has a huge role to play in modern education, but I like that it doesn't need to dominate my personal life outside of the classroom.
People should get off their phones and enjoy the beautiful campus. Less distraction by multitasking (Tablet, texting, laptop) simplifies and enables learning.
People should stop texting and walking
phones are still important. Especially during my first year as a student I was far too broke to own a cellphone, regularly used the food bank, despite having a good fellowship (the result of not being eligible for student loans as I had been out of the country). The campus phones were my only method of making calls, and were extremely important to me. Please keep them!
Second hand computer store in the SUB.
Sending reminder everyday to do the survey is annoying! Stop doing that please!
shouldnt be allowed in classrooms, very distracting, usually see people checking their fb and stuff.
sign for Google class.
so far I haven't thought about how it could be improved, as it meets my needs. Thank You
so far so good
So much potential
Sorry I don't. Everything seems fine to me.
Stop having everything online. It makes everything more distracting and harder to work on.
stop sending me so many god damn emails about this stupid ass survey
Technology availability on campus is great, and technology is integrated into the classroom very well!
Technology has improved a lot at Uvic since I started my undergrad in 2005. Now returning back to Uvic to complete my masters online it is amazing to be able to complete a degree online!
Technology is evil, it rots our social skills and our ability to problem solve, memorize things, think outside the box etc.
Technology is happening, don't fight it. Let students utilize technology however they see fit, and learn how they want to learn. Some people work better while multitasking, some people need to concentrate hard, the university's job is to provide the lecturer and that is it. Some people use their smartphones to learn, others are just texting. Don't intervene, facilitate.
Technology is not only progress it is also about ever increasing surveillance and implications for privacy. Technology can help you to do a research but it also can jeopardize the research data, especially sensitive one. I would like to see more discussions about privacy and technology on campus.
Technology on campus should be encouraged if UVIC would love to have graduates that are technologically aware in a world that's heavily reliant on technology
technology should be aloud in all classes
Technology should never be part of a classroom
The downstairs book files where you have to turn a wheel to move a whole book shelf to get your research book and the turn wheel is broken. This indeed needs to be updated.
The One Card is great
the technology is okay
The technology is wonderful.
The University of Victoria should ban all smart phones, cell phones, laptops and tablets from all classrooms and seminars. Students are not using them to learn or to engage in new forms of learning, they are using them to mindlessly surf the internet, watch TV shows, and waste time on social media sites. The university is either hopelessly naive or blisteringly stupid to believe that these time-wasting devices and narcissistic practices like social media are in a way beneficial to learning. The majority of students are distracted and disengaged from their studies because of the types of technology and the online practices discussed in this survey. If you truly value the education that students are receiving at the University of Victoria, immediate steps should be taken to curtail the use of this technology on campus, not to encourage it.
There is no service for texting in the Library. Is that purposeful?
There is too much of a technological proliferation on campus. Studies have shown that students take better notes on pen and paper and most people taking "notes" in class are just watching videos and instant messaging. I believe cellphones to take pictures of slides should not be allowed as it is very disruptive and annoying to have the slides blocked by a dozen raised arms/cellphones. I think if anyone is using a laptop they should be only allowed in a certain part of the lecture hall so they cannot disrupt everyone else and I think most importantly that uVic needs to do something to block wifi in classrooms. Let them take notes, but get rid of their access to the internet as there is absolutely no reason for anyone other then the professor to have access. I may sound like some sort of luddite

but the over-use of technology on campus is extremely distracting to everyone else and I did not pay thousands of dollars to watch someone look at youtube videos. Many professors will mention in their syllabus that it is not allowed but it is very rarely enforced. I also feel professors should enforce no cell-phone rules. If they are texting, kick them out, simple as that. I have read these rules on every syllabus but it has only ever been enforced in one of my classes. We need accountability.

There must be some electronic touch screen GPS direction installed on campus, instead of those old looking boards for maps.

There seems to be a demand for some basic technical training with certain kinds of software programs – e.g. creating powerpoint presentations, making spread sheets, charts and graphs, etc. I'm not sure who at the University could provide this, but I don't think that the need is being met. I base this in part on my personal experiences, but also from talking to other students while I was working at the Centre for Academic Communication (formerly the Writing Centre).

There where no questions about desktop computers for which I have a Linux machine that most of my work gets done on.

Think about off campus users as well. Your survey doesnt reflect that many phd students are officially registered as off-campus. Some for years as they work on their dissertations.

This is a poorly designed survey. All questions should have a N/A option.

Those who take notes on a laptop during class should sit in the back rows of all classes as the typing is distracting and can make it hard to hear the lecture. Also, it is very difficult to ignore the social media on laptop screens when it is in your line of sight, especially in a dimly lit lecture room.

Too many cell phones

Update classroom video link with laptops please. Currently new laptops carry with HDMI plugs, but in classrooms, they are still old VGA

Use it wisely and don't get distracted by it when studying. Everything in moderation!

Use student id to pay for the parking fee.

UVic provides good consistent service

uvic should lease a space for food and beverage outlets in the campus such as starbucks

We should be able to use it in every class if we prefer to. Some students are better off typing their notes than writing them on paper. We should also start handing in assignments via email (online) not in class anymore.

We should be allowed to use computers in all classes to take notes.

When I was on campus in May, I used the computer labs. Since I am a Mac user, I used the Mac on site (bigger screens are nice - I rarely use my laptop at home - my desktop screen is huge). I had several files on the desktop which I later could not access. I understand that this type of access is limited to PC users, but it should be available for both - no discrimination!!

When working on lab computers or library computers, make it clear where you can save things so that they will not be lost when you log off. While this hasn't been an issue for myself personally because of google drive, I've noticed it's different on labs around campus and also used to work at the UVic helpdesk, and got at least one person per library shift begging me to help them get their unsaved work back from a library computer. I still don't know where those "saved" documents go.

When you come here from Europe, it's luxury.

While I use dropbox and skype, it is not because I think they are the best. It is merely that I started with them and have had no real reason to continue. I recommend being careful interpreting some of these questions. I would have liked the opportunity to comment and to note my reasons. In this context, where you may use the information to focus new programs or services, it could be limiting to restrict your options by what people currently use.

Why did you first say 5 minutes to complete the survey, and then turned it into 10 minutes or less in the next page. With all this mosaic information, is your survey still an anonymous one?

Workshops for students in non-technical disciplines (Humanities, Art, etc.) on how to use basic programs like Excel and Powerpoint, and even simple workshops on how to make a basic website with HTML and CSS templates would be very helpful for students who don't want to take introductory computer science courses as electives.

Workshops on how to use technology effectively for learning and studying, such as note-taking using technology, more familiarization with note-taking software, or software used in courses (excel, etc).

would like more notification for where biology can use minitab and other software needed for bio labs.

YES! Please, pretty PLEASE make it so you can view your entire week's schedule/grade list/tuition on an iphone. Currently it always cuts it off schedules about the end of wednesday/ beginning of thursday, and cuts off dollar values of class fees, and cuts off letter grades... And you can't scroll to the right to view them, and it has bothered me for YEARS. It is the one thing that makes the uvic website very incompatible with iphones. That is my one and only wish. I'm graduating this year, but do it for the future generations. Please. I beg of you.

Yes, I believe that the library should provided audio-books for individuals with disabilities.

Yes, I would like to meet library Director and thank about the resources, I have been using these to the maximum. Its an unbelievable place in various respects. I am doing my favorite thing i.e. teaching on the third floor with Neil sometimes. I have a great passion to teach and become an inspirational teacher. I have been visiting UVic library almost everyday since September 04th, 2015 the day I landed in this beautiful city of Victoria. I think its a great place. One of the best libraries I have ever seen in my life. May be we can work

and make it the best libraries in the world. It not always the money which can work to make it one nut many other things. Together it can be worked out. UVic, I think is a university with enormous potential to be ranked much above than what it stands for. I have couple of suggestions which I feel I must give. May be when I meet I can discuss in detail. I am a person who would love to give practical suggestions. Its regarding disturbance when people talk in library, its really bothersome sometimes its like a very crowded place on the ground floor and on first and above floors there are no PCs so that's the concerns. Number of computers available sometimes its a wait and you do not get any pc to work on. Thank you so much for sending me three reminders. I am very sorry I could not do it on previous two times. Thank you and have a great time. Hope to see the authorities sometime. Thank you again.   Sincerely, Varun 778-677-2123 professorsharma1@gmail.com varunvir@uvic.ca

Yes. Make database easy for students. It's a mess.

You certainly take your responsibilities very seriously! You are constantly updating and sending reminders or cautions, which I greatly appreciate. I'm going to assume that you do all that is humanly possible to insist that departments on campus keep all personal files encrypted, because we know that hasn't always been so, right?!

You need to consider issues of surveillance, privacy and data selling. I think there's enough technology already and I personally find it embarrassing when UVic uses Facebook.

Your process for purchasing and downloading text books online (WILEY) is the most complicated system I have ever seen (and I work in software development so I have seen a lot). No user friendly at all. what do you make something as simple as purchasing and downloading book so complicated? a lot to learn from the top institutions on this matter